



City of
Kelowna

Accessible Parking Program Update

April 20th, 2026

Context

- Accessible parking is essential to an inclusive transportation system
- Ongoing issues with misuse, availability, and design adequacy

Engagement & Benchmarking

01

Policy and best-practice review

02

Two public surveys

03

Stakeholder interviews

04

Proposed recommendations presented to the Accessibility Advisory Committee

Improve design of accessible parking

- Address lack of curb ramps and van-accessible spaces
- Monitor for and fix blocked access due to parked vehicles or snow
- Update signage and pavement markings to improve visibility
- Fix inadequate clearance to get in and out of vehicle

Improve overall parking experience

- Have parking available closer to a user's destination
- Allow for parking without a time limit
- Keep parking fees as low as possible

Improve perceived lack of parking

- Design issues contribute to perceived lack of accessible parking at City owned parking lots, on-street parking, and private locations

Improve parking enforcement

- Address misuse of accessible parking
- Increase enforcement of those parking illegally in an accessible space

Improve convenience when paying for parking

- Provide dedicated parking meters and using mobile applications were the most popular options.

What We Heard

Three Focus Areas for Accessible Parking

Management

- Availability of stalls
- Data collection
- Operations

Design

- Consistency
- Visibility
- Accessibility

Enforcement

- Deterrence
- Compliance
- Education

Accessible Parking Management Recommendations

- Partner with SPARC BC for permits
- Target 4% accessible on-street stalls
- Collect real-time transactional occupancy data
- Provide extra time in standard stalls
- Introduce pay parking for accessible stalls
- Update snow clearance policy & curbside management

Benchmarking Other Municipalities

Jurisdiction	Pay Parking	Time Restriction
Vancouver	Yes	Yes
Victoria	Yes	Yes
New Westminster	Yes	Yes
Vernon	Yes	Yes
Penticton	No	Yes
Kamloops	No	Yes

Accessible Parking Design Recommendations

- Adopt the new International Symbol of Access
- Update design standards to include blue curbs
- Improve signage and markings for access aisles
- Designate a minimum of 10% of spaces as van accessible



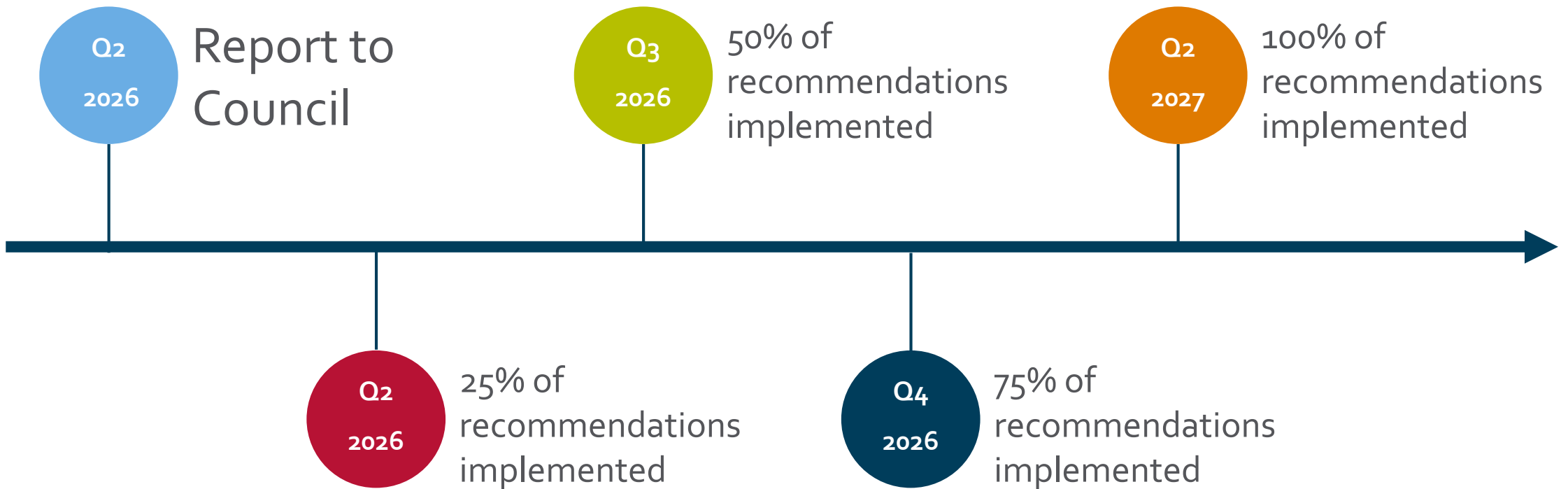
Figure 5-1: International Symbol of Access

Old symbol (left) and new symbol (right)

Accessible Parking Enforcement Recommendations

- Increase fine amount for parking in accessible stalls without a permit
- Create a new violation for permit/program misuse
- Update signage to show fine amounts
- Undertake focused enforcement blitzes
- Targeted communications with relevant communities

Implementation Timeline



Conclusion

01

Ongoing engagement

02

Improved design, management, & enforcement

03

Prioritized implementation



Questions?