Kelowna

Council Policy No. 383 Water Supply Level of Service

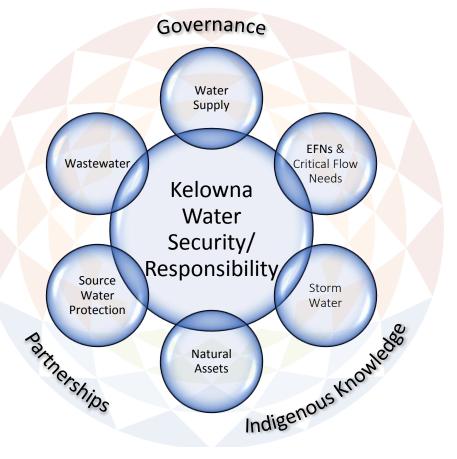
February 12, 2024



Guiding Principle

1. Water Supply

All residents and water users in the City have a safe, affordable, resilient and sustainable supply of high-quality drinking water and a reliable supply of water for agriculture.





Purpose of the Policy

To identify the base level of service for the City Water Utility that meets the needs of our community

4 categories, 15 statements



General

Priorities

- Safe water
- Fire & Emergency supply
- Business uses, including agriculture
- Aesthetics and recreation
- City support of multiple agricultural water supplies





Fire Protection

Minimum Levels of Service

Area specific

- Inside the Permanent Growth Boundary (PGB)
- Outside the PGB
- Minimum new storage requirements
- Available Fire Flow
 - Rate
 - Duration





Potable Water

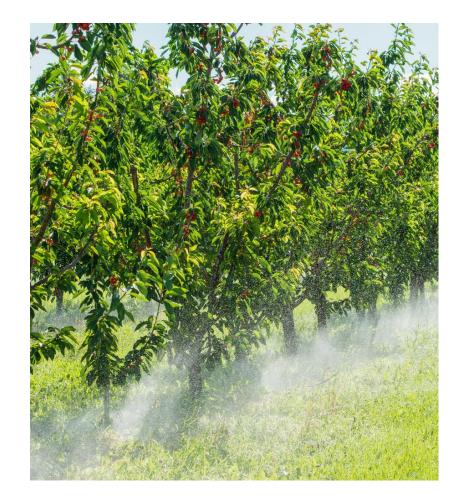
Clean and safe

- Backflow prevention
- No allotment for agricultural irrigation



Non-Potable Supply Southeast Kelowna

- Ag water quality goals
- Connect where possible
- ► Fire protection
- Area served
 Council decision
 1,925 hectares.
- Non-Potable rates < Potable rates.





Thank you!

For more information, visit kelowna.ca.