Progress report on Council priority actions

Council priorities 2023 - 2026

City of
Kelowna

Agenda

01 Situate within performance management program

02 Progress report on Council priority actions

03 Next progress report

City of Kelowna

Performance management program

PM#3: On-Time Performance

Progress Reports

Scroll through the reporting sites below to learn a little bit more about some of our priorities and the progress we are making on them.

Evaluating the effectiveness of our programs, services and processes helps to support continual improvement and positive outcomes that best serve our citizens and city. Performance measures are tied directly to corporate goals and results are reported publicly to ensure transparency and accountability.

2040 Official Community Plan

2040 Transportation Master Plan

2023-2026 Council Priorities

2023-2026 Corporate Priorities

OCP Reporting - 2023

TMP Reporting - 2024

Council Priorities Reporting - 2023

Corporate Priorities Reporting - 2023

As the Offical Community Plan is implemented, it is important...

The 2040 TMP set performance measures to monitor progress..

Council Priorities progress measures are reviewed and...

We report our Corporate Priorities progress measures...

Explore

Explore

Explore

Explore

Overview of Council Priorities

Crime & Safety

Advance implementation of Mayor's Task Force on Crime Reduction recommendations

Reduce property crime

Demonstrate effectiveness of visibility on high-risk traffic behaviour and crime

Support retention of current policy restricting use of drugs in public spaces

Partner with Provincial ministries responsible for mental health and problematic substance use on initiatives (i.e. Community Safety Plan)

Affordable Housing

Meet provincial/local affordable housing targets with support from the Province

Complete the Housing Action Plan including incentive options

Partner on the creation of a low-cost affordable housing pilot project

Investigate options to protect renters impacted by redevelopment projects and protect existing rental stock

Homelessness

Advocate for a regional care facility (e.g. Red Fish Healing Centre model)

Complete the delivery of tiny home units committed to by the Province

Facilitate a purpose-built permanent shelter with 'wrap-around' supports and graduated housing options

Assess feasibility of care and delivery models such as a multi-care site

Transportation

Complete the functional design of the Hwy 33 multi-modal traffic corridor and propose a partnership delivery model

Secure funding for a new transit operations centre

Enhance traffic safety

Explore alternative modes of transportation between UBCO/YLW and downtown

Improve transit service including expanding the transit pass program

Improve traffic flow and capacity on major road networks (e.g. roads bundle)

Agriculture

Protect agricultural lands

Continue to ensure farmland is used for permitted uses

Ensure sufficient & high-quality agricultural water supply

Climate & Environment

Complete the Climate Resilient Kelowna Strategy

Continue to include 'Climate Lens' in decision making to assess mitigation and adaptation

Increase urban tree canopy (e.g. tree-lined medians)

Pilot energy concierge program to enable retrofits in buildings

Economy

Seek opportunities to enhance economic diversification

Attract new employment and support existing business growth

Assess the City's supply of employment lands

Consider the City's investment into economic development

City of Kelowna

Crime & Safety

Council Priority Actions
1. Advance implementation of Mayor's Task Force on Crime Reduction recommendations, including Business Improvement Area support
2. Reduce property crime; including break and enters and theft
3. Demonstrate effectiveness of visibility on high-risk traffic behaviour (e.g. speeding, texting) and crime
4. Support retention of current policy restricting use of drugs in public spaces
5. Partner with ministries responsible for mental health and addictions on initiatives (i.e. Community Safety Plan) that improve local conditions, including alternative response models and advocacy

How we measure progress on the priority
- Business break and enters and thefts are decreasing (reported # of property crime)
- Resident sense of safety in our community is increasing (% residents that feels safe).
- Public safety resources are increasing (e.g. police, bylaw and fire)

The results we want to see
- # or % of residents who feel safe in Kelowna increases.
- Decrease in business break and enters and thefts.
- Public safety resources keep pace with community growth (e.g. police, bylaw and fire).

City of Kelowna

Crime & Safety

- 7 RCMP officers, 1 crime analyst, 5 bylaw officers, and 4 firefighters added

- Mayor's Task Force on Crime Reduction (MTFCR) recommendations

- Community Safety Plan progress with 14 of 30 initiatives complete / underway

- Continued Provincial advocacy on repeat property offenders

City of **Kelowna**

Affordable Housing

- Housing Action Plan

- New fast track housing program launched

- Two pilot projects underway through Middle Income Housing Partnership program will create 160 – 200 units

City of **Kelowna**

Homelessness

- Advocacy for Red Fish Healing Centre model

- 20 complex care beds and 20 supportive housing units announced

- 60 additional units of rapid safety net housing units will be opening Q1 2025

- 120 rapid safety net housing units delivered

- 20 complex care beds operational

Transportation

- $90 million invested in multi-modal transportation infrastructure projects

- Advocacy for Clement Avenue extension and new transit operation centre

- Richter Corridor Study analysis completed

- Delivered seven safety related traffic calming projects

City of **Kelowna**

Agriculture

- Glenmore Ellison Irrigation District integration

- Interim solution deployed for fruit processing

Climate & Environment

- Climate Resilient Kelowna Strategy endorsed

- Sustainable Urban Forest Strategy was endorsed

- 828 trees were sold through NeighbourWoods program

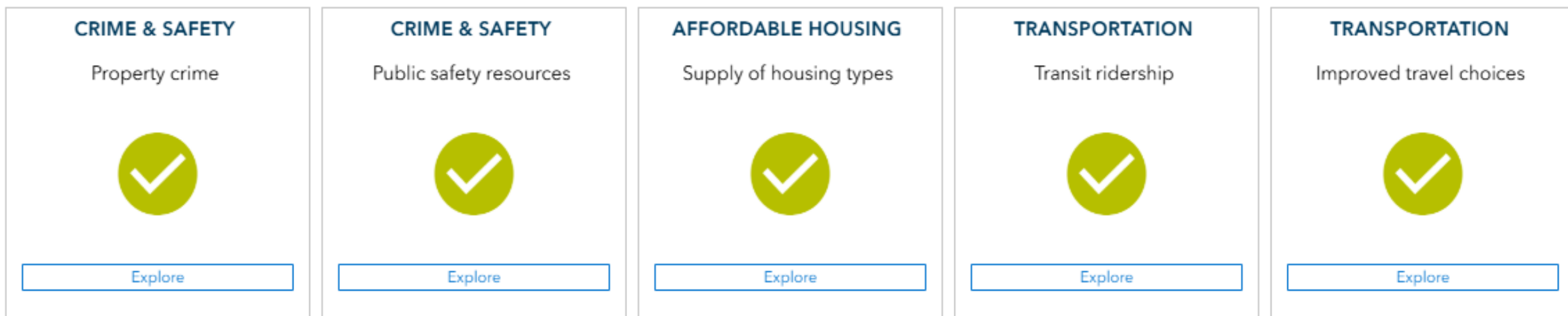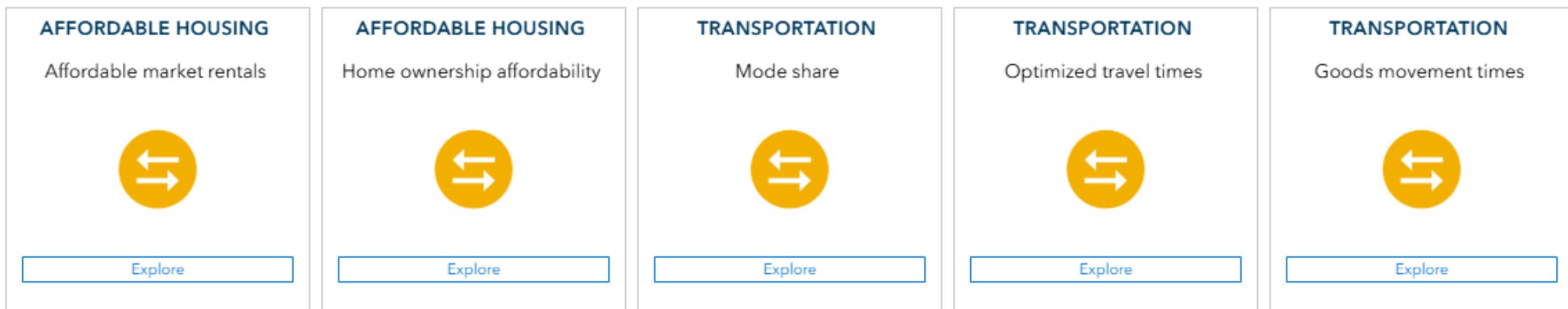- Launched a free "Home Energy Navigator" program

City of **Kelowna**

Economy

▶ Major events include Canadian Premier League soccer game in 2024, 2025 Canadian Country Music Awards, 2025 Brier and the 2026 Memorial Cup

▶ Economic development options review in 2025

City of **Kelowna**

On track, trending in the desired direction

CRIME & SAFETY	CRIME & SAFETY	AFFORDABLE HOUSING	TRANSPORTATION	TRANSPORTATION
Property crime	Public safety resources	Supply of housing types	Transit ridership	Improved travel choices
✓	✓	✓	✓	✓
Explore	Explore	Explore	Explore	Explore

No significant change or no current data

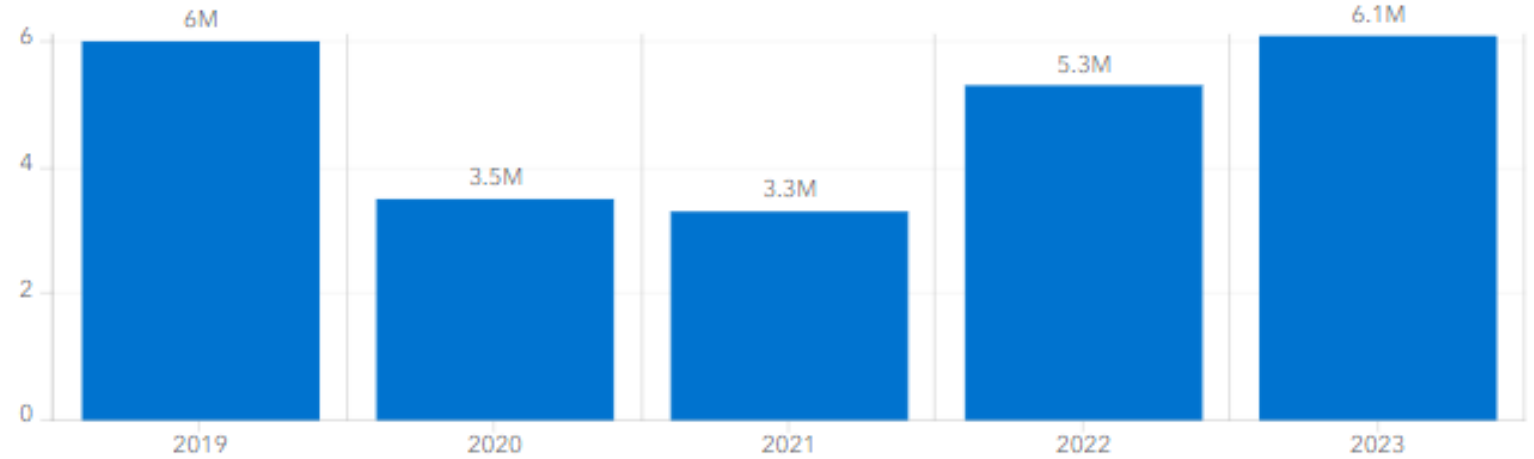| AFFORDABLE HOUSING	AFFORDABLE HOUSING	TRANSPORTATION	TRANSPORTATION	TRANSPORTATION
Affordable market rentals	Home ownership affordability	Mode share	Optimized travel times	Goods movement times
⇄	⇄	⇄	⇄	⇄
Explore	Explore	Explore	Explore	Explore

Transit ridership

2023 Progress Report

Transit ridership has recovered from the pandemic
Annual boardings for Kelowna Regional Transit System (in millions)

Year	Boardings
2019	6M
2020	3.5M
2021	3.3M
2022	5.3M
2023	6.1M

+ Why is this important?

+ How are we doing?

+ What are we doing?

+ What's next?

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