



Addressing Kelowna's CSP Priorities

This section outlines the action items that will be implemented to address the priorities in Kelowna's CSP. Much like the process of identifying community safety challenges and solutions, the implementation process requires a collaborative, multi-sectoral approach. For each priority, the chart includes, recommendations, specific actions related to each one, and initial leads and partners.

1

Crime Prevention, Intervention and Sense of Safety

Recommendations & Actions

Lead(s) & Partner(s)

1

Recommendation: Improve multi-sectoral collaboration and support for crime prevention and intervention services.

Action 1.1 Enhance effectiveness of referral systems/committees (e.g., KOaST) with the mandate to connect at-risk people to appropriate services.

S/C Lead: CoK
Partners: All S/C, NGOs

Action 1.2 Explore the creation of alternative, community-based responses (e.g., intervention, outreach, and social navigation) to police calls involving people in crisis.

S/C Lead: CoK, RCMP
Partners: FNHA, IH, NGOs

2

Recommendation: Strengthen upstream prevention and early intervention to reduce risks, harm, crime, and victimization.

Action 2.1 Support and expand affordable and accessible prevention strategies for youth including recreation, peer-led programming, and job opportunities.

S/C Lead: CoK
Partners: NGOs, SD23

Action 2.2 Support and expand family support services (e.g., through a community hub) to promote and strengthen healthy lifestyles and to enhance child and family development.

S/C Lead: MCFD, SD23
Partners: CoK, MSDPR

Action 2.3 Expand affordable and accessible skills-based, extra-curricular activities for youth who are unable to manage a full day of school and during out of school hours/ times in the year (winter, spring, summer).

S/C Lead: CoK, SD23
Partners: NGOs

Action 2.4 Build on Journey Home's (Away Home Kelowna's Upstream Program – 'AWHK') early intervention and prevention approach to identify and connect at-risk youth to integrated, wrap-around supports and services with the goal of reducing school disengagement, preventing homelessness, and connecting youth requiring mental health supports.

S/C Lead: COJHS
Partners: CoK, MCFD, RCMP, SD23

3

Recommendation: Communicate crime prevention / intervention strategies and provide information on community safety realities in Kelowna.

Action 3.1 Increase knowledge and resources for community members and organizations to prevent crime and improve sense of safety.

S/C Lead: CoK
Partners: NGOs, RCMP

4

Recommendation: Support and enable engagement in crime prevention by all community members.

Action 4.1 Create strategies / mechanisms for peer-to-peer (e.g., people with lived or living experience) involvement in community safety projects (e.g., partnerships with business community).

S/C Lead: CoK
Partners: Business community, NGOs

Action 4.2 Engage groups who are marginalized and/or face increased vulnerabilities (e.g., BIPOC, 2SLGBTQ+ community, people with disabilities, people experiencing homelessness) to better understand and improve their sense of safety.

S/C Lead: CoK, RCMP
Partners: All S/C, LECOH

Action 4.3 Expand the Strong Neighbourhoods program to further support neighbour connection, engagement, safety, and sense of belonging. Some examples include supporting placemaking projects (e.g., little libraries, area beautifications), empowering residents to animate and enhance public spaces, and inspiring new social opportunities.

S/C Lead: CoK
Partners: Business community, Neighbourhood Associations

Action 4.4 Promote and expand mechanisms for community members to raise crime and sense of safety concerns related to environmental design (e.g., need to improve lighting in certain areas such as downtown, alleys, parks).

S/C Lead: CoK
Partners: Community at large

2

Domestic Violence and Intimate Partner Violence

Recommendations & Actions

Lead(s) & Partner(s)

5 **Recommendation: Research and support initiatives that reduce the vulnerability of people to DV and IPV.**

Action 5.1 Expand and explore current and potential community learning programs to prevent dating violence (e.g., healthy relationships for couples, parenting skills & family relationships, victim-centered services, mentorship, etc.).

S/C Lead: MCFD, SD23/
Education
Partners: RCMP

6 **Recommendation: Empower people to identify and offer support in situations of DV and IPV.**

Action 6.1 Develop educational campaigns and resources for community members to identify risk factors and intervene in / report situations of DV/IPV (e.g., poster campaign in liquor establishments, virtual hand signal for DV/IPV, bystander intervention training).

S/C Lead: RCMP, CoK
Partners: MCFD, business community

7 **Recommendation: Improve emergency supports for those fleeing situations of DV and IPV.**

Action 7.1 Advocate for increased funding for DV/IPV wraparound services, with a focus on transitioning out of shelters (e.g., support in managing finances, access to housing, etc.).

S/C Lead: CoK
Partners: NGOs

Action 7.2 Enhance collaborative community partnerships to wrap around affected youth and adults.

S/C Lead: MCFD
Partners: SD23

3

Housing and Homelessness

Recommendations & Actions

Lead(s) & Partner(s)

8 **Recommendation: Enhance multi-sectoral participation to improve housing/ sheltering.**

Action 8.1 Enhance strategies (e.g., legislation and partnerships with landlords) to support maintenance of safe and healthy properties.

S/C Lead: CoK
Partners: TBD

Action 8.2 Improve planning and emergency responses for vulnerable populations. (e.g., warming/cooling stations, shelters, and disaster response).

S/C Lead: IH, COJHS
Partners: CoK, NGOs, community at large

9 **Recommendation: Implement strategies to prevent and reduce homelessness.**

Action 9.1 Advance city planning initiatives to ensure Kelowna has a balanced housing system positioned to address the social and economic needs of the region (e.g., Healthy Housing Strategy⁶ and Official Community Plan 2040⁷).

S/C Lead: CoK
Partners: TBD

Action 9.2 Support individuals who are precariously housed or experiencing homelessness with connections to income supports and services within the community.

S/C Lead: MSDPR
Partners: TBD

Action 9.3 Implement an anti-stigma campaign aimed to change people's perceptions and levels of understanding regarding homelessness, especially those experiencing unsheltered homelessness.

S/C Lead: COJHS
Partners: All S/C

⁶The objectives of the [Healthy Housing Strategy](#) are to promote and protect rental housing, improve housing affordability and reduce barriers to affordable housing, build the right supply, and strengthen partnerships and align investments.

⁷The objectives of the [Official Community Plan 2040](#) are to increase the diversity of housing types and tenures to create inclusive, affordable, and complete urban centres and core area; protect the rental housing stock; and prioritize the construction of purpose-built rental housing.

4

Mental Health and Problematic Substance Use (including alcohol)⁸

Recommendations & Actions

Lead(s) & Partner(s)

10

Recommendation: Increase or support services and programs to prevent and address mental health challenges.

Action 10.1 Improve accessibility to mental health resources and health services, including walk-in services.

S/C Lead: IH, FNHA
Partners: NGOs

Action 10.2 Improve accessibility of mental health services for youth.

S/C Lead: IH, MCFD
Partners: FNHA, MSDPR, NGOs, SD23

11

Recommendation: Reduce the stigma surrounding mental health challenges and substance use.

Action 11.1 Develop and deliver communication and awareness initiatives that provide a more informed understanding of mental health and substance use.

S/C Lead: IH, FNHA
Partners: CoK, NGOs

12

Recommendation: Engage in activities that prevent and reduce addictions, overdoses, and the harms associated with substance use.

Action 12.1 Advance new and emergent evidence-based approaches in harm reduction and overdose prevention.

S/C Lead: IH
Partners: NGOs

⁸ We recognize that there is not always a correlation between mental health challenges and problematic substance use. However, they have been merged to better address instances of concurrent disorders through increased coordination and alignment of action items and services.

5

Racism and Discrimination

Recommendations & Actions

Lead(s) & Partner(s)

13

Recommendation: Recognize and reject racism and discrimination in Kelowna.

Action 13.1 Advance, at the local level, calls to action identified by the Truth & Reconciliation Commission.

S/C Lead: CoK
Partners: All S/C

Action 13.2 Create an action table to assess and explore strategies to reduce racism and discrimination.

S/C Lead: CoK
Partners: All S/C, NGOs, community at large

14

Recommendation: Support individuals in accessing safe spaces and services.

Action 14.1 Establish a safe space initiative.

S/C Lead: RCMP
Partners: NGOs

Action 14.2 Expand and advance initiatives to increase partnerships, reduce hate crimes, and increase reporting. (e.g., post-secondary institutions, Indigenous and diverse communities).

S/C Lead: RCMP
Partners: NGOs, post-secondary institutions

Action 14.3 Work with the Indigenous community to develop partnerships across regional, provincial/territorial, and national organizations to enhance the delivery of culturally informed healing services.

S/C Lead: IH, FNHA, MCFD
Partners: NGOs

15

Recommendation: Provide opportunities to create diverse and inclusive workplaces.

Action 15.1 Encourage system leaders to establish positions that advance equity, diversity, inclusion, and race relations in their organizations.

S/C Lead: TBD
Partners: NGOs