

Hospital Area Plan On-Street Parking

December 5, 2016

AGENDA

- ▶ Background – Parking Management Strategy
- ▶ Guiding Principles
- ▶ Boundary, Public Consultation & Data Collection
- ▶ Recommendations – Proposed Changes
- ▶ Next Steps

PARKING MANAGEMENT STRATEGY

Parking Policy Framework (Phase 1)

- Spring 2013

Adoption of Guiding Principles (Phase 2)

- January 2014

Area Plan Creation (Phase 3)

- South Pandosy Town Center - 2014
- Downtown Area (Interim Plan) - 2015
- Hospital District On-Street Plan - 2016
- Downtown Area (Full Plan Update) - 2017

FOCUS ON SHORT-TERM PARKING



Focus on excellent short-term parking management to support higher turn-over while maintaining a governing role in long-term parking solutions

- *Introduction of pay parking will encourage short-term use of on-street spaces and support use of off-street capacity at KGH for longer-term parking*
- *Land use review will consider future off-street parking needs based on predicted growth*

SELF-FUNDED SYSTEM



The parking system will continue to pay for itself (will operate under a user-pay cost recovery model)

- *Pay parking in the Hospital area will fund operational expenses with net revenues directed to the South Pandosy Parking Reserve. Reserve funds support future parking equipment, land and infrastructure investments*

CUSTOMER SERVICE AND FAIRNESS



Focus on customer service and fairness in parking practices by providing options, technologies and information

- *Street frontages adjacent to the hospital will be changed to hourly pay parking and the existing 2-hour time limit will be removed. This will allow for visitor parking longer than 2-hours while ensuring that turnover of vehicles is achieved*
- *Multi-space pay stations, operating in Pay by Licence mode, supported by PayByPhone, will offer multiple payment options*

WORK WITH INSTITUTIONS, BUSINESSES AND DEVELOPERS



The City will work with institutions, businesses and developers to plan solutions for parking management

- *Consultation with Interior Health revealed that on-site parking at Kelowna General Hospital is under-utilized in the evenings, overnight and on weekends*
- *Implementation of a new overnight Resident Only Parking restriction will encourage greater use of available on-site parking*

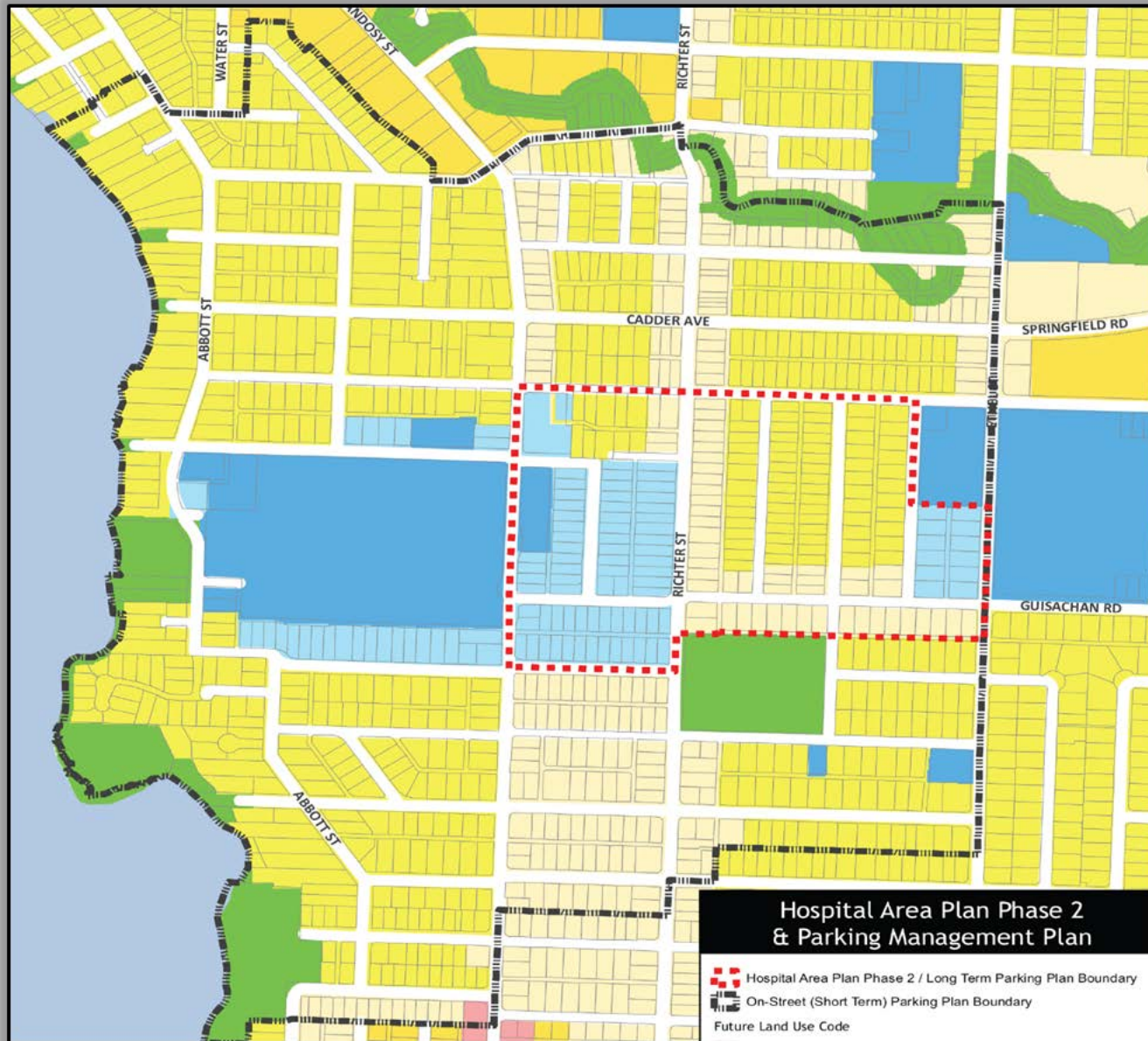
SUPPORT A BALANCED TRANSPORTATION SYSTEM



Parking will be used to support a more balanced transportation system

- *Pay parking and overnight restrictions will help to encourage increased use of transit, carpooling, walking and cycling, when possible*
- *A number of improvements to transit routes servicing the hospital have been made and will continue as demand/ridership warrants*

AREA PLAN BOUNDARY



What are some of the on-street parking challenges and opportunities in the Hospital Area?

We received 615 survey responses from those who live, work and visit the area through our online platforms and during an open house in May 2016.

229

survey respondents said they live in the hospital area

68%

use on-street parking in the area or have visitors, patients or clients who do

1/3

use on-street parking once a month or less

Here's what we heard...

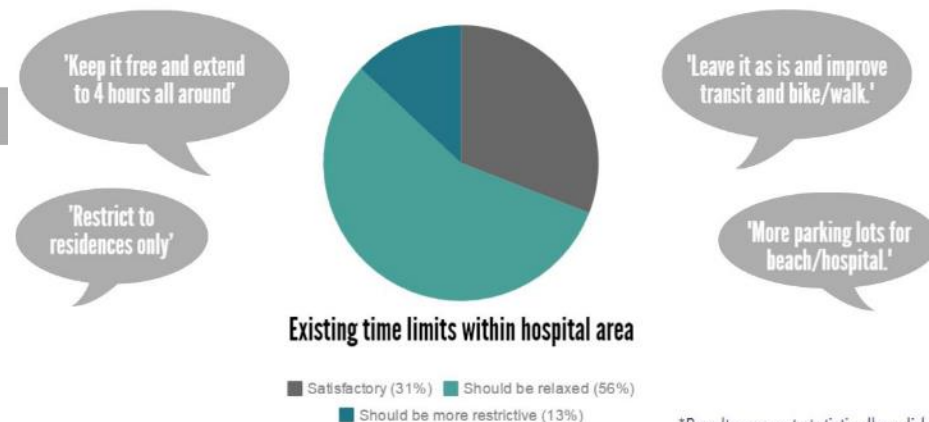
Purpose for on-street parking use



Top 3 actions that would improve on-street parking

-  Enhanced/modified parking restrictions
-  Improved signage, information, maps or education
-  Improved cycling or walking facilities

General Themes



FEEDBACK RECEIVED

- ▶ Other ideas, to be reviewed separately, identified during consultation
 - ▶ Plan for additional off-street parking (lots/structures)
Role of City vs Interior Health
 - ▶ Improvements are needed to the Visitor Parking Permit Program to reduce fraudulent use
 - ▶ Parking Requirements in Zoning Bylaw





Parking Turnover Data was Collected:

9:30am - 2:30pm



Occupancy Data was Collected:

9:30am - 2:30pm



1:30am - 3:30am
6:30pm - 8:30pm
8:30pm - 10:30pm



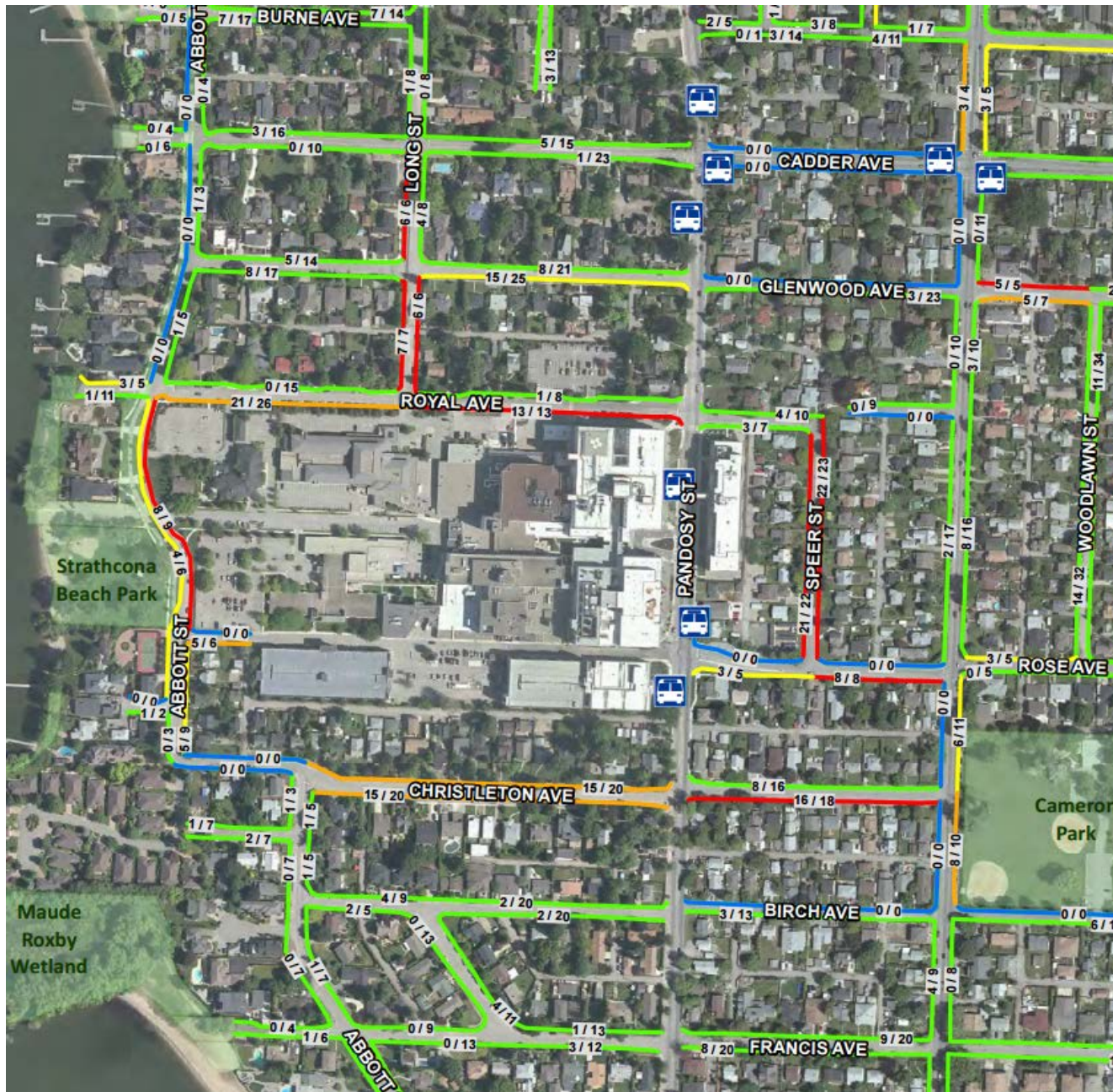
12:00pm - 2:30pm
2:30pm - 5:00pm
5:30pm - 7:30pm



7:30am - 9:30am

DATA COLLECTION

EVENING OCCUPANCY 6:30 pm (June)



Legend

Existing Occupancy

0% - 50%

51% - 70%

71% - 85%

86% - 100%

No Parking








10 / 20 Spaces Occupied / Spaces Available

RECOMMENDATIONS



HOSPITAL AREA ON-STREET PARKING PLAN

Proposed Parking Strategy

-  Pay Parking 24/7
-  Pay Parking 8am-8pm Daily
(Unrestricted 8pm-8am)
-  Daily 1 Hour 8am-8pm,
RPO 8pm-8am
-  Resident Parking Only
-  Daily 1 Hour Parking - 24/7
-  Daily 2 Hour Parking 8am-8pm
(Expansion)
-  No Parking (Existing Restrictions)



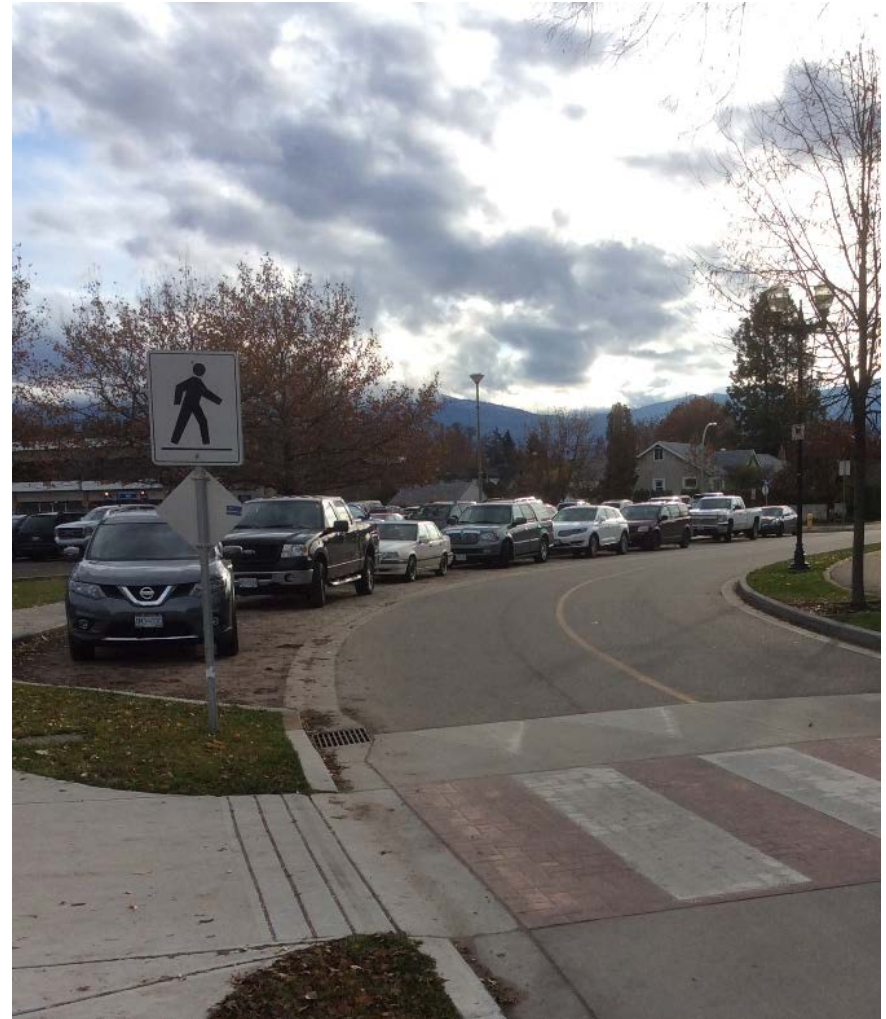
ROYAL AVE

- ▶ Hospital frontage pay parking
 - ▶ Improve turn over and increase availability of short-term parking near KGH Emergency
 - ▶ Allow patient/visitor parking longer than 2 hrs
 - ▶ Increase opportunities for street cleaning & maintenance



ABBOTT ST & ROSE AVE

- ▶ Hospital frontage pay parking 8am – 8pm
 - ▶ Improve turnover and increase availability of short-term parking near KGH during peak hours
 - ▶ Un-restricted evening and overnight parking opportunity in non-residential area



OVERNIGHT RESIDENT ONLY PARKING

- ▶ Resident Only parking on residential blocks closest to KGH from 8pm to 8am
 - ▶ Ensure residents with permits have access to parking in close proximity to their residence in the evening and overnight
 - ▶ Reduce impact of 24/7 hospital operations on surrounding residential area
 - ▶ Encourage use of available parking on the KGH campus in the afternoon, evening and overnight periods
 - ▶ Re-assess one year following implementation to determine if modifications to RPO restriction or area are required

COUNCIL POLICY 366

- ▶ Resident Parking Permit Program Administration
- ▶ Proposed Amendments
 - ▶ New process and criteria to consider requests for Resident Parking Only restrictions
 - ▶ Clarification on petition process and what properties may be included/counted
 - ▶ After implementing a restriction, a minimum of 18 months required before further requests will be considered
 - ▶ Allow temporary permits to be issued for construction vehicles working at unoccupied permit eligible residences

EQUIPMENT

- ▶ Multi-Space Pay Stations
- ▶ Coin & Credit Card Payments
 - ▶ Swipe and Tap Options Available
- ▶ Pay by License Plate
 - ▶ Time savings – no receipt to display
 - ▶ Eliminates physical permits
- ▶ AutoVu for Efficient Compliance



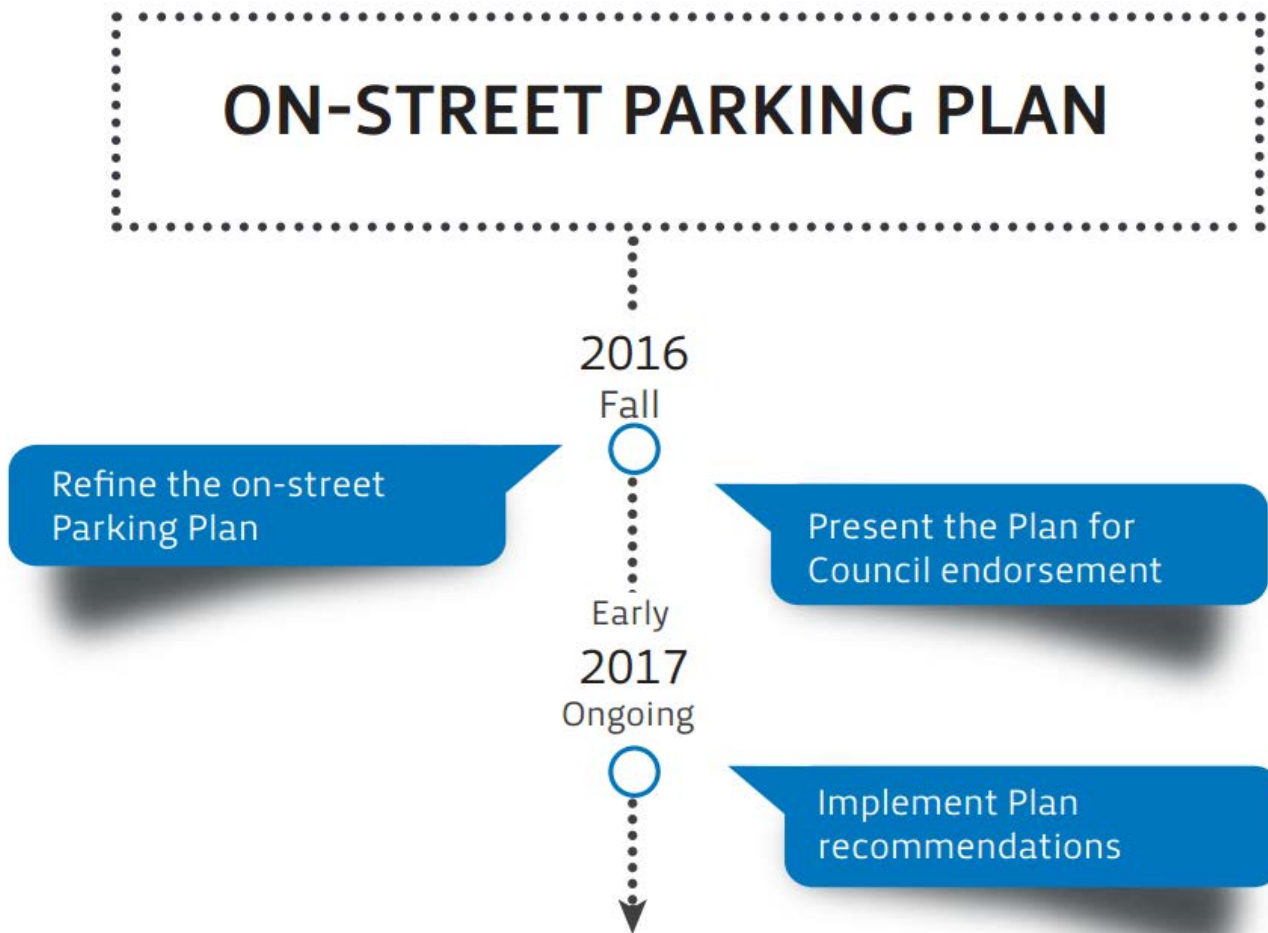
MOBILE PAYMENT

- ▶ PayByPhone now available at all City operated pay parking locations
- ▶ No service charges
 - ▶ Pay the same rate using a meter or PayByPhone
- ▶ Add time without returning to vehicle

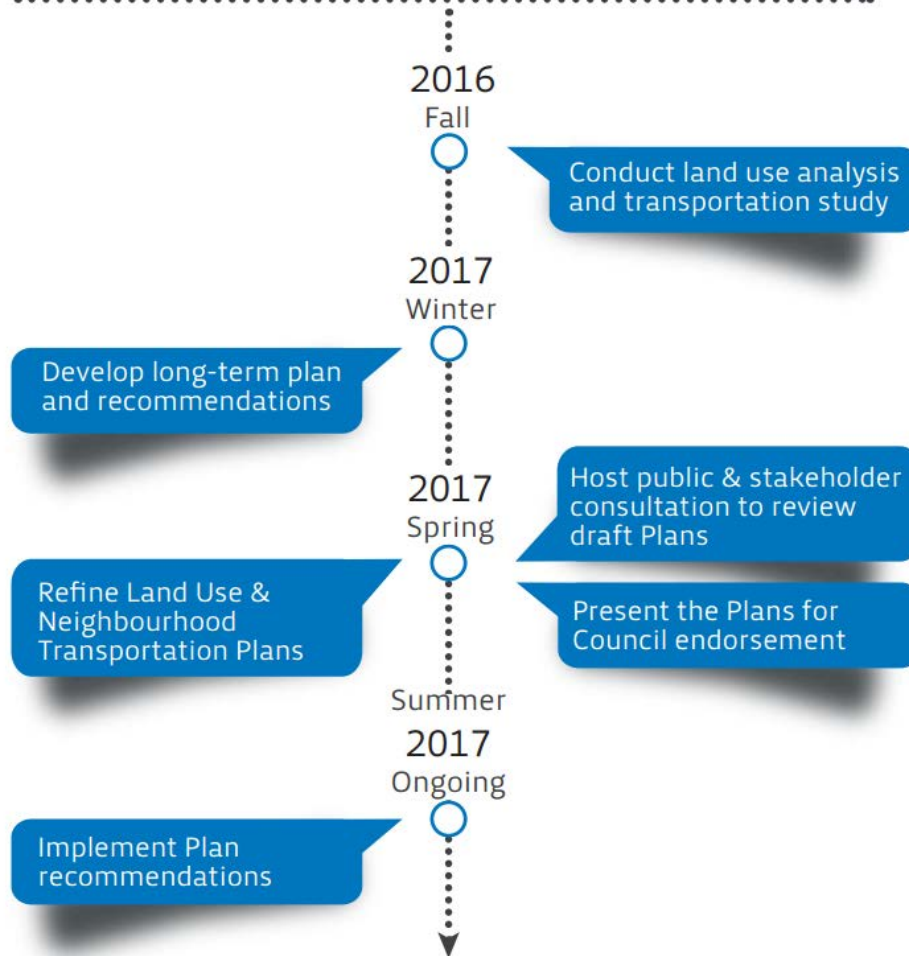


NEXT STEPS

ON-STREET PARKING PLAN



LAND USE & NEIGHBOURHOOD TRANSPORTATION PLANS



NEXT STEPS



Questions?

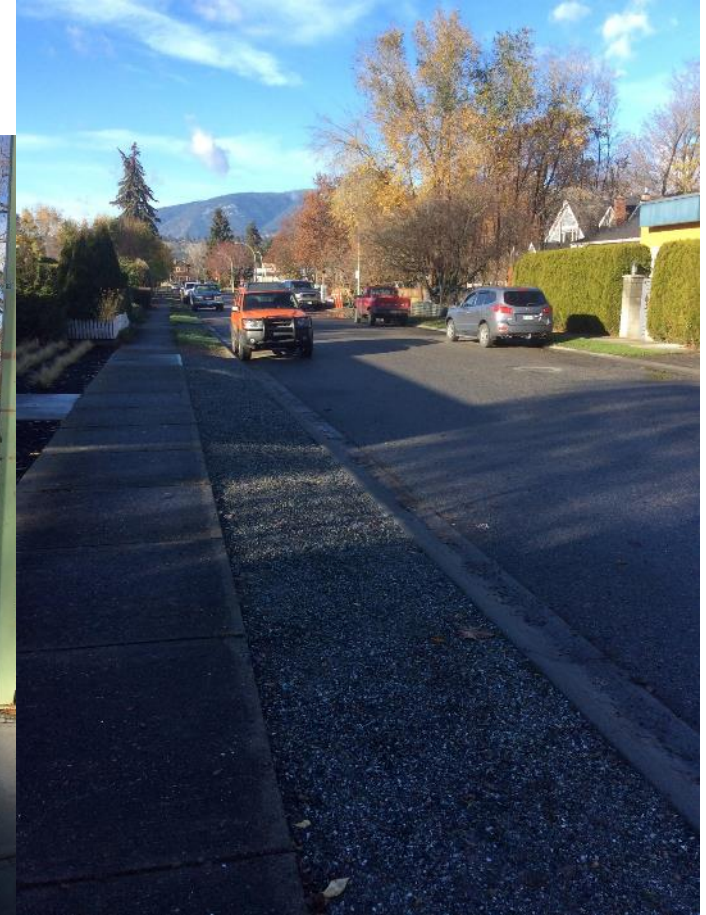
For more information, visit kelowna.ca.

*Visit kelowna.ca/parking and sign up for the Parking Management channel on **e-Subscribe** to receive updates.*



e-Subscribe

EXISTING ONE HOUR PARKING



Glenwood Ave & Long St,
Nov 16, 2016 (AM)

EXISTING ONE HOUR PARKING



Speer Street, Nov 16, 2016 (AM)

EXISTING TWO HOUR PARKING



Christleton Avenue, Nov 16, 2016 (AM)



City of Kelowna

EXISTING TWO HOUR PARKING

Cadder Avenue, Nov. 16, 2016 (AM)

