

Report to Council



Date: May 17, 2021
To: Council
From: City Manager
Subject: 2021 Q1 RCMP Update
Department: Kelowna RCMP Detachment

Recommendation:

THAT Council receive the RCMP Quarterly Update report from the Superintendent, Kelowna RCMP Detachment, dated May 17, 2021.

Purpose:

To present Council with an update on 2021 Q1 public safety and crime data.

Background:

The City of Kelowna welcomed Superintendent Kara Triance into the role of Officer in Charge of the Kelowna Detachment in October 2020. This change in leadership represented an opportune time for a refreshed accountability framework and Detachment Strategic Plan.

- On February 22, 2021, the Kelowna RCMP Detachment piloted standardized policing performance measures in its 2020 Year in Review to Council that would be supplemented by measures outlined in its 2021-2024 Strategic Plan. This proposed quarterly reporting framework was adopted.
- On April 13, Council also approved Kelowna RCMP's 2021-2024 Strategic Plan and resolved to add traffic violation tickets to quarterly reports.

Current Status:

In Q1 2021:

- Calls for service and response times are similar to Q1 2020.
- Decreases in property crime observed in 2020 are holding, with the exception of bike theft.
- Interpersonal strains and declines in mental health, reported nationally, and associated with pandemic-related factors, are also signaled in Kelowna's data.

Key Information:

The following includes standardized indicators from the Canadian Police Performance Metrics Framework and measures of the 2021-24 Strategic Plan. All indicators relate to the City of Kelowna and will be reported on a quarterly basis, except those marked with an asterisk (*) which will be reported on an annual basis. (Red is >5% increase, Yellow is <±5%, Green is >5% decrease)

Police Capacity & Response	2020 Q1	2021 Q1		Change
Total Calls for Service	13818	13482	●	-2.4%
Calls for Service Priority 1-3 Combined	11787	11717	●	-0.6%
Calls for service requiring a police presence per officer	58.35	58.00	●	-0.6%
Caseload (Criminal Code offences, excluding drugs & traffic offences, per authorized strength)	TBD	TBD		
Response Time for Priority 1 Calls	7.4	7.7	●	4.1%
Response Time for Priority 2 Calls	9.6	9.8	●	2.1%
2021-2024 Strategic Initiatives: Increase the Sense of Safety in Our Public Spaces				
Citizen calls for service related to street disorder in Downtown & Rutland areas	TBD	TBD		
Officer hours assigned to public spaces: Downtown, Rutland & parks	TBD	TBD		
Response time to Priority 1 and Priority 2 calls in Downtown & Rutland areas	TBD	TBD		
Citizen perceived level of safety in areas including Downtown & Rutland	Bi-Annual			
Relevant Social Indicators				
Calls for Service with Mental Health Component	429	468	●	9.1%
MHA Apprehensions	191	185	●	-3.1%
Overdose – Non-Fatal (naloxone administration)	14	8	●	-42.9%
Drug Overdose Files (fentanyl, illicit, prescription)	17	30	●	76.5%
2021-2024 Strategic Initiatives: Show Up at Our Best for Every Citizen				
Citizen satisfaction with police services (CoK Citizen Survey)	Bi-Annual			
% of Priority 1 to Priority 3 calls receiving status callback within 3 days	Sequenced implementation			
% of seats at senior decision-making table held by underrepresented groups	No data	40%		
Detachment participation in unconscious bias training & Indigenous Cultural Safety	Annual			
Detachment participation in mental wellness training, crisis debrief supports*	Annual			
Total Property Offences	2708	2424		-10%
Auto Theft	98	92	●	-6.1%
Theft from Motor Vehicle	653	525	●	19.6%
Break & Enter – Business	169	161	●	-4.7%
Shoplifting	357	272	●	23.8%
Break & Enter – Residential	76	44	●	42.1%
Bike Theft	82	96	●	17.1%
Other Theft & Property Crime - total property minus categories above	1273	1234	●	-3.1%
2021-2024 Strategic Initiatives: Decrease the Risk of Property Crime				
9 PM Routine media impressions	Sequenced implementation			

Police Capacity & Response	2020 Q1	2021 Q1	Change
% of theft from residence or car with no evidence of forced entry*		Annual	
% of reports to Crown Counsel receiving charge approval		Annual	
% of property offence charges that resulted in a conviction*		Annual	
% of property offence charges referred to Community Court*		Annual	

Total Persons Offences	729	711		-2%
Assaults (Common only)	286	299	●	4.5%
Domestic Violence	183	193	Ø	5.5%
Sex Offences (Sexual Interference, Exploitation, Invite to Sexual Touching, Production/Possession of Child Sexual Abuse Imagery)	10	6	Ø	-40.0%
Sexual Assault	44	38	Ø	-13.6%
Theft with Violence (known as Robbery)	25	16	●	-36.0%
Utter Threats/Harassment	151	176	●	16.6%
Assault with Weapon	83	51	●	-38.6%
2021-2024 Strategic Initiatives for Earn the Trust of More Citizens that have Experienced Persons Crimes				
% of third-party reports*		Annual		
% of Detachment referrals to community-based victims services*		Annual		
Department participation in 'Start by Believing'*		Annual		
Department participation in trauma-informed practice training*		Annual		
Ø Increases may reflect more citizens that are willing to report these offences to Kelowna RCMP				

Drug Offences (C:Z)				
Trafficking	38	31	●	-18.4%

Traffic				
Traffic Violation Tickets	1494	1908	●	+27.7%
Collision – Non-Fatal	427	326	●	-23.7%
Collision – Fatal	1	1	●	0.0%

Conclusion:

Kelowna RCMP's leadership team will be:

- closely monitoring and doubling down on the incidence of bike theft.
- monitoring persons crimes in Q2 and beginning sequenced implementation of strategic initiatives aimed at earning the trust of citizens that have experienced domestic violence or sexual assault.

Internal Circulation:

Community Safety Department

Communications Department

Considerations not applicable to this report:

Legal/Statutory Authority:

Legal/Statutory Procedural Requirements:

Existing Policy:

Financial/Budgetary Considerations:

External Agency/Public Comments:

Communications Comments:

Submitted by: K. Triance, Superintendent, Kelowna RCMP Detachment

Approved for inclusion:



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cc:

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