



# Memorandum of Understanding

Central Okanagan Journey Home Society (COJHS)

Council PM Meeting

October 5, 2020

# Background

Journey Home Strategy Council endorsed June 25, 2018

Backbone organization critical for successful Strategy implementation

COJHS incorporated late 2018

First Executive Director established the new organization, draft MOU was co-created

Current ED hired late 2019, draft MOU revisited and revised

# MOU Review

Design, Intent, Scope, Duration

Guiding Principles and Objectives

COJHS Role and Responsibilities, Reporting Requirements

City Commitments, Role and Responsibilities

Proposed Umbrella Agreement structure to support future  
Partnership Agreements

# MOU Design, Intent, Scope, Duration

## **Design, Intent, Scope**

Umbrella Agreement

Guidelines and Principles for partnership

Roles and expectations for COJHS and City

Mechanism for future partnership arrangements

Flexibility embedded to reflect evolving and dynamic nature of the work and to adapt as COJHS capacity increases

## **Duration**

From signing to end of 2023 (5-year Strategy 2019 - 2023)

Full Review end of year three (2021) to inform ongoing City funding consideration

# MOU Guiding Principles

## **Journey Home Strategy Guiding Principles:**

Lived Experience

Innovation

Housing First

Joint Leadership and Collaboration

Prevention

## **Proposed Partnership Principles:**

Shared Commitment

Regular and Open Communication

Alignment of Efforts

Continuous Improvement

Leveraging Strengths

Transparency

Strong Leadership based in Integrity and Courage

# MOU Objectives

## **Journey Home milestones gauge Strategy implementation effectiveness:**

Eliminate chronic and episodic homelessness

Move Upstream to prevent homelessness

Implement a Coordinated Systems Approach to Homelessness

## **MOU requires COJHS to develop Key Performance Measures:**

Based on Journey Home Strategy milestones

Designed to measure progress, ensure implementation remains responsive to dynamic and changing nature of homelessness

Mid Point review (end of 3 years) for reporting and supporting any recalibration to implementation plan required

# COJHS Role

## Act as the Backbone Organization

Support interconnected system response to achieve functional end to homelessness driven by data, research, evidence and lived experience voice through:

Accountable Leadership

Convener

Collaborator

Coordinator

Catalyst

# COJHS Responsibility

Homeless Serving System Planning  
Communication in partnership  
Funding Coordination  
Capacity Building  
Partnership Development  
Lived Experience Participation  
Building Public Will  
Regional Lens  
Indigenous Partnership  
Embedding Youth Strategy



# COJHS Reporting

Quarterly progress reports provided to City staff

Annual Progress report to Council including progress related to:

Milestone Benchmarks

Key Performance Indicators

*Note: Progress Reports to Council at a minimum of annually, accommodating more frequent reporting based emergent issues or Council request.*

# City Commitment

## **Ongoing City commitment is critical to support:**

Collaboration and partnership across all levels of government.

Coalesce senior government commitment/investment

Advocate for leadership, investment and coordination at the federal and provincial levels, along with collaboration at the regional level

## **Funding Commitment:**

Current Funding Commitment - \$150,000 per year for 3 years (2021)

Mid Term Full Review to inform Council funding consideration

Ongoing Funding Commitment considered through annual budget process

# City Role and Responsibility

Funder

Collaborator

Partner

Advocate

Integrated Systems Leadership

Umbrella  
Agreement  
*Foundation  
for Future  
Collaborative  
Partnership  
Arrangements*

Recognizes City contribution leveraging support, partnership, and tools, resources, and opportunities is critical to invest in COJHS capacity expansion and to advance their efforts

Structured as an Umbrella Agreement to support future potential partnership arrangements, example areas to be explored include:

- Communications
- Housing Development
- Data Integration

# MOU Provides Format for Success

Provides format to support City-COJHS partnership supporting:

- implementation of the strategy

- ensures alignment of efforts,

- leverages of partnerships and opportunities

- strengthens advocacy efforts for system change



Questions?

