# Value for Money Assurance Program Unsheltered Community Costs

(Phase 2)

City of

Kelowna

November 25, 2024

### Objective

To review how the city governs and coordinates resources between departments concerning unsheltered community costs.





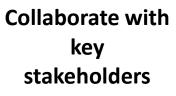




### Approach

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Develop clear objectives, criteria, and scope Conduct exploratory interviews Review and analyze relevant data and documentation



**Evaluate** 

findings

Prepare report

### Recommendations

#### Effective governance

Senior leadership implement a single, centralized governance structure for the unsheltered community response

#### **Resource coordination**

Increased involvement in defining and reinforcing interdepartmental roles and responsibilities

#### **Cost identification**

Determine the level of reporting necessary to understand and manage costs

## Questions?

