



Utility Billing Customer Care Bylaw No. 8754 – Amendment 6

November 27, 2017

Highlights

(Details in Appendix A to Council Report)

- ▶ City of Kelowna assuming utility billing services from third party provider (Corix)
 - ▶ Update and clarify various terms and processes
 - ▶ Utility accounts responsibility of property owner
 - ▶ Account is in owner's name
 - ▶ Option for tenants to receive bill copy
 - ▶ Aligned with treatment of property tax accounts



Questions?

For more information, visit kelowna.ca.