



City of
Kelowna

Progress report on Council priorities

March 17, 2025

Agenda

01

Situate within performance management program

02

Progress report on Council priorities

03

Next progress report

Performance management program

PM#3: On-Time Performance



Progress Reports

Scroll through the reporting sites below to learn a little bit more about some of our priorities and the progress we are making on them.

Evaluating the effectiveness of our programs, services and processes helps to support continual improvement and positive outcomes that best serve our citizens and city. Performance measures are tied directly to corporate goals and results are reported publicly to ensure transparency and accountability.



2040 Official Community Plan

[OCP Reporting - 2023](#)

As the Official Community Plan is implemented, it is important...

[Explore](#)



2040 Transportation Master Plan

[TMP Reporting - 2024](#)

The 2040 TMP set performance measures to monitor progress..

[Explore](#)



2023-2026 Council Priorities

[Council Priorities Reporting - 2023](#)

Council Priorities progress measures are reviewed and...

[Explore](#)



2023-2026 Corporate Priorities

[Corporate Priorities Reporting - 2023](#)

We report our Corporate Priorities progress measures...

[Explore](#)

Overview of Council Priorities

Crime & Safety



Advance implementation of Mayor's Task Force on Crime Reduction recommendations

Reduce property crime

Demonstrate effectiveness of visibility on high-risk traffic behaviour and crime

Support retention of current policy restricting use of drugs in public spaces

Partner with Provincial ministries responsible for mental health and problematic substance use on initiatives (i.e. Community Safety Plan)

Affordable Housing



Meet provincial/local affordable housing targets with support from the Province

Complete the Housing Action Plan including incentive options

Partner on the creation of a low-cost affordable housing pilot project

Investigate options to protect renters impacted by redevelopment projects and protect existing rental stock

Homelessness



Advocate for a regional care facility (e.g. Red Fish Healing Centre model)

Complete the delivery of tiny home units committed to by the Province

Facilitate a purpose-built permanent shelter with 'wrap-around' supports and graduated housing options

Assess feasibility of care and delivery models such as a multi-care site

Transportation



Complete the functional design of the Hwy 33 multi-modal traffic corridor and propose a partnership delivery model

Secure funding for a new transit operations centre

Enhance traffic safety

Explore alternative modes of transportation between UBCO/YLW and downtown

Improve transit service including expanding the transit pass program

Improve traffic flow and capacity on major road networks (e.g. roads bundle)

Agriculture

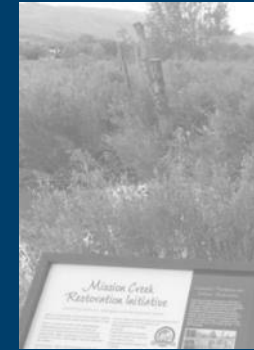


Protect agricultural lands

Continue to ensure farmland is used for permitted uses

Ensure sufficient & high-quality agricultural water supply

Climate & Environment



Complete the Climate Resilient Kelowna Strategy

Continue to include 'Climate Lens' in decision making to assess mitigation and adaptation

Increase urban tree canopy (e.g. tree-lined medians)

Pilot energy concierge program to enable retrofits in buildings

Economy



Seek opportunities to enhance economic diversification

Attract new employment and support existing business growth

Assess the City's supply of employment lands

Consider the City's investment into economic development

Crime & Safety



Council Priority Actions

1. Advance implementation of Mayor's Task Force on Crime Reduction recommendations, including Business Improvement Area support
2. Reduce property crime; including break and enters and theft
3. Demonstrate effectiveness of visibility on high-risk traffic behaviour (e.g. speeding, texting) and crime
4. Support retention of current policy restricting use of drugs in public spaces
5. Partner with ministries responsible for mental health and addictions on initiatives (i.e. Community Safety Plan) that improve local conditions, including alternative response models and advocacy

How we measure progress on the priority

- Business break and enters and thefts are decreasing (reported # of property crime)
- Resident sense of safety in our community is increasing (% residents that feels safe).
- Public safety resources are increasing (e.g. police, bylaw and fire)

The results we want to see

- # or % of residents who feel safe in Kelowna increases.
- Decrease in business break and enters and thefts.
- Public safety resources keep pace with community growth (e.g. police, bylaw and fire).

Affordable Housing

Council Priority Actions

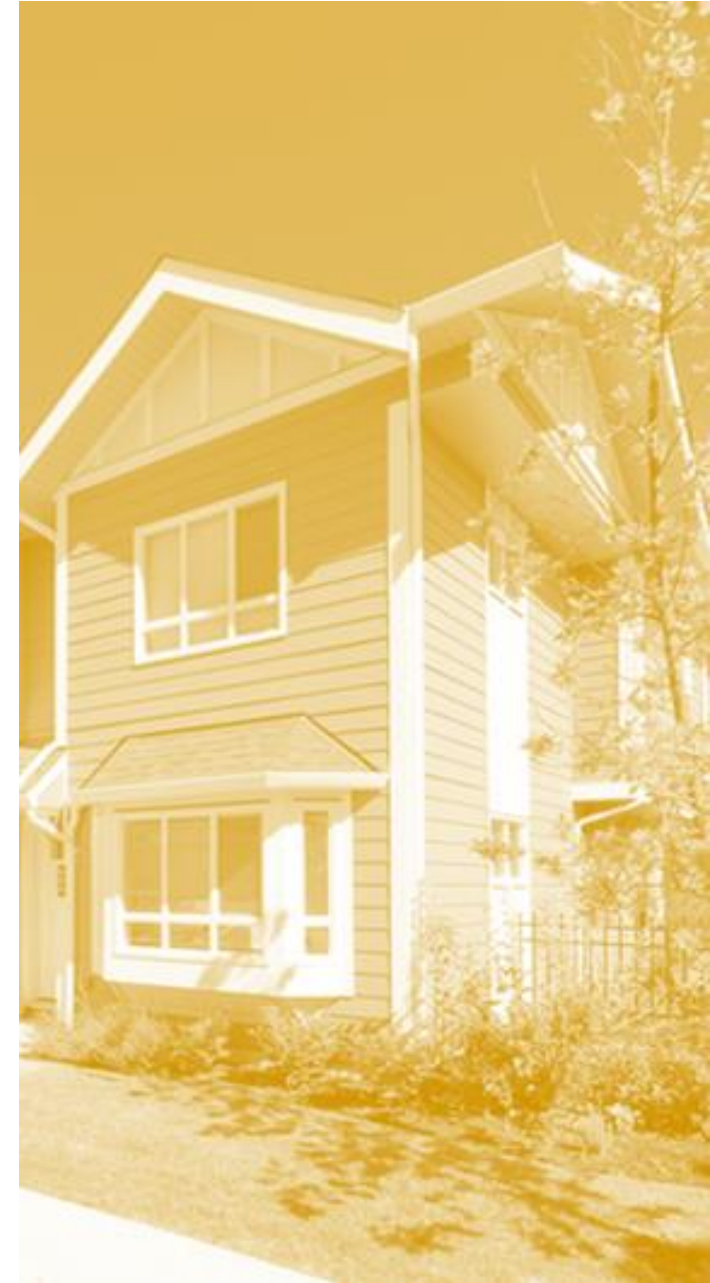
1. Meet provincial/local affordable housing targets with support from the Province
2. Complete Housing Action Plan including incentive options
3. Partner on the creation of a low-cost affordable housing pilot project
4. Investigate options to protect renters impacted by redevelopment projects and protect existing rental stock

How we measure progress on the priority

- The City has a sufficient supply of each housing type (# new housing units by type such as affordable housing)
- Market rental is more affordable (the proportion spending more than 30% to go down compared to previous term)
- Home ownership is more affordable (ratio of median income and median sale price, potentially by housing type)

The results we want to see

- Residents have improved access to affordable housing whether they rent or own.
- The city has an improved housing supply that meets the social and economic needs of the community.
- An increase in the supply of affordable housing options for people with low to moderate incomes.





Economy

Council Priority Actions

1. Seek opportunities to enhance economic diversification
2. Attract new employment and support existing business growth
3. Assess the City's supply of employment lands
4. Consider the City's investment into economic development

How we measure progress on the priority

- Business and/or employment growth (e.g. business counts, business licenses)
- Employment lands supply (measure to be confirmed based on employment lands assessment projects underway)

The results we want to see

- Priority sectors for economic diversification are supported.
- The number of businesses are increasing.
- The city has a sufficient supply of suitably located and serviced employment lands.
- Economic development service delivery models and level of investment are evaluated.



City of
Kelowna