

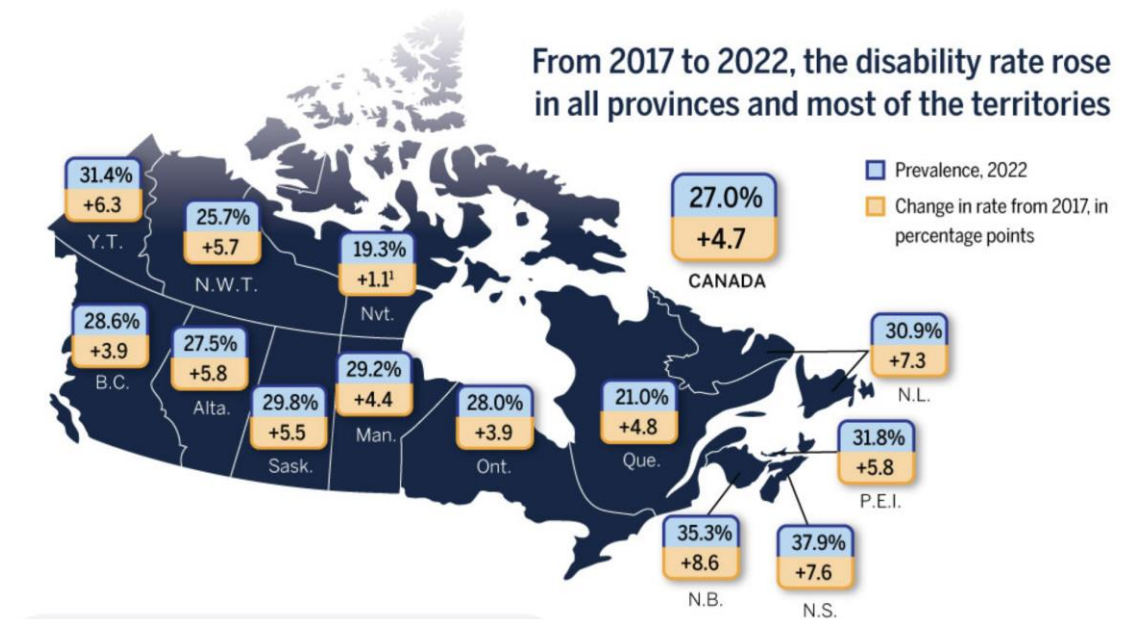
Accessibility Advisory Committee Update & Final Accessibility Plan

May 12, 2025



People with disabilities in Kelowna

- According to 2017 census data, 36,350 people - **23.8%** of Kelowna's population - reported having a **disability**. This has likely increased.



Background

National Legislation

- 2019 – Accessible Canada Act

Provincial legislation

- 2021 – Accessible BC Act
 - Municipal Responsibilities
 - Accessibility Committee
 - Public Feedback Mechanism
 - Accessibility Plan



Accessibility Committee

- Nine community members and two alternates that make recommendations on how the City can identify, remove, and prevent accessibility barriers in our community
 - Early successes:
 - [Kelowna.ca/accessibility](https://kelowna.ca/accessibility)
 - New technology
 - Increased understanding of accessibility challenges



Feedback Mechanism

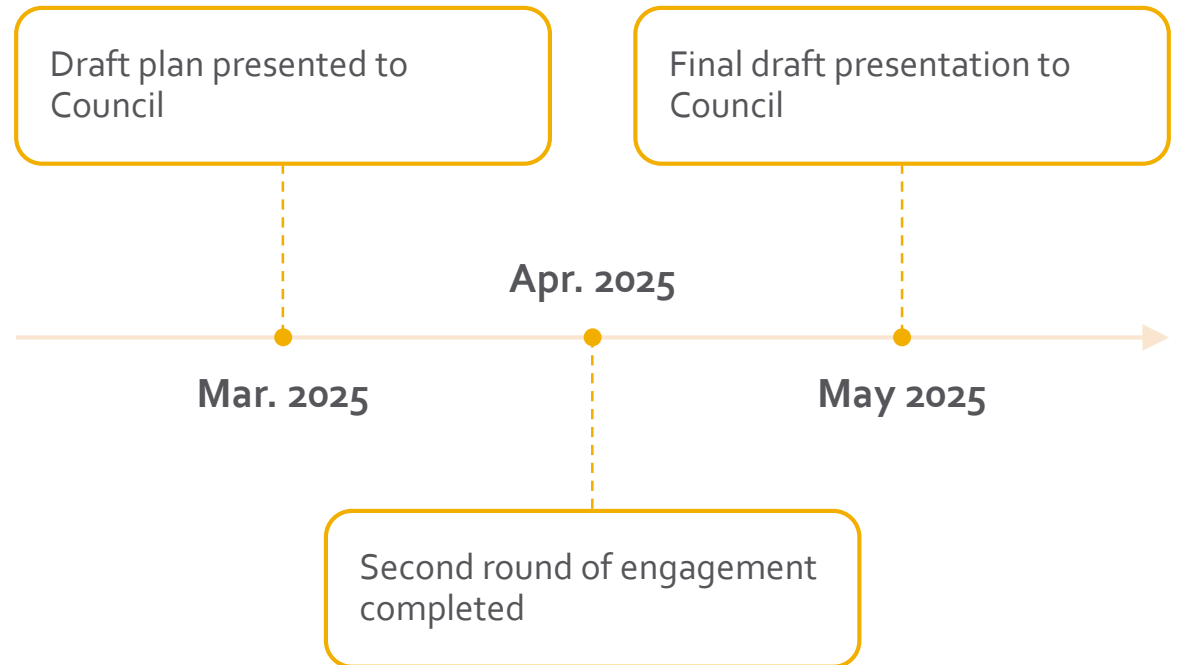


Accessible BC Act requires municipalities to create a tool to receive public feedback on Accessibility

- Service Request System
- Data collection and analysis

Accessibility Plan

- Community informed
- Considers municipal best practices
- Aligns with City processes and priorities



Implementation Plan



KEY STAFF &
ACCESSIBILITY
COMMITTEE



IMPLEMENTATION
TRACKING AND
REPORTING



RESOURCE &
PRIORITIZATION
PROCESS



GRANT OPPORTUNITIES



Questions?