

# Report to Council



**Date:** November 22, 2021  
**To:** Council  
**From:** City Manager  
**Subject:** 2021 Q2 & Q3 RCMP Update  
**Department:** Kelowna RCMP Detachment

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## **Recommendation:**

THAT Council receive the RCMP Quarterly Update report from the Superintendent, Kelowna RCMP Detachment, dated November 22, 2021.

## **Purpose:**

To present Council with 2021 Q2 & Q3 public safety and crime data.

## **Background:**

On April 13, Council approved the Kelowna RCMP Detachment's 2021-2024 Strategic Plan. The Plan is focused to achieve measurable differences in public safety outcomes, while maintaining other critically important services including frontline policing, traffic enforcement, drug enforcement, and youth engagement.

## **Current Status:**

Kelowna's crime statistics are largely consistent with national trends. In 2020, most police services observed pandemic-related changes, including decreases in property crime. As COVID-19 circumstances change and with fewer citizens staying at home, the national Uniform Crime Reporting Survey shows an expected return of many property crime types to pre-pandemic levels. Kelowna RCMP's review of Q2-Q3 2021 data indicates:

- Reported property crime, particularly commercial and residential break and enters, increased in Q3 but remains marginally lower than 2019 pre-pandemic levels.
  - Reported residential break and enters for Q2 – Q3 in 2021 are 12% lower when compared to the same reporting period in 2019.
  - Reported commercial break and enters for Q2 – Q3 in 2021 are 8% lower when compared to the same reporting period in 2019.

Consistent with national police statistics, pandemic impacts on social wellbeing are emerging in Kelowna, as evidenced by increases in reported disorder calls and persons offences including assaults, domestic violence, and utter threats/harassment.

### Key Information:

The following includes standardized indicators from the Canadian Police Performance Metrics Framework and measures of the 2021-24 Strategic Plan. All indicators relate to the City of Kelowna and, unless otherwise noted, will be reported on a quarterly basis. (Red is >5% increase, Yellow is <±5%, Green is >5% decrease)

Recognizing the impact of COVID-19, for the purpose of this report, percentage changes are based on a comparison of 2019 (Q2&Q3) and 2021 (Q2&Q3).

Police Capacity & Response	2019 Q2	2020 Q2	2021 Q2	Change 2019 to 2021	2019 Q3	2020 Q3	2021 Q3	Change 2019 to 2021
Total Calls for Service	16061	14434	17199	7.1% ●	16938	17076	17960	6.0% ●
Calls for Service Priority 1-3 Combined	13749	12499	15361	11.7% ●	14694	14889	15549	5.8% ●
Calls for service requiring a police presence per officer	74	66.5	77.2	4.4% ●	79	74.8	78.1	-1.1% ●
Caseload (Criminal Code offences, excluding drugs & traffic offences, per authorized strength)	Not avail	24.8	31.7	Not avail	Not avail	30.5	32.4	Not avail
Response Time for Priority 1 Calls (mins)	7.3	9.0	7.8	6.8% ●	8.8	9.2	8.3	-5.7% ●
Response Time for Priority 2 Calls (mins)	9.4	10.3	10.3	9.6% ●	10.8	10.4	10.1	-6.5% ●
Disorder calls from downtown area	608	536	693	14.0% ●	659	704	1015	54.0% ●
Officer hours assigned to public spaces: Downtown, Rutland & parks	Not avail	Not avail	3542		Not avail	Not avail	4324	
Response time to Priority 1 calls in Downtown and Rutland Area (mins)	Not avail	Not avail	Not avail		Not avail	Not avail	Not avail	
Response time to Priority 2 calls in Downtown and Rutland Area (mins)	Not avail	Not avail	Not avail		Not avail	Not avail	Not avail	
Citizen perceived level of safety in areas including Downtown & Rutland	Not avail	87%	Bi-Annual		Not avail	87%	Bi-Annual	
Calls for Service with Mental Health Component	731	681	821	12.3% ●	745	807	823	10.5% ●
MHA Apprehensions	178	160	188	5.6% ●	155	164	142	-8.4% ●
Overdose – Non-Fatal (naloxone administration)	7	25	20	185.7% ●	10	24	24	140.0% ●
Overdose – Fatal	2	8	8	300% ●	5	6	7	40% ●
Drug Overdose Files (fentanyl, illicit, prescription)	15	39	43	186.7% ●	13	39	41	215.4% ●
Citizen satisfaction with police services (CoK Citizen Survey)	Bi-Annual	82%	Bi-Annual					
% of Priority 1-3 calls receiving status callback within 36 hours	Not avail	Annual						
% seats at senior decision-	Not avail	40%	40%		Not avail	33%	67%	

making table held by underrepresented groups								
Detachment participation in unconscious bias training & Indigenous Cultural Safety	Not avail	Annual						
Detachment participation in mental wellness training, crisis debrief supports*	Not avail	Annual						

	2019 Q2	2020 Q2	2021 Q2	Change 2019 to 2021	2019 Q3	2020 Q3	2021 Q3	Change 2019 to 2021
<b>Total Property Offences</b>	<b>3220</b>	<b>2314</b>	<b>2935</b>	<b>-8.9%</b> ●	<b>3088</b>	<b>2673</b>	<b>3193</b>	<b>3.4%</b> ●
Auto Theft	150	85	150	0.0%	138	139	157	13.8%
Theft from Motor Vehicle	715	488	696	-2.7%	728	542	637	-12.5%
Break & Enter – Business	164	152	165	0.6%	161	88	135	-16.1%
Shoplifting	459	193	372	-19.0%	346	282	320	-7.5%
Break & Enter – Residential	108	63	69	-36.1%	82	70	99	20.7%
Bike Theft	231	182	134	-42.0%	260	186	191	-26.5%
Other Theft & Property Crime - total property minus categories above	1393	1151	1349	-3.2%	1373	1366	1654	20.5%
9PM Routine media impressions	Not avail	Sequenced implementation						
% of theft from auto or residence where property was secured	Not Avail	Not avail	Annual		Not avail	Not avail	Annual	
% of reports to Crown Counsel receiving charge approval	Not avail	Not avail	Annual		Not avail	Not avail	Annual	
% of property offence charges that resulted in a conviction*	Not Avail	Not avail	Annual		Not avail	Not avail	Annual	
% of property offence charges referred to Integrated Court	Not avail	Not avail	Annual		Not avail	Not avail	Annual	
Number of occurrences where charges were recommended	Not avail	658	591		Not avail	579	437	
<b>Total Persons Offences</b>	<b>694</b>	<b>667</b>	<b>895</b>	<b>29.0%</b> ●	<b>593</b>	<b>817</b>	<b>846</b>	<b>42.7%</b> ●
Assaults (Common Only)	257	277	355	38.1%	297	331	306	3.0%
Domestic Violence	168	176	234	39.3%	177	221	226	27.7%
Sex Offences (Sexual Interference, Exploitation, Invite to Sexual Touching, Production/Possession of Child Sexual Abuse Imagery)	12	10	15	25.0%	12	16	14	16.7%
Sexual Assault	32	37	42	31.3%	32	40	40	25.0%
Theft with violence (known as robbery)	20	18	17	-15.0%	31	26	19	-38.7%
Utter Threats/Harassment	132	156	225	70.5%	124	203	208	67.7%
Assault with Weapon	73	67	97	32.9%	87	97	113	29.9%
% of third-party reports		Not avail	Annual			Not avail	Annual	
% of Detachment referrals to community-based victim	Not avail	Not avail	Annual			Not avail	Annual	

services								
Detachment participation in 'Start by Believing'	Not avail	Not avail	Annual			Not avail	Annual	
Detachment participation in Trauma Informed practice	Not avail	Not avail	Annual			Not avail	Annual	
<b>Drug Offences</b>								
Trafficking	71	35	19	-73.2% ●	58	42	17	-70.7% ●
<b>Traffic</b>								
Traffic Violation Tickets	Not avail	763	930			915	658	
Collision – Non-Fatal	71	43	53	-25.4% ●	71	45	91	28.2% ●
Collision – Fatal	0	2	0	○	2	1	3	50% ●

**Conclusion:**

Calls for service in 2021 Year to Date (YTD) are exceeding 2019 and 2020 YTD figures and the accompanying workload presents challenges. To address rising property crime, Kelowna RCMP's leadership team promptly established a dedicated property crime target team and will be expanding on its effort to date to strengthen Crown's partnership in addressing persistent property theft offenders. Concurrently, it will involve citizens in preventing crime through the #9pmroutine. Kelowna RCMP will also stay the course on increased visibility in Downtown, Rutland and parks, while continuing to collaborate with cross-sector partners (i.e., Interior Health) for citizens experiencing mental health and substance use issues.

**Internal Circulation:**

Community Safety Department  
Communications Department

**Considerations not applicable to this report:**

**Legal/Statutory Authority:**

**Legal/Statutory Procedural Requirements:**

**Existing Policy:**

**Financial/Budgetary Considerations:**

**External Agency/Public Comments:**

**Communications Comments:**

Submitted by: K. Triance, Superintendent, Kelowna RCMP Detachment

**Approved for inclusion:**



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