

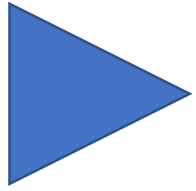


Action Plan 2022

Delivering on
Council priorities 2019-2022
Imagine Kelowna: vision into action

January 10, 2022





Agenda



The path to get here



Delivering on our strategic direction



2022 focus areas & project examples



What's next?



Council results: *What's important to residents*

Council results identify the areas where our residents want to see a difference. These are the services, programs, and infrastructure that help create a great place to live.



Strategy & performance management cycle



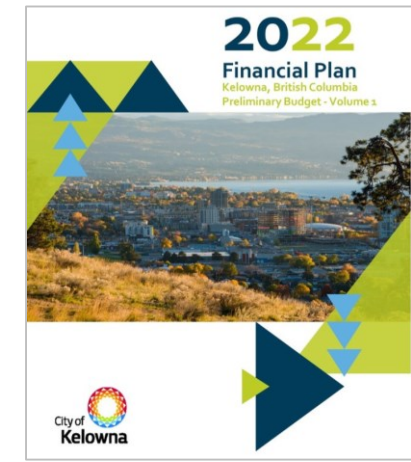
Action Plan 2022

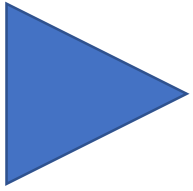
Delivering on Council priorities 2019-2022
Imagine Kelowna: vision into action

Council priorities 2019-2022

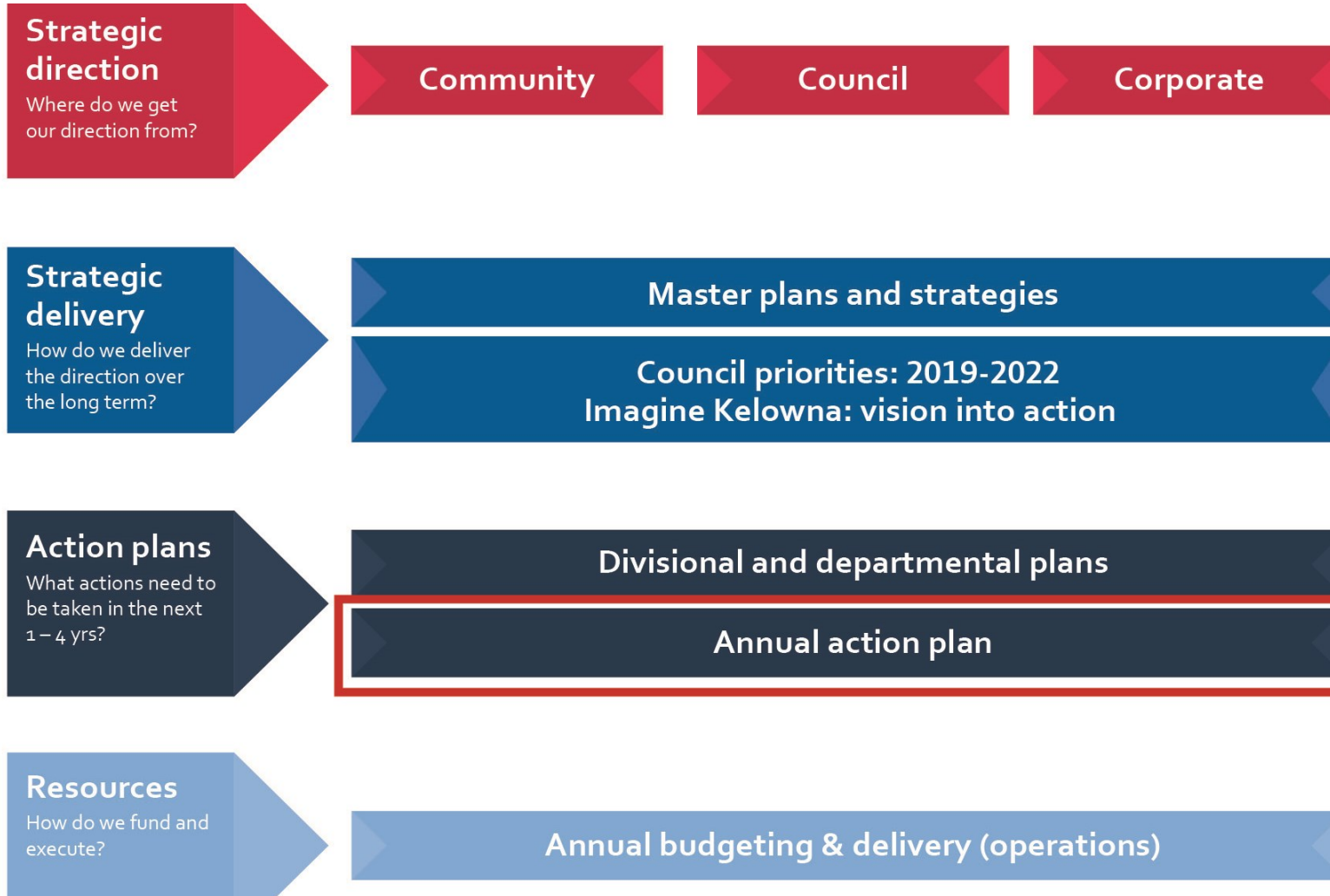
Imagine Kelowna: vision into action
Our focus areas balance the need to address our community's immediate challenges and prepare us for the future. A progress report will be delivered each year, starting in spring 2020.
To see the specific details Council wants to achieve in these six focus areas, read the full strategic direction document Council priorities 2019-2022 online at kelowna.ca/councilpriorities.

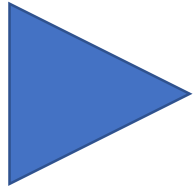
- Community safety**
 - Goal: Crime is reduced & residents feel safe
 - Data and analytics are used to understand crime, address challenges and target solutions
 - Investments in safety resources
 - What we'll do:
 - Community Safety & Well-being Strategy and implementation
 - Expand Police and Crisis Team (PACT) program
- Social & inclusive**
 - Goal: Fewer people will experience homelessness & inclusion and diversity are increasing
 - Policy is guiding where the City invests resources
 - Support the implementation of the Journey Home Strategy
 - What we'll do:
 - New supportive housing units
 - Community for All implementation
 - Territorial acknowledgments
- Transportation & mobility**
 - Goal: Fewer trips are made by car & solutions are innovative
 - Emerging ride-sharing technologies make it easier to get around
 - Traffic times are optimized using data analytics
 - What we'll do:
 - Transportation Master Plan
 - Ethel & Sutherland Active Transportation Corridor
 - Central Green pedestrian bridge
 - Downtown Parking Management Plan
 - More community conversations
- Vibrant neighbourhoods**
 - Goal: Affordable housing and higher density neighbourhoods
 - Emerging quality-sharing technologies make it easier to get around
 - Automated parks and public spaces
 - What we'll do:
 - Official Community Plan
 - Healthy Housing Strategy implementation
 - Affordable housing incentives
 - Cultural Plan
 - Advanced Parkour Recreation Centre
 - Glennora Recreation Park
- Economic resiliency**
 - Goal: The infrastructure deficit is reduced & Kelowna is investment friendly
 - The impact of key sectors is increased
 - What we'll do:
 - Intelligent City Strategy
 - Asset Management System
 - Software system replacement for land development
- Environmental protection**
 - Goal: Adaptable in the face of climate change
 - Greenhouse gas emissions are decreasing
 - Ensuring business continuity during extreme weather events
 - What we'll do:
 - Area Based Water Management Plan
 - Community Climate Action Plan implementation





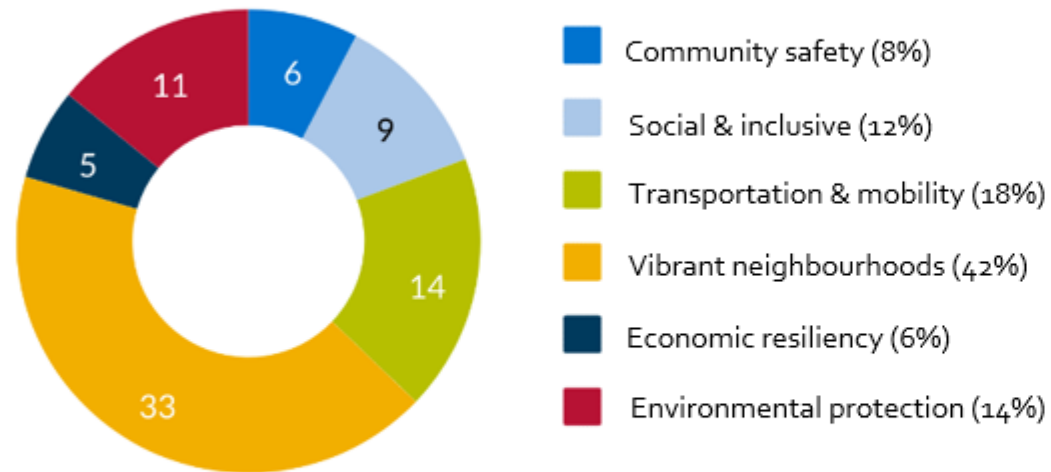
How we deliver on our strategic direction



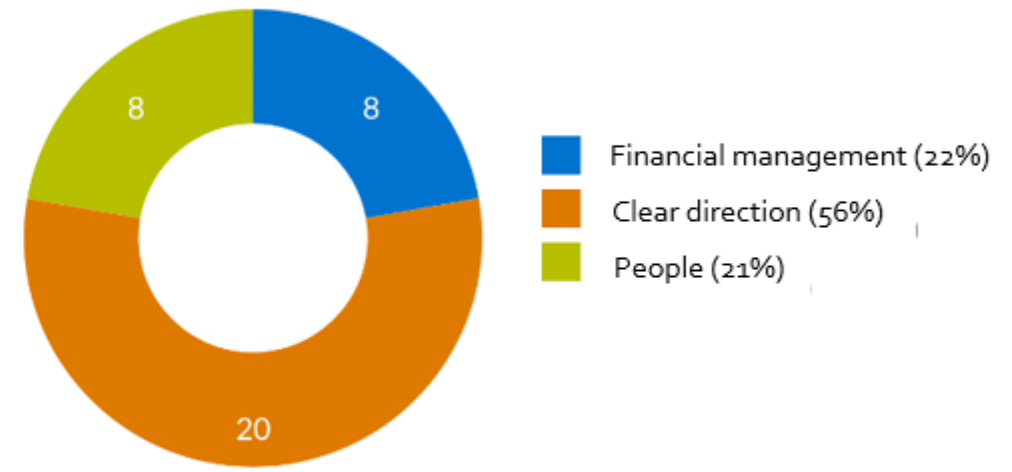


2022 focus areas

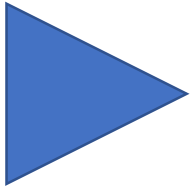
Council priorities



Corporate results



+ Maintain and improve base business (operations): 21



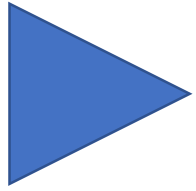
Project examples – Council priorities

Safety / Social & inclusive

- New safety positions
- Implement community safety plan
- Outdoor Sheltering Strategy
- Central Okanagan Poverty Reduction Strategy
- Youth Services Framework and implementation plan

Transportation

- Active transportation corridors:
 - Abbott protected bike route
 - Houghton Rd
- Neighbourhood Bikeway program
- Central Green pedestrian overpass
- Transit Operations & Maintenance Centre



Project examples – Council priorities

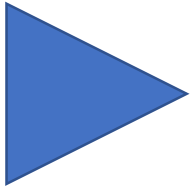
Economic / Environment

- Exhibit at KF Aerospace Centre for Excellence
- Environmental Management System implementation
- Acceleration of climate action initiatives
- Kelowna Area Based Water Management Plan
- Mill Creek Flood protection



Vibrant neighbourhoods

- Affordable Housing Land Acquisition implementation
- Capital News Centre - expansion
- Infill Challenge 2.0 plus implementation
- Kelowna Community Campus – replace PRC
- Strategic Facilities Master Plan

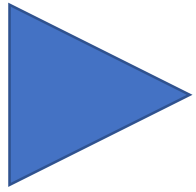


Project examples – Corporate priorities

Financial / Clear
direction / People

- Kelowna Community Theatre Box Office and Front of House
- Senior Government Relationships and Priorities Framework
- Cultural Plan Report Card
- Website redesign – www.Kelowna.ca
- Collaboration with UBC Okanagan
- Performance Measurement Framework implementation
- Diversity & Inclusion Strategic Plan
- Chat bot scale up
- Corporate recognition program
- Digital literacy program





What's next?



Measure, report and improve

March 2022

Council Priorities 2019-2022
annual progress reporting





Questions?
For more information, visit
kelowna.ca/actionplan