



# Additional Restrictions for Shared E-scooters

June 28th 2021



# Council Resolution

THAT Council direct staff to consider additional program restrictions aimed to **achieve better rider compliance and improve public safety; including but not limiting the number of units provided, the location of unit drop off and additional restricted riding areas** and report back to Council;

AND THAT Council direct staff to report back with the steps associated with **cancelling the E-Scooter Permit Program, should that be the desire of Council.**

# Shared E-Scooter Pilot

- ▶ Overwhelming ridership response over very short time
- ▶ Challenges and disruptions related to bringing transportation into “shared economy”
- ▶ Precautionary approach for summer tourist season





# Additional Restrictions - Summary

- ▶ Recommended Actions
  - ▶ 85 % fewer shared e-scooters overall
  - ▶ 92% fewer shared e-scooters in downtown
  - ▶ Additional restricted areas
- ▶ Alternate Recommendations
  - ▶ Cancel shared e-scooter pilot program
  - ▶ Restrict privately owned e-scooters





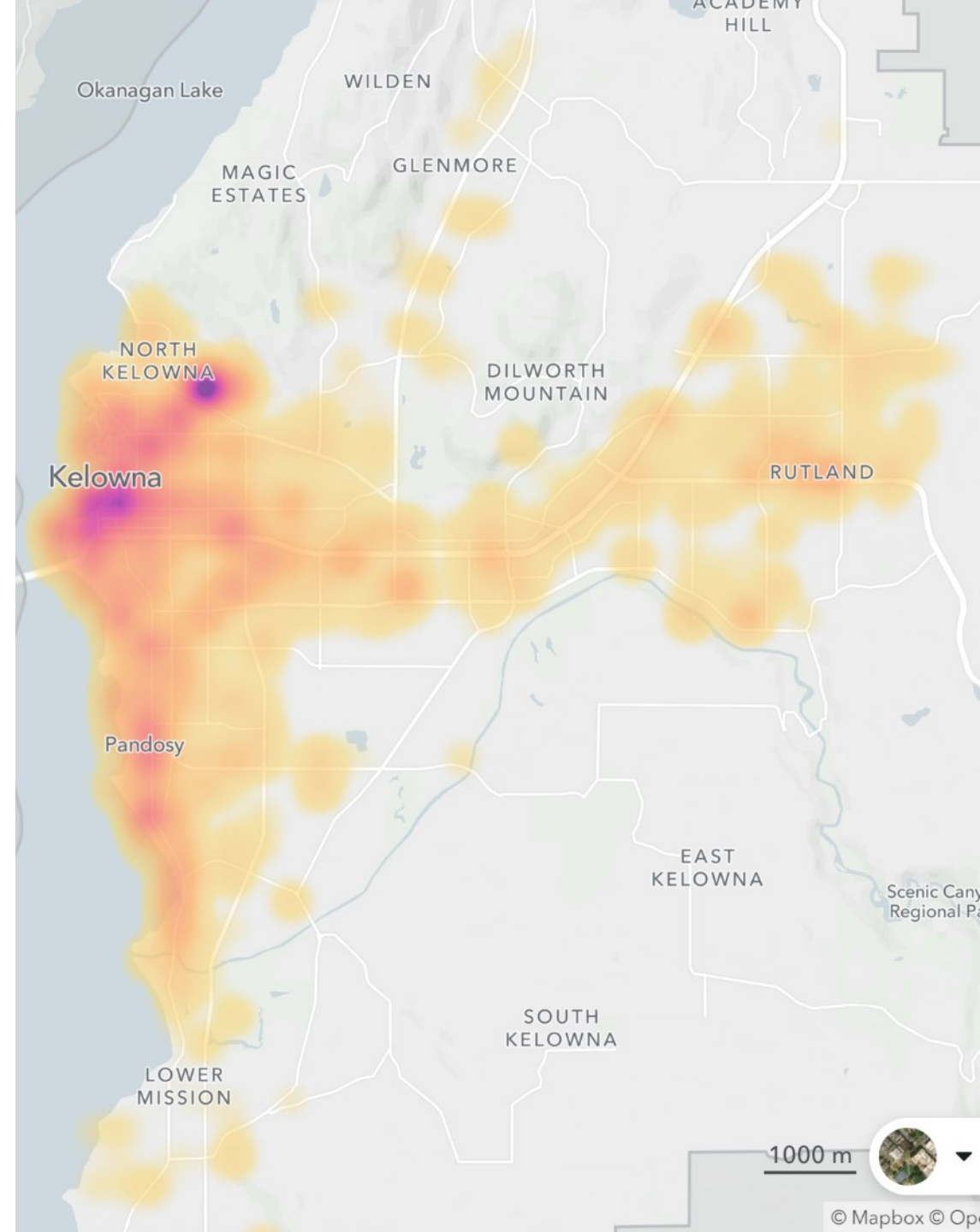
# #1 Implement Actions by June 30th

- ▶ Three companies will take several weeks or more to implement the required changes.
- ▶ Companies that cannot comply by June 30<sup>th</sup> would have their permits cancelled.
- ▶ Operators with permits cancelled could reapply for the 2021 – 22 permit season, once they can demonstrate compliance.



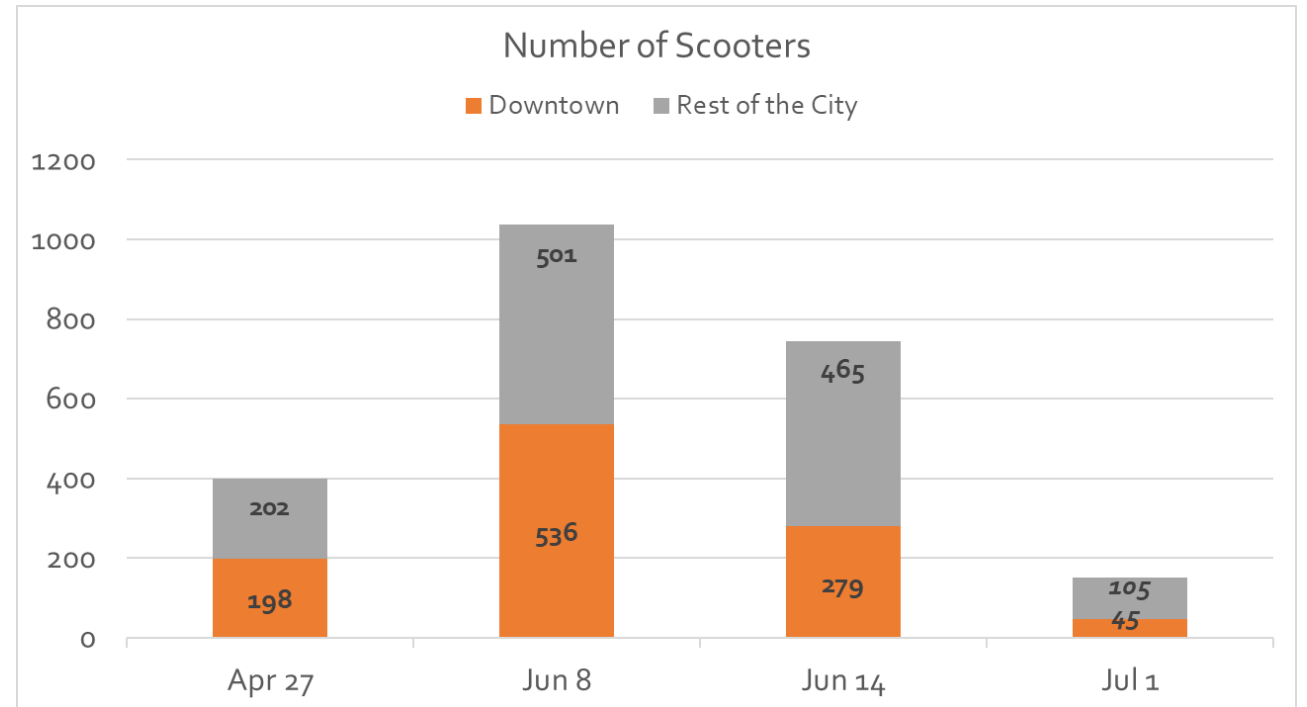
## # 2 Limit the Number of Units

- ▶ **700 scooter fleet cap citywide**  
across all companies
- ▶ **~150** citywide as of July 1<sup>st</sup>
- ▶ Companies incentivized to self-enforce and deliver high quality service



## # 3 Limit the Locations of Units

- ▶ **200 scooter fleet cap downtown** across all companies
- ▶ **~45 downtown** as of July 1<sup>st</sup>
- ▶ Service suspension downtown would continue
  - ▶ 10:30 pm - 4 am, 7 days a week





Kelowna, BC

# Waterfront Walkway and Bernard Closure



Starting **June 30, 2021 at 8:00 AM**, dockless scooter parking will be prohibited and riding will be prohibited.

[↓ SHAPEFILE](#)

[↓ GEOJSON](#)

This is a policy zone created by Kelowna, BC that sets rules for dockless mobility activity within the boundary.





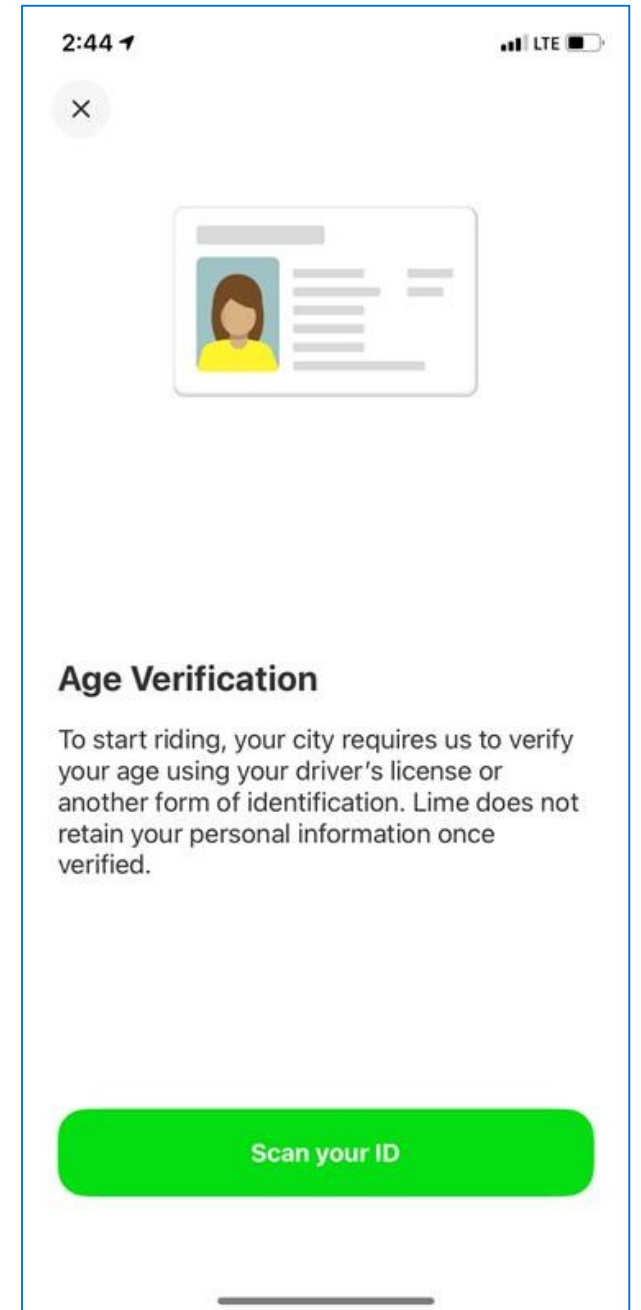
# # 5 Additional Restrictions

## ▶ Self-Enforcement Reports

- ▶ Require companies to submit biweekly self-enforcement reports itemizing the warnings and fines sent to their riders.

## ▶ One Phone, One ID, One Scooter

- ▶ Require ID verification and disabling group ride functionality to further eliminate opportunities for underage riding.



# Summary

- ▶ Recommended Actions:
  - ▶ Significantly reduce the number of e-scooters
  - ▶ Improve safe riding behaviors
  - ▶ Implemented by June 30<sup>th</sup>
- ▶ Staff would continue to monitor the program
- ▶ Full program evaluation in the fall



# Steps to Cancel the E-Scooter Program

- ▶ Council resolution:
  - ▶ Cancel current permits
  - ▶ Remove vehicles from public right of way
- ▶ City may cancel or change the permit conditions at any time.
- ▶ All current operators have been reminded of these terms







*Questions?*

For more information, visit [kelowna.ca](http://kelowna.ca).