

Report to Council



Date: March 18, 2024
To: Council
From: City Manager
Subject: Legacy Value for Money Program Status Report
Department: Financial Services

Recommendation:

THAT Council receives, for information, the Report from Financial Services dated March 18, 2024, with respect to the implementation status of recommendations from the Legacy Value for Money Program.

Purpose:

To receive a report outlining the implementation status of recommendations received under the Legacy Value for Money Program.

Background:

Prior to November 2022, the Legacy Value for Money Program was outsourced to external consultants and five (5) engagements were completed:

- Kelowna Community Theatre (KCT)
- Kelowna Memorial Park Cemetery
- NAPA Fleet Parts Inventory
- Kelowna Visual & Performing Arts Centre Society/Rotary Centre for the Arts
- H2O Adventure & Fitness Centre

Discussion:

The Legacy Value for Money Program offered useful advice to improve the performance and/or efficiency of the chosen city programs. However, the legacy program did not have a design that allowed easy tracking of the progress of those recommendations. Also, the people responsible did not have to provide a timeline for implementation.

As of December 31, 2023, 24 recommendations were issued, and status updates were requested from those responsible for implementation. Twenty-one recommendations have been completed and two are on-going, the remaining one is in progress.

Conclusion:

The Legacy Value for Money Program was effective in the areas it covered. To make it more successful, the program was moved in-house, with a commitment to increase annual engagements and maintain continual oversight through follow-up engagements for sustained improvement.

Considerations not applicable to this report:

Legal/Statutory Authority:

Legal/Statutory Procedural Requirements:

Existing Policy:

Financial/Budgetary Considerations:

Consultation and Engagement:

Submitted by:

S. Little, Business Performance & Advisory Manager

Approved for inclusion: J. Sass, Financial Services Divisional Director