



2021 Q2 & Q3 Report to Kelowna City Council

Presented by: Supt Kara Triance, Officer in Charge, Kelowna Detachment



Today's Agenda

- Q2 & Q3 – Significant Files
- 2021–2024 Strategic Plan – updates
 - Increase the sense of safety in our public places
 - Decrease the risk of property crime
 - Earn the trust of citizens who have experienced persons crimes
 - Show up at our best for every citizen



Significant Files of Q2 & Q3



We're working toward these

RESULTS

Show up at our best for every citizen



- Gender and cultural diversity
- Unconscious bias training & Indigenous Cultural Safety
- Sustainable workloads
- Mental wellness training and crisis debrief supports

Decrease the risk of property crime



- 9 PM Routine Campaign to help citizens lock up
- Decreased property theft

Increase the sense of safety in public spaces in Downtown & Rutland



- More officer hours
- Fewer street disorder calls
- Reduced response time to calls
- Improved citizen safety

Earn the trust of citizens who have experienced persons crime



- 100% of client-facing officers trained in trauma-informed practice
- 100% of client-facing officers trained in and has adopted 'Start by Believing' Pledge
- Increase in third-party reports
- Increased referrals to community victim services
- Enhanced citizen awareness of reporting options



TOGETHER WE CAN DRIVE *CHANGE.*



Objective 1:

Increase the sense of safety in our public places in Downtown & Rutland

- Inadmissible Patron Program
- Foot and bike patrols / Rail Trail
- Traffic





Community Safety
Unit:
Visibility / Consistency /
Collaboration



Objective 1:

Increase the sense of safety
in our public places in
Downtown & Rutland

- Kelowna Integrated Court
- COVID-19 protests
- Collaboration with DKA



Objective 1:

Increase the sense of safety
in our public places in
Downtown & Rutland

Traffic Services Enforcement

- Cell phone & Seatbelts
- Defective & Non-compliant Vehicles
- Speeding
- Impaired Driving



Objective 2:

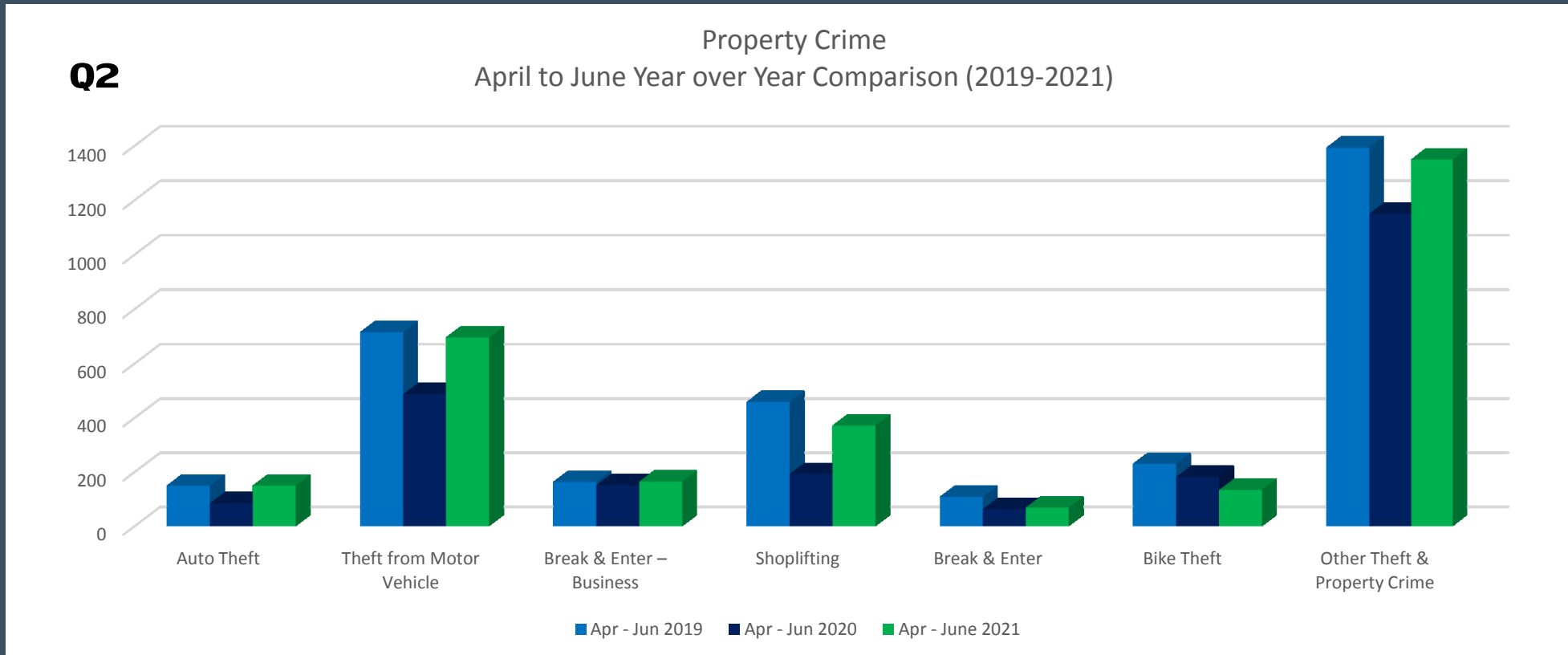
Decrease the risk of property crime

- Review of 2019–2021 statistics
- Our initiatives:
 - Online Crime Reporting Tool & '9pm Routine'
 - Target Team – property crime
 - Crime Analyst & Certified Forensic Assistant
 - Watch Support Officers



Objective 2:

Decrease the risk of property crime



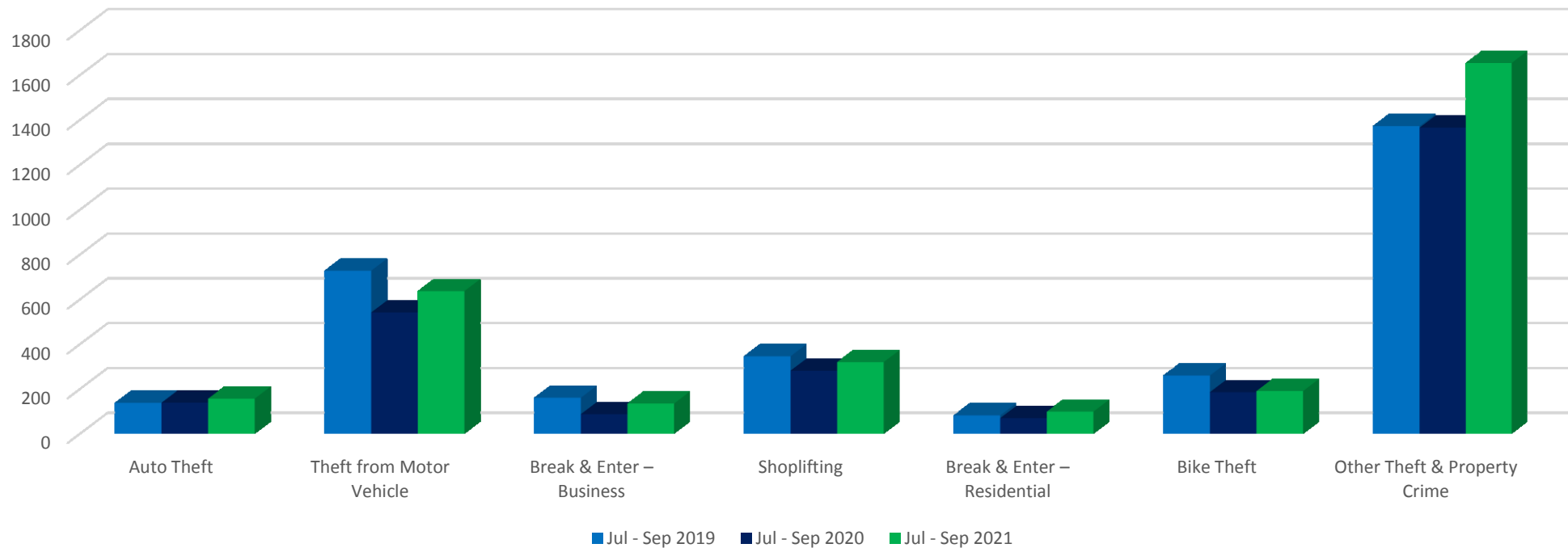
Objective 2:

Decrease the risk of property crime



Q3

Property Crime
July to September Year over Year Comparison (2019-2021)





Be a part of the
#9PMROUTINE

- Remove valuables
- Secure all doors and windows
- Lock up
- Turn on lights and security systems

Online Crime Reporting Tool & 9pm Routine

- Under reporting
- Reporting a crime in progress
 - Emergency vs. Non-emergency
- On-line crime reporting tool



Property Crime Initiatives



- Crime Analysts
- Certified Forensic Assists
 - high level of IT skills
 - completing technical drawings
 - disclosure support
 - attend low risk scenes for identifications
- Pro Active Enforcement Team



Objective 3:

Earn the trust of every citizen who have experienced persons crime

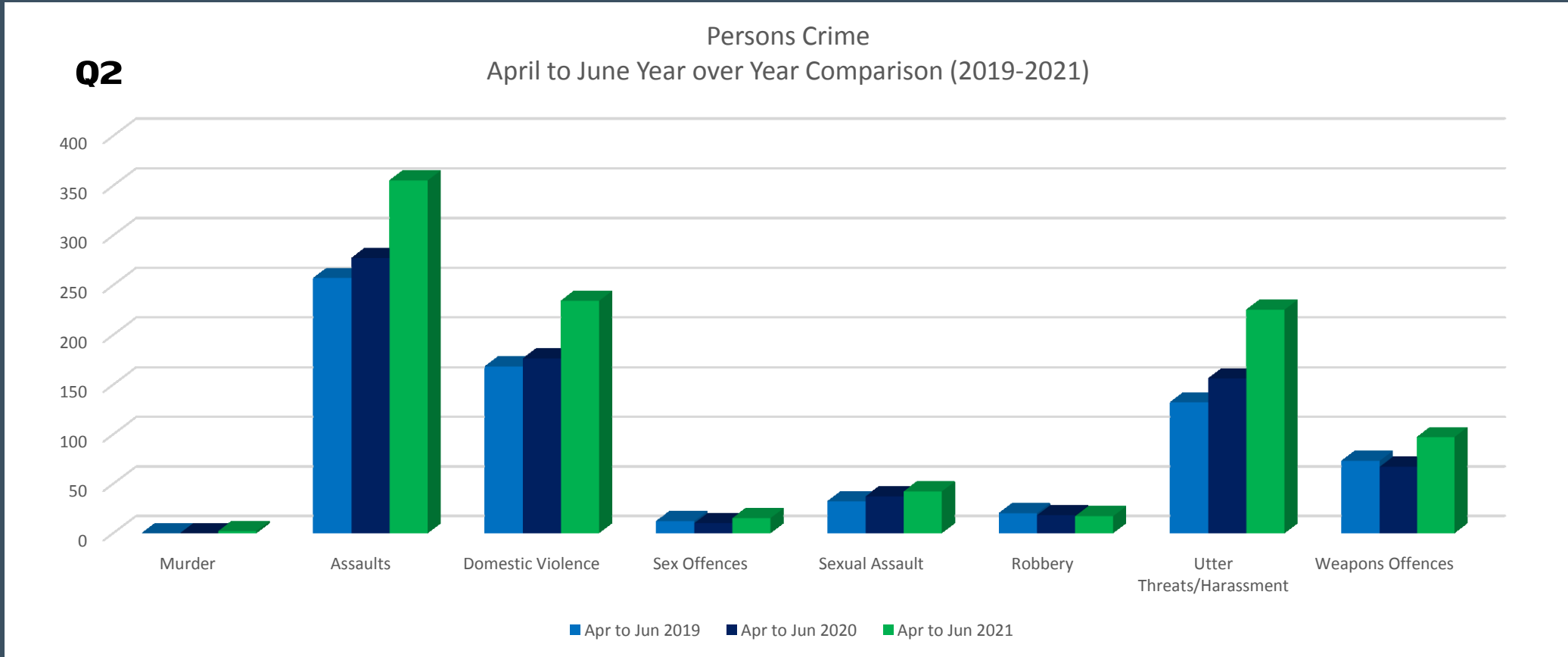
- Review of 2019-2021 statistics
- Our Initiatives:
 - Increase reporting of persons crimes by building trust with our vulnerable communities.
 - Enhanced Response for Vulnerable Persons Crime





Objective 3:

Earn the trust of every citizen who have experienced persons crime



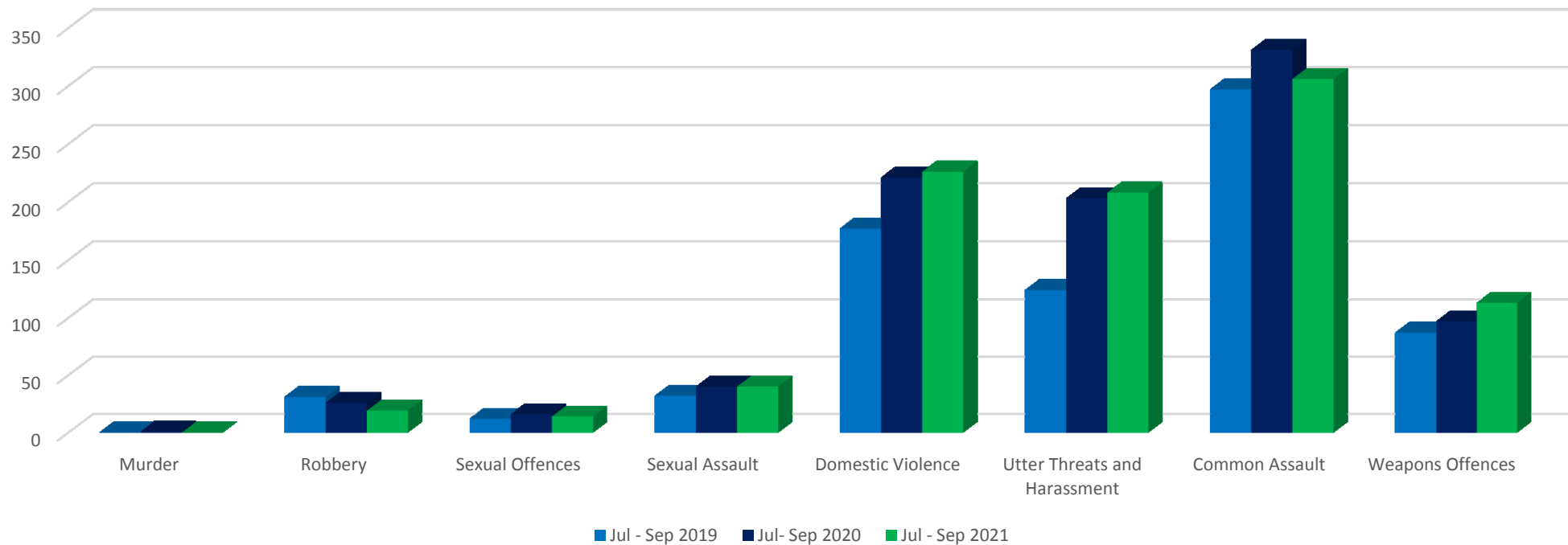
Objective 3:

Earn the trust of every citizen who have experienced persons crime



Q3

Persons Crime
July to September Year over Year Comparison (2019-2021)



Objective 3:

Earn the trust of every citizen who
have experienced persons crime



- Building partnerships + working with those who provide services to our vulnerable population
- SD23, UBC-Okanagan & Okanagan College
- Temporary Foreign Workers



Objective 3:

Earn the trust of every citizen who have experienced violent crime

- Child Advocacy Centre
- Victim Services
- Sexual Violence
- Domestic Violence Unit



Objective 4:

Show up at our best for every citizen

- Indigenous community
- Training
- Senior Leadership Team
- Leadership Symposium



Objective 4:

Show up at our best for every citizen

- National Truth & Reconciliation Day
- MOU between $stqa' \text{tk}^w d' \text{niwt}$ $sqilx^w$ Westbank First Nation and RCMP



Meet Beth, *Investigative Services*

- Major Crimes– Homicides, Serious Crimes & Sex Crime investigations
- Extensive experience in Performance Management, Respectful Workplace & Leadership Development





Questions

