City of Kelowna

Value for Money Assurance Program

February 27, 2023

Outline

- History
- Program Goals
- Enhancements
- Risk Assessment Criteria
- Proposed 2023 Projects

Value for Money Program History

Created in 2018 to supplement existing Internal Control Program

VFM engagements completed to date 5

In-process: 1

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Goals of the Program

- Stewardship of civic assets
- Utilization of independent advisory services
- Promotion of public service transparency and ethics
- Demonstration of strong leadership

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Proposed Enhancements

- Continue engagements focused on enhancement of internal controls and process improvement
- Raise profile of VFM Assurance program to include Council input
- Enhance number of VFM Assurance engagements completed per annum

Proposed Enhancements

- Structure Corporate Assurance team to meet professional audit standards including managing independence risks
- Integrate organizational risk management process, and strategic planning process
- Conduct ongoing monitoring of historical recommendations through regular follow-up reports

VFM Projects – Risk Assessment Criteria

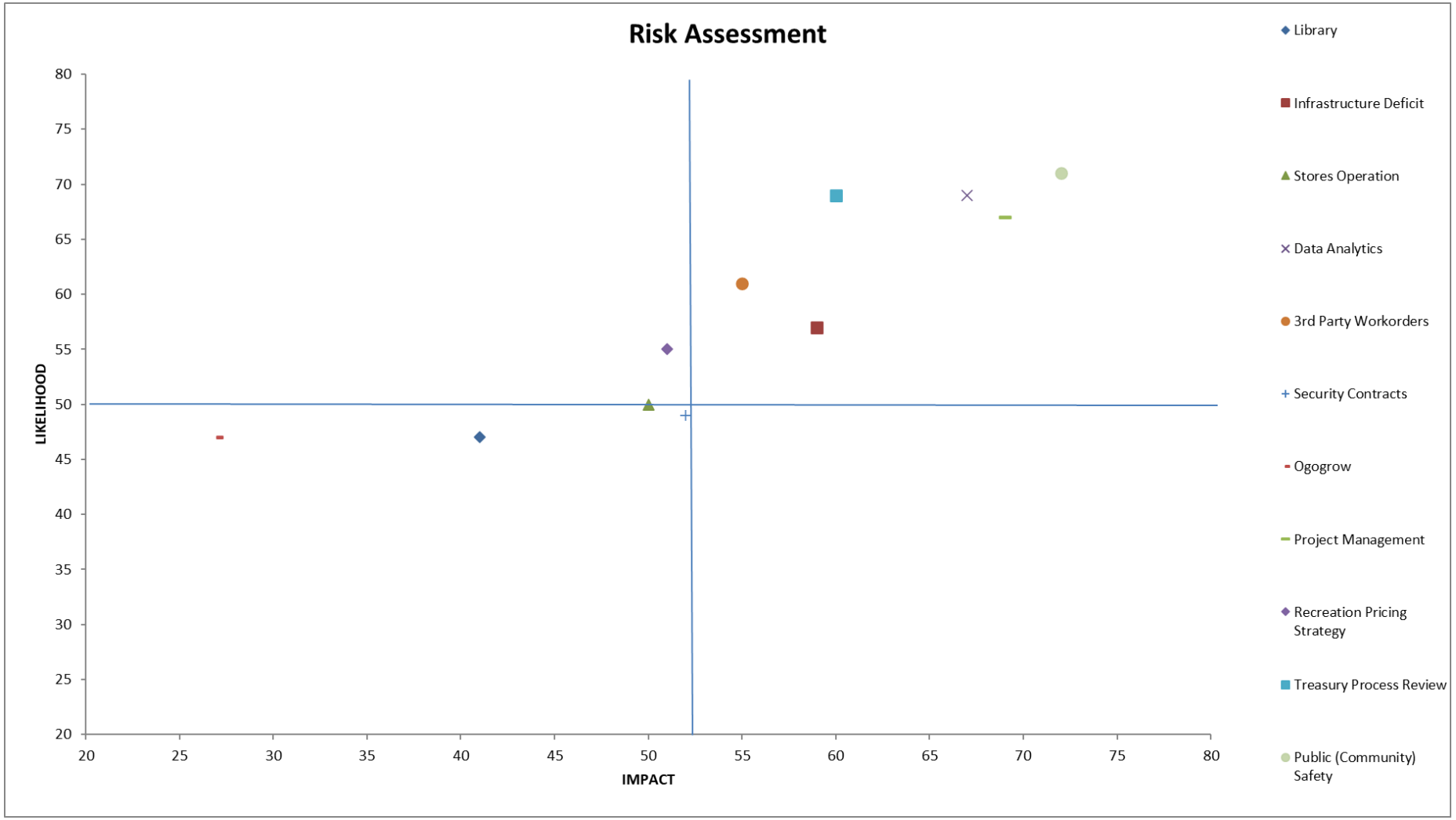
Impact

- Impact on operations
- Value of annual expenditure
- Political and public exposure
- Compliance implications
- Perceived urgency

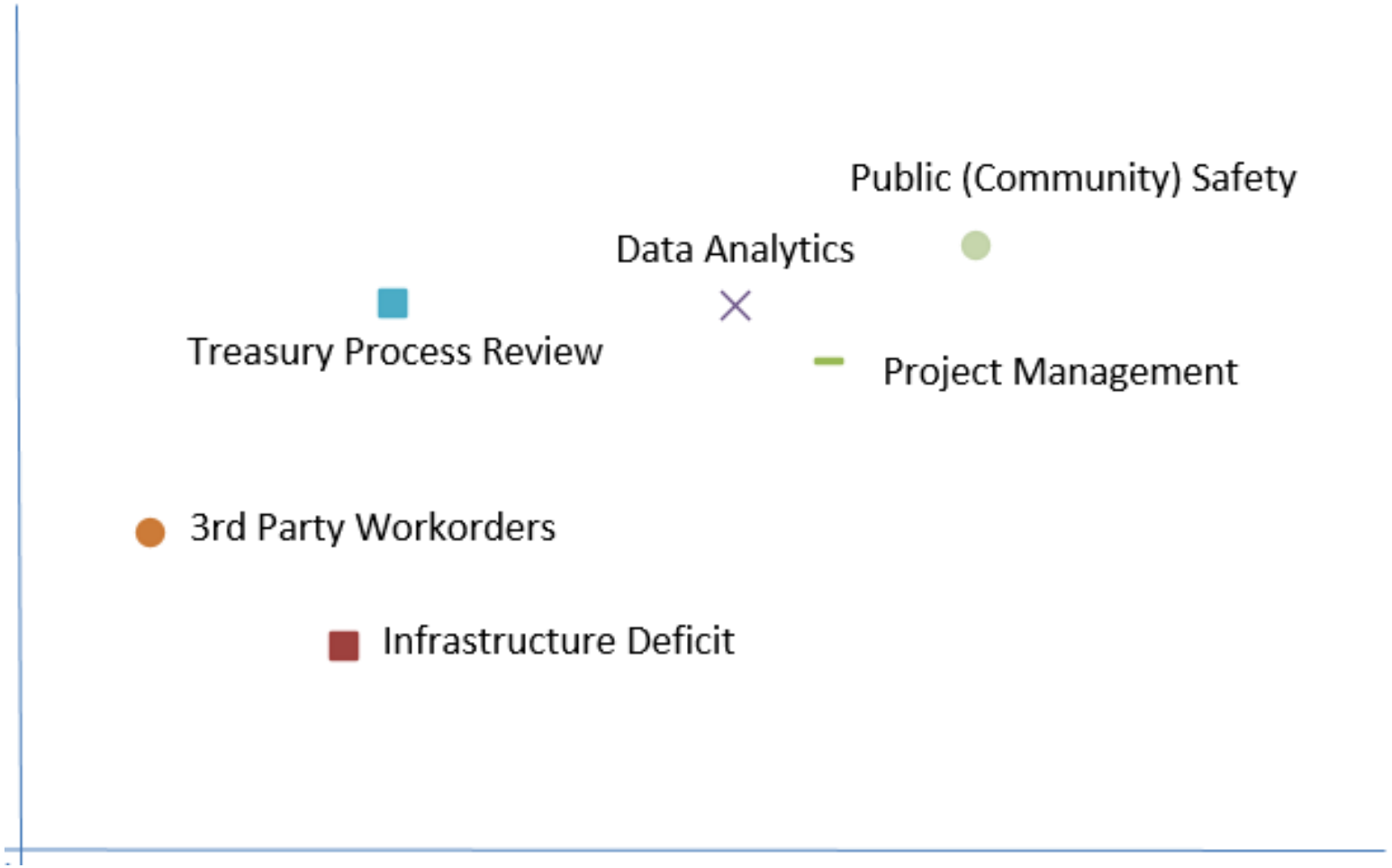
Likelihood

- Are KPI's or performance measures in place?
- Time since last review or this function
- Process complexity
- Known issues
- Overriding factor

VFM Projects – Risk Assessment Results



VFM Projects – Risk Assessment Results



Proposed Projects for 2023

Treasury Process Review

Targeted Completion: April 30, 2023

- Determine if the treasury function is efficient and effective at maximizing returns and managing associated risks.

Public (Community) Safety

Targeted Completion: August 1, 2023

- Determine if City of Kelowna community safety activities and expenditures are governed under a unified model to efficiently and effectively deliver community safety strategies and outcomes.

Project Management

Targeted Completion: November 30, 2023

- Determine if project management methodologies and assumptions are applied to projects consistently and review related budget process for multi-year projects to mitigate inflationary pressures.

Data Analytics

Deferred

- Assess how data is collected, managed, stored, and consumed to determine the need for improved data literacy and governance.

Summary

- VFM Assurance Program achieving goals
- Proposed enhancements further strengthen the program
- Seeking Council endorsement of 2023 VFM project selection

Questions?
For more information, visit ***kelowna.ca****.*

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