Attachment B: Municipal Review – Resident Discount Structure ALC Fees and Charges – Update

Overview:

The Resident/Non-Resident Fees Appendix provides further detail on a few municipalities and regional districts who operate recreational facilities that currently offer resident/non-resident programs. The following information provides insight on membership and admission rates, programs registration policies, facility rentals, validation processes, non-resident costs and optional passes to achieve resident benefits as a non-resident.

General Observations:

- How the Resident program is applied is unique to each individual municipality and/or regional district.
- There are some commonalities in terms fees and charges bylaw definitions regarding resident/non-residents, commercial, private group, etc.
- Some municipalities have established service agreements with neighbouring areas to provide extended access to those who do not qualify as residents. Contributions are typically established based on a formula determined by assessed value and applied to property tax notices.
- Two-tiered fee structure: residents receive a discounted rate and non-residents pay a higher rate.
- The discount rates vary depending on the type of service (facility rental, membership/drop-in, registered program, etc.)
- Some municipalities provide the option to purchase a Resident Pass to achieve the same resident perks as a non-resident.
- Some municipalities offer a priority registration period for residents ahead of non-residents.

City of Vernon - Vernon Recreation Centre

- The City of Vernon administers a resident discount program through a structured program that differentiates between residents and non-residents.
- The District of Coldstream and the Regional District of the North Okanagan (RDNO) Electoral Areas B and C have established 'fee for service' agreements with the City of Vernon. This allows eligible residents to benefit from reduced-cost services and early registration privileges with Vernon Recreation Services.
- Residents receive a 50% discount on memberships and admission rates, and a 25% discount on registered programs (excluding certificate programs and day care).
- Residents have priority registration, allowing early sign up for programs two weeks before non-residents.
- Proof of residency must be presented in person at the time of transaction, and transactions are only available in-person at the Vernon Recreation Centre or Kal Tire Place, these access cards expire annually and must be renewed.
- Non-resident households can purchase a VRP access card for \$800/year for family-wide benefits.
- Proof of residency is required. If residency status is not verified, the account defaults to non-resident. Non-residents can still join registered classes and programs but will have different registration opening dates and may be subject to a non-resident registered program fee.

| ADMISSION | PRESCHOOL | | YOUTH | | ADULT | | SENIOR | | FAMILY* | |
|-----------|-----------|----------|----------|----------|-----------|-----------|----------|----------|-----------|-----------|
| RATES | 3-6 YRS | | 7-18 YRS | | 19-64 YRS | | 65+ YRS | | | |
| | VRP | NON | VRP | NON | VRP | NON VRP | VRP | NON | VRP | NON |
| | | VRP | | VRP | | | | VRP | | VRP |
| DROP-IN | \$2.75 | \$5.45 | \$5.40 | \$10.80 | \$8.40 | \$16.80 | \$6.30 | \$12.60 | \$18.30 | \$36.55 |
| 10X | \$24.55 | \$49.05 | \$48.60 | \$97.20 | \$75.60 | \$151.20 | \$56.70 | \$113.40 | \$164.50 | \$328.95 |
| ANNUAL | \$182.10 | \$364.15 | \$369.10 | \$738.15 | \$552.50 | \$1105.00 | \$414.40 | \$828.75 | \$1232.30 | \$2464.55 |

References and Bylaws:

Vernon Resident Program | City of Vernon | Recreation and Parks Services Fees and Charges BYLAW 5472 | City of Vernon City of Vernon - Fee for Service Agreement

City of Trail - Trail Aquatic & Leisure Centre

The Trail Resident Program (TRP) is the fee structure for Trail Parks and Recreation programs, services, and facilities that was adopted in August 2009. All users of Trail Parks and Recreation services, programs and facilities must use the fee structure.

Trail Resident Program

- Participants must have a TRP card to receive TRP discounted rates.
- All programs and services are open to everyone; however, full rates will apply without a TRP card.
- TRP cards are issued to permanent residents of Trail, Rossland, Warfield, Beaver Valley (Montrose/Fruitvale) & Electoral Area A at no charge with a completed application and two pieces of documentation noted at www.trail.ca/TRP.
- Non-residents may purchase a TRP card.
- Tourists, (people living outside of the Greater Trail area), are eligible for the TRP rate on Drop-In admissions with valid photo identification.

| ADMISSION | CHILD | | YOUTH | | ADULT | | STUDENT* | | FAMILY*** | |
|-----------|-----------------|----------|----------|----------|-----------|-----------|----------|---------|------------|------------|
| RATES | 2-6 YRS with an | | 7-14 YRS | | 19-64 YRS | | SENIOR** | | | |
| | adult | | | | | | | | | |
| | TRP | NON | TRP | NON | TRP | NON | TRP | NON | TRP | NON TRP |
| | | TRP | | TRP | | TRP | | TRP | | |
| DROP-IN | \$3.20 | \$6.40 | \$4.45 | \$8.85 | \$7.45 | \$14.95 | \$5.75 | \$11.45 | \$16.05 | \$32.05 |
| 10X | \$26.60 | \$53.20 | \$39.85 | \$79.70 | \$66.65 | \$133.30 | \$49.95 | \$99.90 | - | - |
| ANNUAL | \$183.65 | \$367.30 | \$354.65 | \$709.25 | \$650.45 | \$1300.90 | \$493.35 | \$986.6 | \$1,353.40 | \$2,706.85 |

References and Bylaws:

Trail Resident Program (TRP) - City of Trail TRAIL RECREATION FEE BYLAW NO. 2782TRAIL RECREATION FEE BYLAW NO. 2782

Cariboo Regional District

Residential Pass

- The Cariboo Regional District administers non-resident rates through a structured program that differentiates between residents and non-residents.
- Individuals residing within the Cariboo Regional District taxation area are eligible to obtain a Residential Pass free of charge.
- Proof of residency within the taxation area can be done at a recreation centre with one of the following: BC Driver's License with current address, utility bill with current physical address, Property Tax Assessment Notice for the current year.
- Those living outside of these defined areas may purchase a Resident Pass to receive the same discounts as residents.
- Residential Pass holders benefit from discounts on program registration, drop-in fees, fitness passes, and pool/rink rentals.
- The passes are issued based on the calendar year from January 1 to December 31.
- The resident pass covers recreation facilities located within the Cariboo Regional District: 100 Mile House, Williams Lake, and Quesnel.
- The Resident Pass is free for Residents while Non-Residents (Individuals & Families) pay \$232.05 per year

City of Quesnel – Arts and Recreation Centre

| ADMISSION | TOT 0-4 YRS | | YOUTH | | ADULT | | STUDENT* | | FAMILY*** | |
|-----------|--------------|-----|----------|-----|-----------|-----|----------|-----|-----------|-----|
| RATES | SUPER SENIOR | | 5-12 YRS | | 19-64 YRS | | SENIOR** | | | |
| | 8o+ YRS | | | | | | | | | |
| | QRP | NON | QRP | NON | QRP | NON | QRP | NON | QRP | NON |
| | | QRP | | QRP | | QRP | | QRP | | QRP |

| DROP-IN | 0 | 0 | 4.55 | 5.50 | 7.35 | 9.20 | 5.90 | 7.40 | 13.90 | 17.40 |
|---------|---|---|--------|--------|--------|--------|--------|--------|----------|----------|
| 10X | 0 | 0 | 38.65 | 48.30 | 62.55 | 78.20 | 50.35 | 62.90 | 118.35 | 147.90 |
| ANNUAL | 0 | 0 | 366.50 | 458.15 | 705.90 | 882.40 | 564.75 | 705.90 | 1,128.20 | 1,410.30 |

City of Williams Lake - Cariboo Memorial Recreation Complex

| ADMISSION | TOT o | - 3YRS | CH | ILD | YOUTH | | ADULT | | SENIOR | | FAMILY | |
|-----------|---------|--------|--------|------------|--------|-----------|--------|-----------|--------|-------|--------|--------|
| RATES | SUF | PER | 0-12 | 2 YRS 13-1 | | 13-18 YRS | | 19-54 YRS | | -84 | | |
| | SENIOR | | | | | | | | | | | |
| | 85+ YRS | | | | | | | | | | | |
| | WRP | NON | WRP | NON | WRP | NON | WRP | NON | WRP | NON | WRP | NON |
| | | WRP | | WRP | | WRP | | WRP | | WRP | | WRP |
| DROP-IN | 0 | 0 | 4.03 | 5.38 | 5.22 | 6.96 | 6.55 | 8.73 | 5.22 | 6.96 | 13.89 | 18.52 |
| 10X | 0 | 0 | 36.29 | 48.39 | 47.00 | 62.67 | 58.96 | 78.61 | 58.96 | 78.41 | 611.29 | 815.06 |
| ANNUAL | 0 | 0 | 376.01 | 501.35 | 473.22 | 630.96 | 611.29 | 815.06 | 47.00 | 62.67 | 473.22 | 630.96 |

References and Bylaws:

<u>Recreation Pass | City of Quesnel | North Cariboo Recreation and Parks Service BYLAW NO. 5444</u> <u>Cariboo Regional District North Cariboo Recreation and Parks Fees and Charges Amendment Bylaw No. 5444, 2023</u> <u>Cariboo Regional District Board - August 18, 2023 | Recreation Complex | Williams Lake, BC - Official Website</u>

<u>City of Delta – North Delta Recreation Centre</u>

Delta residents have priority booking over Non-Delta residents and Commercial users.

The Delta Families First Initiative provides two-week advance booking for registered programs for Delta residents.

- Non-Delta based individuals and groups are charged higher rates than Delta individuals and groups.
- Eligible residents can verify their residency at any of the customer service offices at Delta's recreation facilities.
- Free admission to drop-in programs is available to:
 - YAK Pass holders
 - Youth and Kids (YAK) Pass provides free drop-in access to Delta Parks, Recreation & Culture facilities and activities for all Delta residents 18 years of age and under.
 - Volunteers accompanying persons with special needs
 - Infants (excluding programs for children aged 2 and under)
 - Super Seniors (Delta Residents 75+ years)

The following fees are charged for museum, indoor swim, skate, fitness and gymnasium programs.

| ADMISSION | INFANT 0-2 YRS | | CHILD | | YOUTH | | ADULT | | SENIOR | |
|-----------|----------------|-----|---------|--------|-----------|--------|----------|--------|-----------|--------|
| RATES | SUPER SENIOR | | 2-9 YRS | | 10-18 YRS | | 19-59YRS | | 60-74 YRS | |
| | 75+ YRS | | | | | | | | | |
| | DRP | NON | DRP | NON | DRP | NON | DRP | NON | DRP | NON |
| | | DRP | | DRP | | DRP | | DRP | | DRP |
| DROP-IN | 0 | 0 | 0 | 5.50 | 0 | 7.00 | 7.00 | 8.50 | 5.25 | 7.00 |
| 10X | 0 | 0 | 0 | 44.00 | 0 | 56.00 | 56.00 | 68.00 | 42.00 | 56.00 |
| ANNUAL | 0 | 0 | 0 | 528.00 | 0 | 672.00 | 672.00 | 816.00 | 540.00 | 672.00 |

References and Bylaws: <u>Fees & Admissions | City of Delta</u> <u>City of Delta - Parks, Recreation and Culture Facilities and Services BYLAW NO. 8044</u>