

# Report to Council



**Date:** October 28, 2024  
**To:** Council  
**From:** City Manager  
**Subject:** 2024 UBCM Award – Excellence in Asset Management  
**Department:** Capital Planning & Asset Management

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**Recommendation:**

THAT Council receives, for information, the report from Capital Planning & Asset Management dated October 28, 2024, regarding the receipt of the 2024 UBCM Excellence in Asset Management Award.

**Purpose:**

To present Council with 2024 UBCM Excellence in Asset Management Award.

**Background:**

The annual Union of BC Municipalities (UBCM) Community Excellence Awards recognize and celebrate member local governments that have implemented projects or programs that showcase outstanding initiatives. The awards are designed to profile innovation and unique approaches and serve to inspire other communities to adopt similar projects and programs in their own communities.

The City of Kelowna was presented the 2024 UBCM – Excellence in Asset Management Award for Implementing the Computerized Maintenance Management Systems (CMMS) – Cityworks. The award category recognizes UBCM members that have developed and implemented a comprehensive system of asset management policies and practices, exceeding accepted best practices such as the International Infrastructure Management Manual, ISO 55000 or Asset Management for Sustainable Service Delivery: A BC Framework.

Over the past decade, the City of Kelowna has made significant strides in asset management, including the adoption of the Cityworks enterprise asset management system. This award recognizes not only the implementation of cutting-edge technology but also the comprehensive and pragmatic approach the City has taken to manage its diverse and valuable assets. The Cityworks system, with its GIS-based platform, has transformed how the City oversees and maintains municipal assets, ensuring sustainable service delivery, improving maintenance efficiency, and lowering lifecycle costs. The success of this initiative is a result of the City’s unwavering commitment to excellence, continuous engagement, and the ability to leverage digital transformation for better decision-making.

This prestigious accolade is a testament to the City's hard work, dedication, and innovative spirit in advancing our asset management program. These efforts have not only enhanced the efficiency and accountability of the City's asset management practices but also built the capacity for our staff to deliver superior services to our community. This award reflects the collective dedication and expertise of over 700 staff members across 28 business areas who use Cityworks to manage more than 30,000 city assets valued more than \$7 billion.

Winning this award is a remarkable achievement and a significant milestone in our journey towards excellence in asset management. It underscores the importance of our work and the positive impact it has on our city's infrastructure and services.

**Internal Circulation:**

General Manager, Corporate Services  
Divisional Director, Partnership & Investment  
General Manager, Infrastructure Division  
Asset Manager  
Financial Planning Manager  
Budget Supervisor  
Fire Chief  
Fleet Services Manager  
Information Services Department Manager  
Infrastructure Operations Department Manager  
Parks & Buildings Planning Manager  
Transportation Engineering Manager  
Utility Planning Manager  
Utility Services Manager

**Considerations not applicable to this report:**

Financial/Budgetary Considerations:  
Legal/Statutory Authority:  
Legal/Statutory Procedural Requirements:  
Existing Policy:  
Personnel Implications:  
External Agency/Public Comments:  
Communications Comments:  
Alternate Recommendation:

Submitted by:

J. Shaw, Manager, Capital Planning & Asset Management

**Approved for inclusion:**

J. Sass, General Manager, Corporate Services

cc: