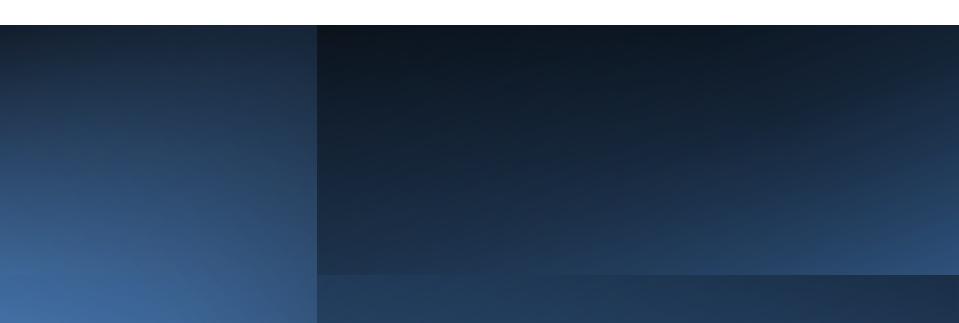
#### Kelowna Downtown Business Improvement Area Society

#### DOWNTOWN KELOWNA



#### HISTORY

- The Kelowna Downtown Business Improvement Area Society
  (Downtown Kelowna Association, DKA)
  - Incorporated in November 1989.
  - 3<sup>rd</sup> BC community to initiate a Business Improvement Area.
  - One of the largest BIAs in the province.
  - The focus of the DKA has changed & evolved over time.

#### MEMBERSHIP

DKA membership includes the owners of nonresidential Class 5 and 6 properties and their commercial tenants.

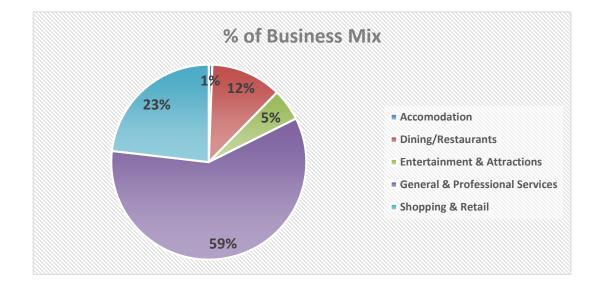
As of January 2022

Property Owners 212

Businesses 1093

Total 1305

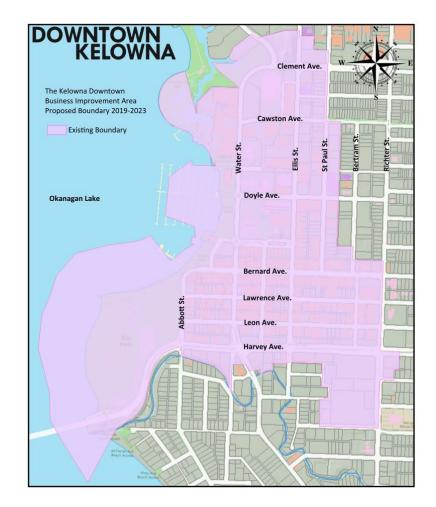
#### MEMBERSHIP



Top Ranking Categories:	#	% of Business Mix
Accommodation	7	0.6%
Dining / Restaurants	128	11.71%
Entertainment & Attractions	58	5.30%
General & Professional Services	647	59.1%
Shopping & Retail	253	23.1%
TOTAL	1093	

#### DOWNTOWN KELOWNA BOUNDARY

• 42 square block radius from Harvey Ave. to Clement Ave. and from Abbott St. to Richter St.



#### STRATEGIC PLAN

- Framework for the next five years based on the needs of the membership.
  Contributes to the social and economic health of Downtown Kelowna.
  - Safe, Clean & Inviting Downtown
  - Membership Engagement
  - Advocacy & Relationships
  - Marketing & Promotion
  - Expansion



#### **ON-STREET SERVICES**

Downtown On Call

#### Clean Team





7 days/week

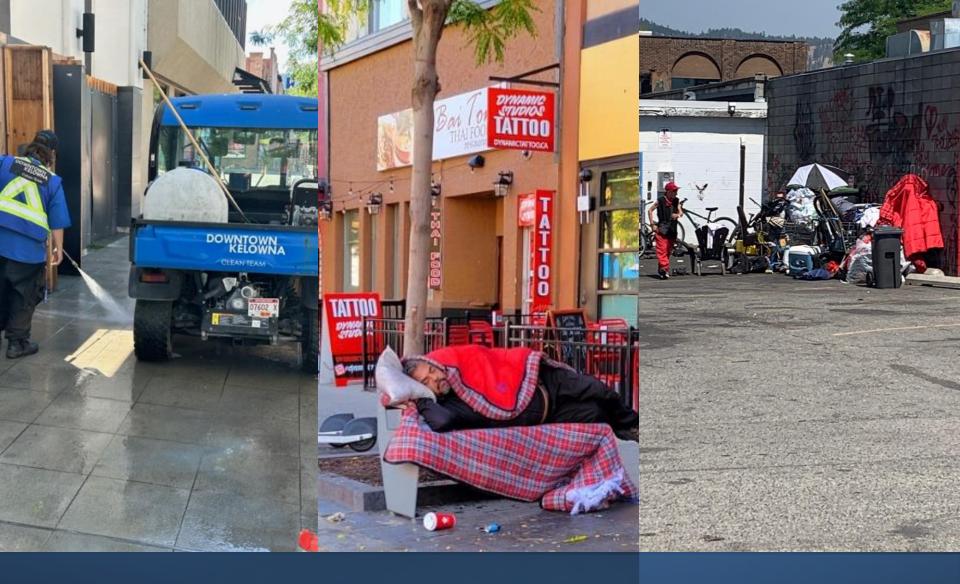
7 days/week

4 Full-Time Teams

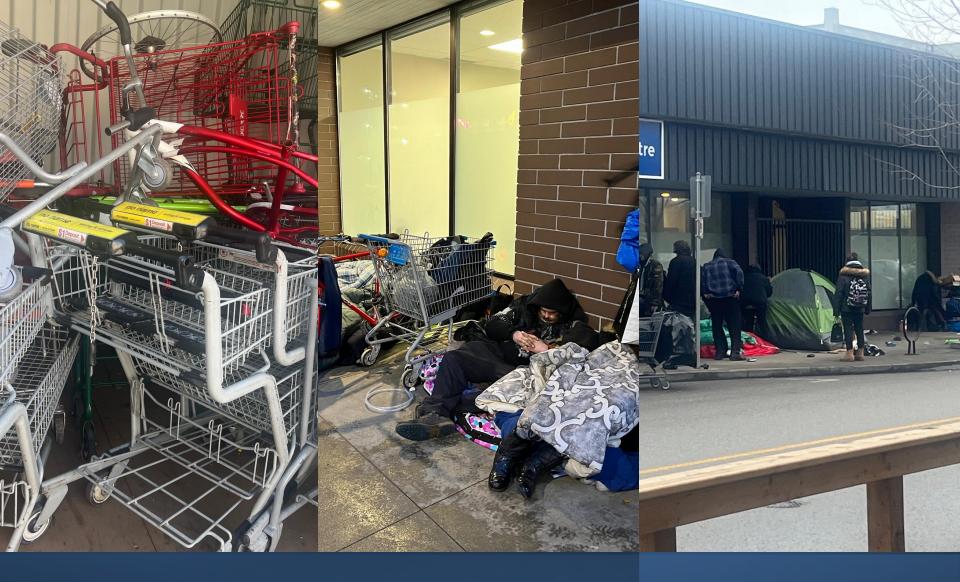
3 Full-Time Staff

## Vehicles & Equipment





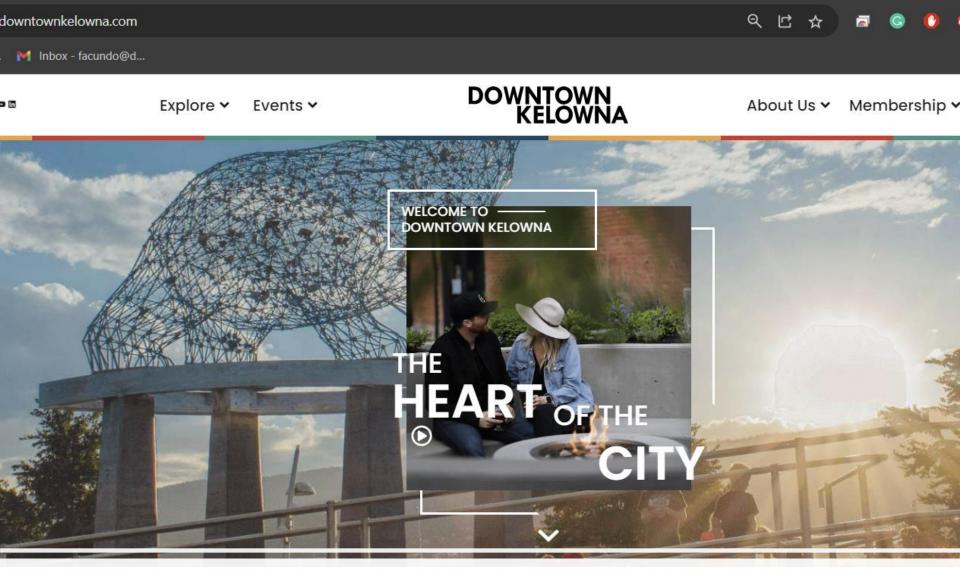
#### WHAT WE DO



#### WHAT WE DO

#### MARKETING & EVENTS

- DowntownKelowna.com
- Social Media
- Downtown After 5 (returned in 2022)
- Small Shop (Revived in 2022)



#### **Our Website**

It's not just another part of Kelowna, it's the thriving heartbeat, the very pulse of



#### Downtown After 5



#### Meet Me on Bernard







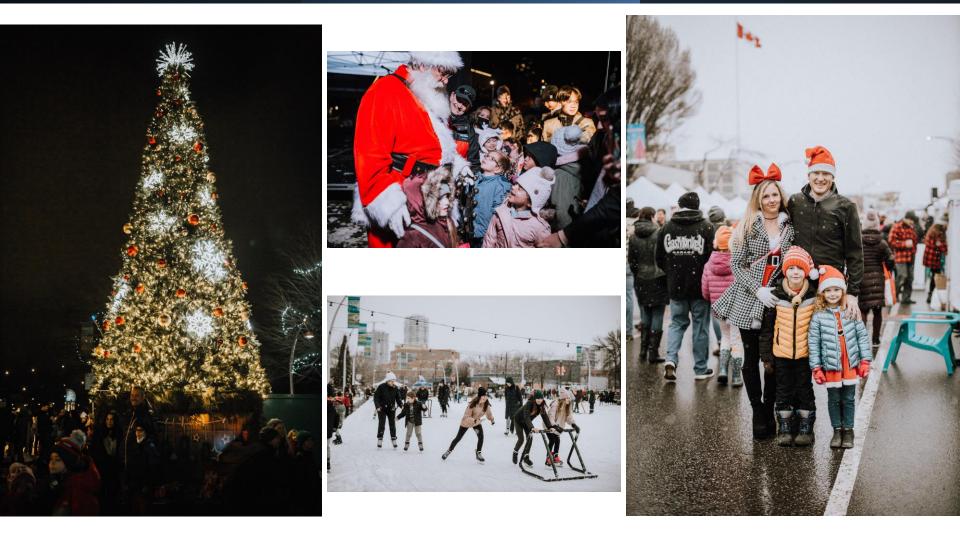
#### Block Party

#### Show 'n Shine





#### Winter Street Market / Light Up



#### 2024-2028 LEVY

2023 Levy	2024 Levy	2025 Levy	2026 Levy	2027 Levy	2028 Levy	
\$1,148,954	\$1,263,741	\$1,335,860	\$1,390,040	\$1,445,320	\$1,503,075	Total
Increase \$	\$114,787	\$72,118	\$54,181	\$55,280	\$57,755	\$354,121
Increase %	10%	5.7%	4.1%	4%	4%	30.82%

#### 2018-2019 BOARD OF DIRECTORS

President – Renata Mills, Festivals Kelowna

Vice President – Travis Pye, Lakehouse Homestore

Treasurer – Jaspal Dhial, GSL Group (Prospera Place)

Secretary – Caroline Bye, Secretary

*Past President* – Yarden Gershony, Rush Ihas Hardwick

Ex-Officio - Councillor Rick Webber

Jenna Kopperson, Deville Coffee

Tina Thygesen, Mission Group

Warren Turner, Turner Group

JoAnne Adamson, UBC Property Trust

Crystal Dougan, Little Hobo Soup & Sandwich

Thomas Eaves, Pushor Mitchell LLP

Nathan Matis, Sweat Studios

Jillian Povarchook, Olive & Elle Boutique

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### STAFF

Mark Burley

**Executive Director** 

**Brent Lobson** 

**Director Of Operations** 

Elizabeth Densmore

Administrative Assistant

**Kris Johnson** 

**Communications & Events Manager** 

Facundo Rodriguez

Marketing Manager

Pawan Sandhu Data & Web Coordinator • • • • • • •

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# DOWNTOWN KELOWNA