

Report to Council



Date: March 6, 2017
File: 1405-01
To: City Manager
From: Transit and Programs Manager
Subject: Transit Service Standards Workshop

Recommendation:

THAT Council receive, for information, the report from the Transit and Programs Manager, dated March 6, 2017, with respect to Transit Service Standards.

Purpose:

The purpose of the Transit Service Standards Workshop is to inform Council of the process being followed to develop standards and measurements to guide the provision of transit service, and to seek Council's input on key scenarios being developed.

Background:

The Kelowna Transit Future Plan currently under development is intended to describe a vision for our community transit network over a short, mid, and long term horizon. This includes service standards and performance guidelines; mid-term network updates; long-term network vision; capital plan for transit-related infrastructure; and the financial plan for servicing and implementation.

The attached presentation provides an overview of the service standard development component of the Transit Future Plan and covers:

- Transit planning objectives
- Role of service standards
- Public engagement plan and timelines
- Proposed scenarios

Information presented will assist Council in considering acceptance of service standards to be presented in final form mid-2017.

Internal Circulation:

Division Director, Infrastructure

Community Engagement Consultant, Communications & Information Services

Communications Advisor, Communications & Information Services

Considerations not applicable to this report:

Legal/Statutory Authority

Legal/Statutory Procedural Requirements
Financial/Budgetary Considerations
Personnel Implications
External Agency/Public Comments
Communications Comments
Alternate Recommendation

Submitted by:

J. Dombowsky, Transit and Programs Manager
Reviewed and approved, Rafael Villarreal, Department Manager, Integrated Transportation

Approved for inclusion:



Alan Newcombe, Divisional Director, Infrastructure

Attachments: Transit Service Standards (Presentation)

cc: Division Director, Infrastructure
Community Engagement Consultant, Communications & Information Services
Communications Advisor, Communications & Information Services