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2022 Q1 Report to Kelowna City Council

Presented by: Supt Kara Triance, Officer in Charge, Kelowna Detachment



RCMP Strategic Plan Objectives

Strategic Enabler: Show up at our best for every citizen

Objective 1: Decrease the risk of property crime

Objective 2: Increase the sense of safety in our public spaces

Objective 3: Earn the trust of more citizens that have experienced persons crime

KELOWNA RCMP
STRATEGIC PLAN 2021-2024

We're working toward these RESULTS

Show up at our best for every citizen

- Gender and cultural diversity
- Unconscious bias training & Indigenous Cultural Safety
- Sustainable workloads
- Mental wellness training and crisis debrief supports

Decrease the risk of property crime

- 9 PM Routine Campaign to help citizens lock up
- Decreased property theft

Increase the sense of safety in public spaces in Downtown & Rutland

- More officer hours
- Fewer street disorder calls
- Reduced response time to calls
- Improved citizen safety

Earn the trust of citizens who have experienced persons crime

- 100% of client-facing officers trained in trauma-informed practice
- 100% of client-facing officers trained in and has adopted 'Start by Believing' Pledge
- Increase in third-party reports
- Increased referrals to community victim services
- Enhanced citizen awareness of reporting options

TOGETHER WE CAN DRIVE CHANGE.



Strategic Enablers are capabilities, capacities, and resources that contribute to the operating effectiveness of an organization.



Show up at our best for every citizen



Resources

- 210 Positions
- Hard/soft Vacancies, approx. 20%
- Service levels reviewed annually

Strategy

- De-tasking Police
- Reassess what is critical for public and police safety
- Modernized approach to policing

Investment

- Recognition of outstanding service
- Time allocation for Crime Prevention
- CISM/Critical Incident Management Stress Team (IMCRT)
- Training





Show up at our best for every citizen

CISM

- 300 Individual Interventions
- 6 Critical Incident Stress Debriefs
- 6 Defusings

Raising EDIA portfolio

- Equity, Diversity, Inclusion + Accessibility (EDIA) Working Group
- Support Provided
- Detachment Signage

Addressing Workplace Culture

- Ensuring workplace culture is addressed consistently
- Performance Management

Leadership Symposium

- Harassment
- City and RCMP alignment on key priorities
- Performance Coaching

Operational Efficiencies

- Watch capacity
- Quality Assurance
- Policing schedules
- Zoning
- Operational Excellence

Multi Year Planning, Strategic Planning, Vacancy Management





Decrease the risk of property crime

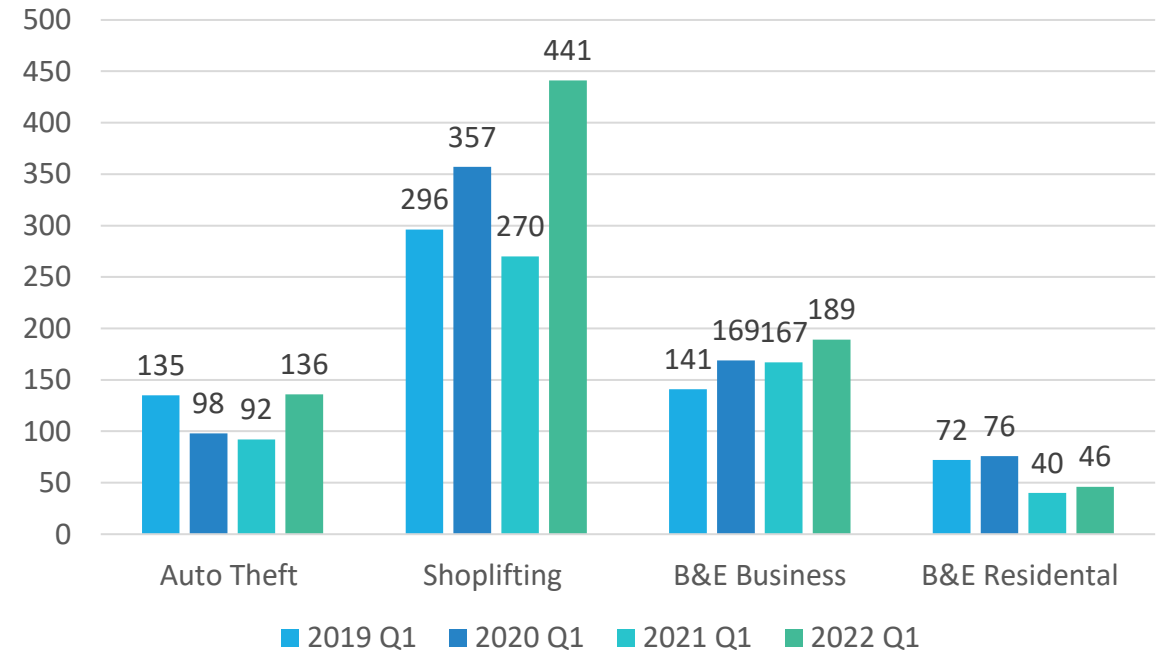
Property Crime Advocacy

Significant issue in our community

Data and analytical led response

System Alignment

Key Issues This Quarter





Decrease the risk of property crime



Auto Theft

- Kelowna ranked 3rd in the province for number of vehicles stolen this week, behind Surrey and Vancouver. Sourced: Impact Provincial Data from April 18-24th.
- Proactive enforcement collaborating with each Watch.
- Prolific offenders targeting idling/unlocked vehicles.
- Community education and provincial advocacy.

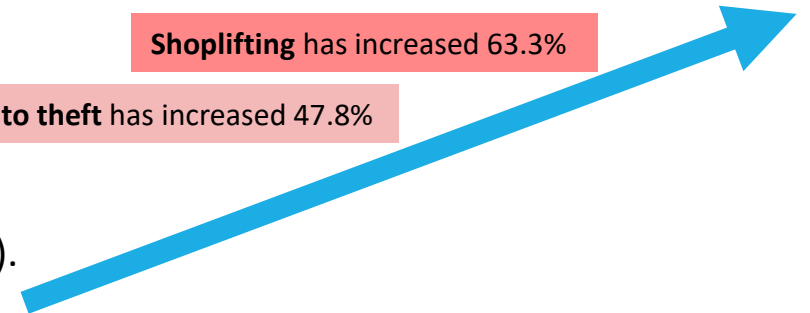


Shoplifting

- Prolific shoplifters have brazen attitude.
- Lack of Loss Prevention Officers (LPO).
- LPOs given direction not to arrest during pandemic.

Auto theft has increased 47.8%

Shoplifting has increased 63.3%





Decrease the risk of property crime

Prolific Offenders

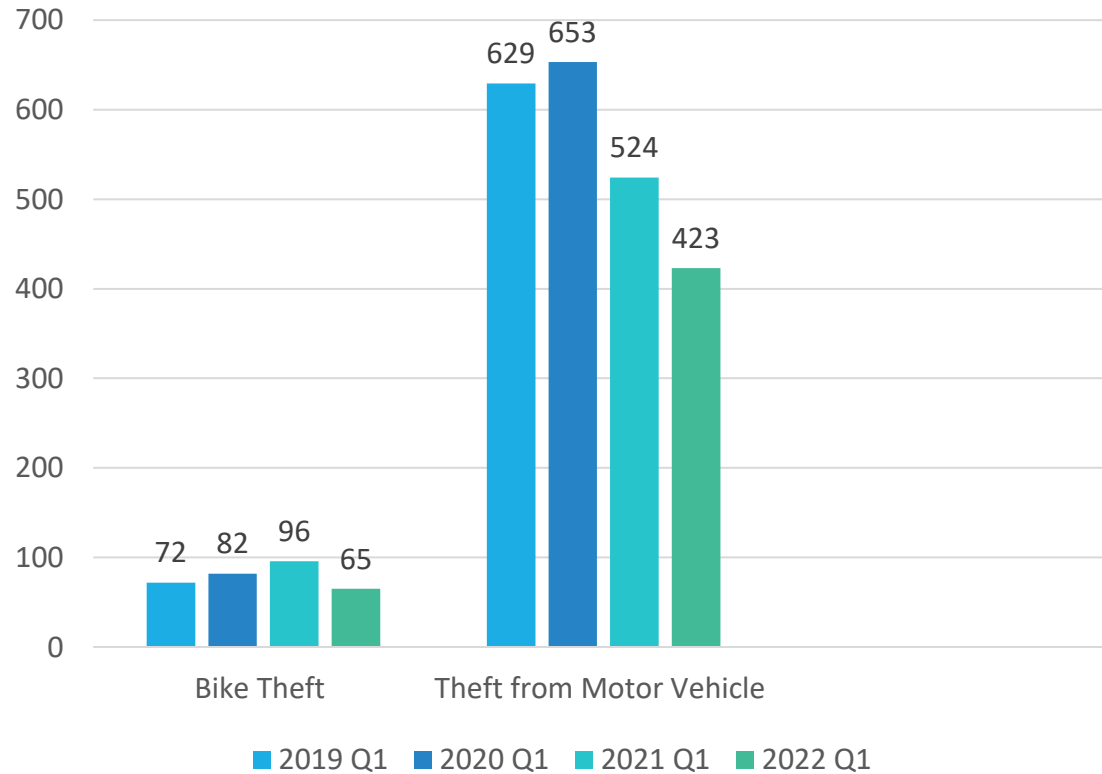
- Half of property crime is committed by approximately 10% of offenders. Source: Attorney General B.C.
- Prolific offenders generated 149 files in Kelowna. The top 3 prolific offenders made up 45% of all prolific files.
- Severe lack of Loss Prevention Officers.
- Brazen attitude in common offences and low value property crime.





Decrease the risk of property crime

Trending Downward



Initiatives this Quarter

- ✓ **Bait cars**
- ✓ **Media 9PM routine**
- ✓ **60 recovered stolen vehicles**

<https://ocre-sielc.rcmp-grc.gc.ca> > kelowna

Online Crime Reporting | Kelowna RCMP

data + analytics
are used to
deploy resources





Increase the sense of safety in public spaces in Downtown & Rutland

Current Themes

Significant increase in activity within the core of downtown Kelowna.



Shelters and OS4 are at maximum capacity and numbers continue to increase.



Considerable increase in the number of people sleeping in parks as well as social disorder.



Decamping is requiring more time than in previous years.

CSU Response

- ✓ **Increase** response and **enforcement** at shelter sites
- ✓ **Weekly meetings** held with Bylaw Management including community partners and CoK events.
- ✓ RCMP + Bylaw **joint patrols/** collaborations, Leon St. etc.
- ✓ **Continuous engagement** with DKA and URBA





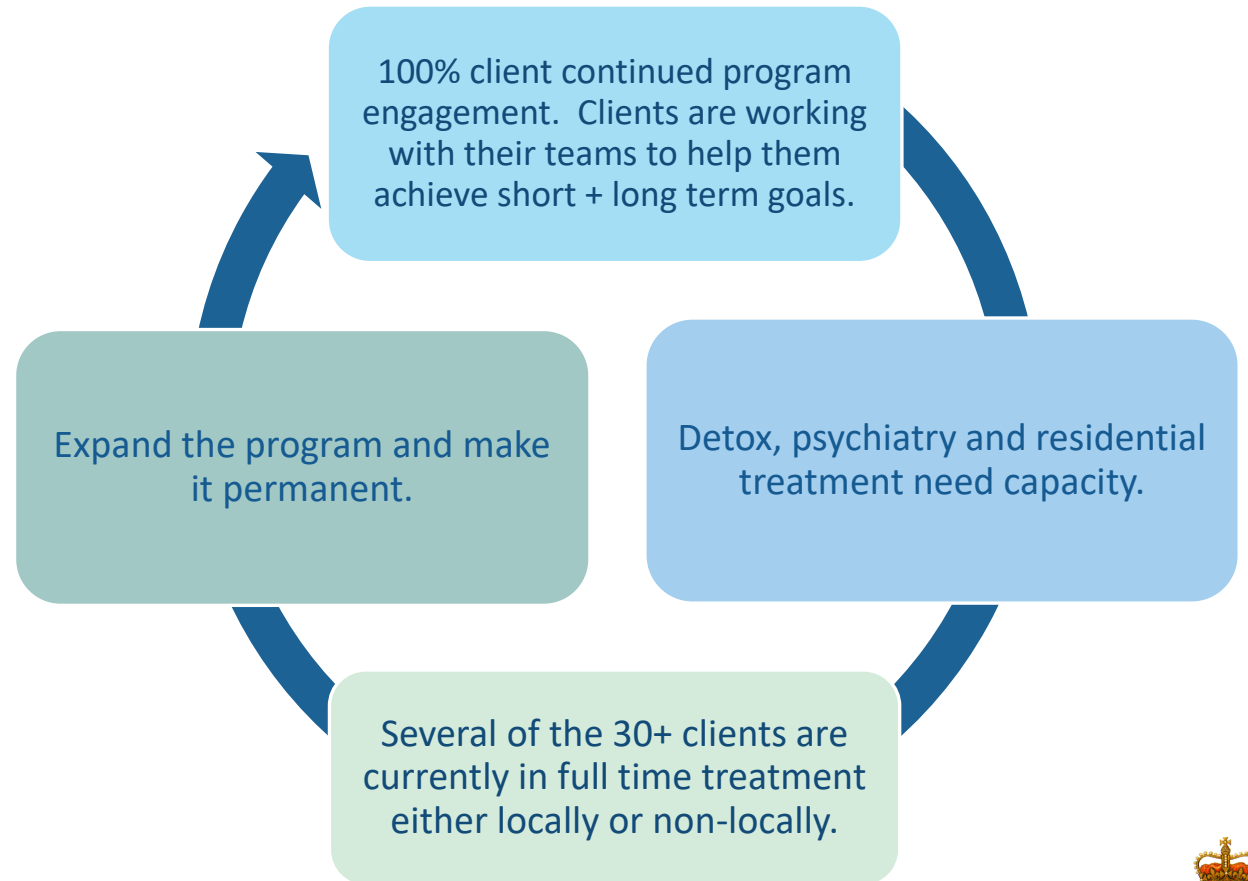
Increase the sense of safety in public spaces in Downtown & Rutland

Overview of Kelowna Integrated Court (KIC)

Purpose of KIC is to identify the root cause of criminal behaviour and try to resolve it.

Client participation is a court ordered requirement.

Treatment is readily accessible.





Increase the sense of safety in public spaces in Downtown & Rutland

Current Efforts to Increase Sense of Public Safety

April 28, 2022 marks the first Speed Watch operation.

- High speed area.
- Many complaints regarding specific location.
- Operation involves dedicated RCMP volunteers.





Earn the trust of citizens who have experienced persons crime



Our Focus



Focus on Organized Crime and those economically benefitting from the profit of crime.



Weapons offences have increased by 70.9%.



Strategic focus on high risk mental health clients.

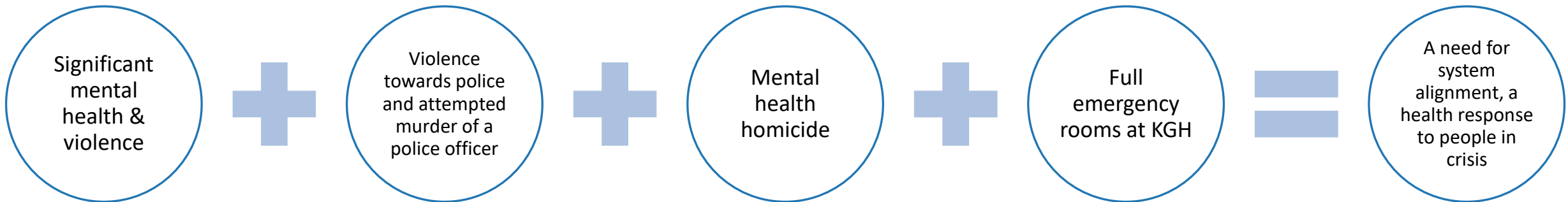




Earn the trust of citizens who have experienced persons crime



Mental Health and Violence Requires System Alignment



Alternatives to jail and hospital: crisis stabilization teams and co-responder teams





**Earn the trust of
citizens who have
experienced
persons crime**

RCMP in our Community

“The wins in this work don’t always come from the criminal justice outcomes. For us, the wins come from the children themselves, when we create an opportunity for them to unburden themselves, to speak their truth in an environment where they feel upheld, supported, and safe, that’s a win.”

Source: iheartradio.ca



Questions?

