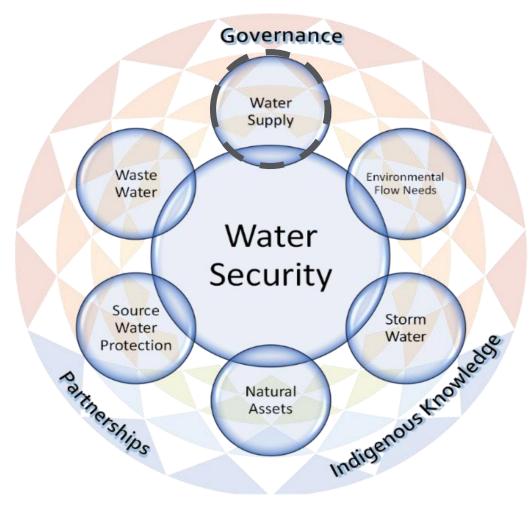




### Water Security

#### **Principles**

- 1. All residents and water users in the City must have a safe, affordable, resilient and sustainable supply of high-quality drinking water and a reliable supply of water for agriculture
- 5. Okanagan Lake and upland watersheds remain a source of high-quality drinking water
- 9. The City works in partnership with other water providers and government agencies to ensure water security



The six water sectors outlined in the City's Water Security Planning Process



## **Utility Overview**

- Potable treatment includes ultraviolet and chlorine disinfection
- ► A non-potable system with lake reservoirs and 16 licensed dams
- Distribution system of
  - ▶ 638 km watermain
  - 20 Booster pumping stations,
  - 24 water reservoirs,
  - ▶ 87 pressure reducing stations
  - 2,435 fire hydrants
  - ▶ 20,000 service connections



The Utility is supported by 48 FTE positions including field staff and internal support



### Water Utility

#### ► Key accomplishments

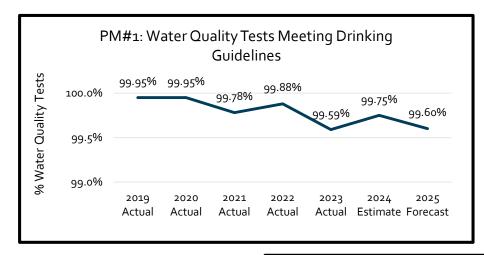
- Ultraviolet Light Disinfection Facilities: Mitigate impacts from a UV lamp failure. Poplar point complete, remaining stations complete in by end of 2025.
- Turtle Lake Dams: Assessment and mitigation of a potential dam failure was completed in 2023. The lake was safely lowered to reduce the risk of failure and a project to remediate the dam is being planned. Design of the remediation is expected to commence late in 2024 and continue into 2025
- Summit Reservoir: One additional reservoir was constructed in 2024 to serve the north part of the City

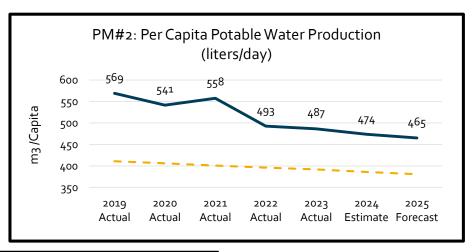
### Water Utility

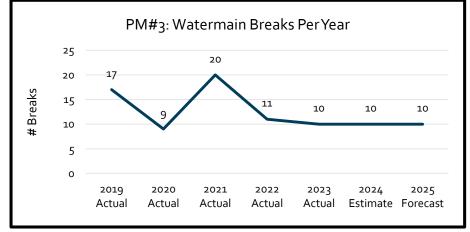
#### Continuous improvements

- Staff are committed to continuous improvement and assess our systems and infrastructure to look for improvement opportunities.
  - O PRV Condition Assessment and Program Development
  - Non-Potable System Assessment
  - Risk Assessment and contingency planning for critical assets and systems (telemetry and communications)
  - O Council approval and implementation of a holistic Water Security and Responsibility Plan
  - Interconnectivity planning with Improvement Districts

## Water Utility Performance measures





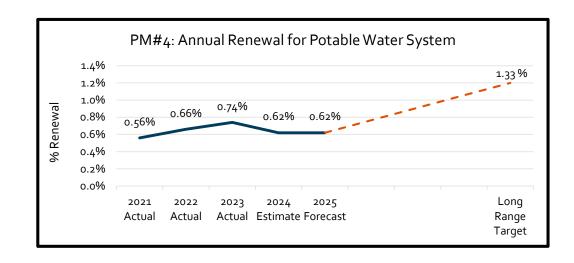


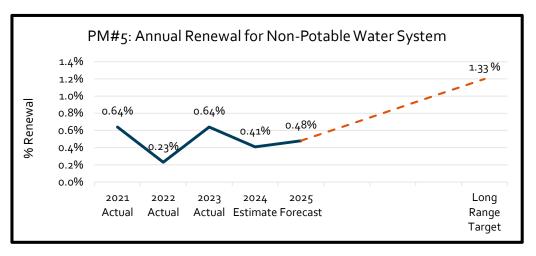


## Challenges and Drivers

- ➤ Similar cost pressures remain for the Utility:
  - Asset age and renewal rates
  - Rising operating costs
  - ► Construction inflation

## Water Utility Performance measures (continued)







### **Growth & Expansion**

- ► Glenmore Ellison Improvement District Transfer:
  - ▶ Provincial Order in Council will transfer all GEID assets and operations to the City as of January 1, 2025
  - ▶ Independent operation of GEID will continue to January 2028
  - ► Goal of merging rates and rate structure by end of 2027
- ► Very high community growth rates
  - ► Expedite supply planning
  - ► GEID merger allows more options



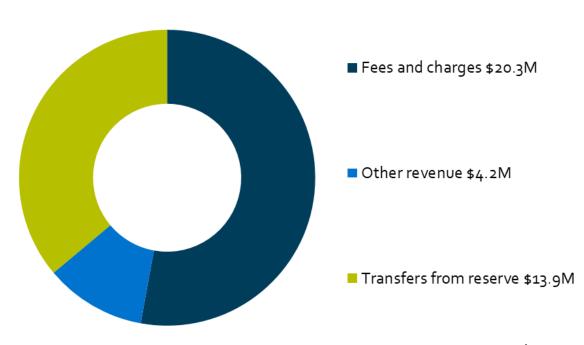
## Other Utility Challenges

#### ► Water Quality:

- ▶ Filtration treatment exclusion as approved in 2010
- ► Continue to meet all provincial requirements
- Maintain lake water quality
- ► Changes and pressures on water quality could affect this excursion and require a water filtration treatment facility in the 100's of millions of dollars
- ➤ Organizational Requirements:
  - Operations staff are currently working out of two locations which are fully maximized and require facility upgrades / expansion

# Water Utility Budget overview

#### **Funding strategy**



Total \$38.4M

# Water Utility Expenditure budget overview

#### Annualization of previously approved budget requests

```
      2024 Revised budget
      $35.872 M

      2023 & 2024 Adjustments
      ($17.707) M

      2025 Starting budget
      $18.165 M
```

- ► Drivers for change:
  - Removal of 2024 one-time capital and operating budgets
  - Removal of 2024 carryover capital and operating budgets
  - Annualization of 2023 & 2024 operating requests

## Water Utility Expenditure budget overview

#### 2025 Recommended budget

2025 Starting budget	\$18.165 M
Maintaining current service level	\$10.769 M
	\$28.934 M
Enhancing service level	\$9.508 M
	\$38.442 M

- ▶ Drivers for change:
  - GEID integration
  - Potable water network & facilities programs and enhancements
  - Non-potable water network & facilities programs and enhancements

# Water Utility Operating requests (\$thousands)

#### Priority 1

Description	2025	2026	2027	2028	2029
Water Efficiency Program Enhancements	61	119	119	119	119
Water Distribution Operations Enhancements	100	100	100	100	100
Water Operations - Growth	153	272	272	272	272
Operating Requests Priority 1 Total	3 <sup>1</sup> 4	491	491	491	491

# Water Utility Capital requests (\$thousands)

Priority 1

Description	2025	2026	2027	2028	2029
Programs					
Non-Potable Water Network & Facilites	1,406	2,640	2,740	3,240	3,240
Potable Water Network & Facilities	7,570	6,100	6,350	8,250	7,900
Water Treatment	1,285	400			
Projects					
Frost Rd Upgrades (w/utilities)	200	-	-	-	-
GEID Integration	3,850	600	-	-	-
KLO Bridge Replacement (w/utilities)	2,000	-	-	-	-
Non-Potable System Upgrades	400	2,000	3,300	-	-
Potable Water System Upgrades	2,897	5,450	10,500	7,450	10,000
Capital Request Priority 1 Total	19,608	17,190	22,890	18,940	21,140

<sup>\*</sup> denotes capital request has operating & maintenance impacts included in the request

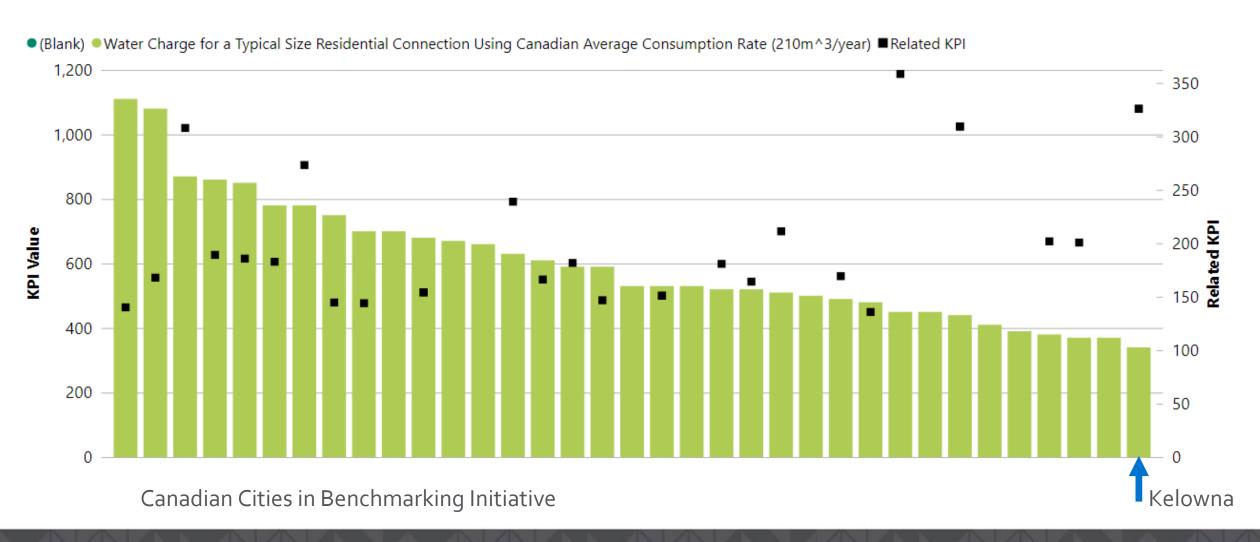


### Rate Projections

- ► Funding of the capital plan has been pay as you go with higher spending years buffered with reserves
- ► Allowing the use of debt allows for consistent annual increase
- ▶ For 2025 an additional \$3.10 for typical single-family monthly bill
- ▶ We expect rate increases in the order of 6% 8% for the coming years



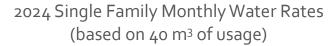
#### CIBI 2023 Water Charge for Residential Connection using 210 cm/year (Cdn Average)

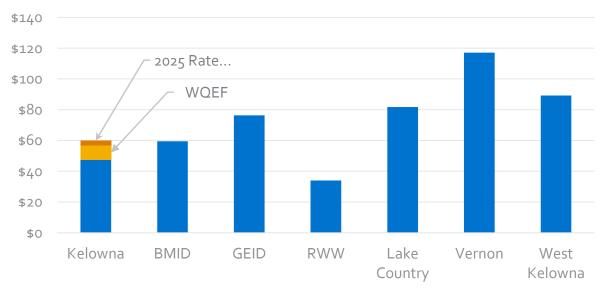




## 2025 Water Utility Rates

- ▶ Water rates for 2024 and 2025 were adopted by Council in 2023
  - ► Annual rate increases of 6% to consumption and user rates
  - ▶ The utility's rates are low in comparison to other Okanagan water purveyors







### Questions?

For more information, visit **kelowna.ca**.