



Emergency Shelter Design Lab Update

Council AM Meeting
September 28, 2020



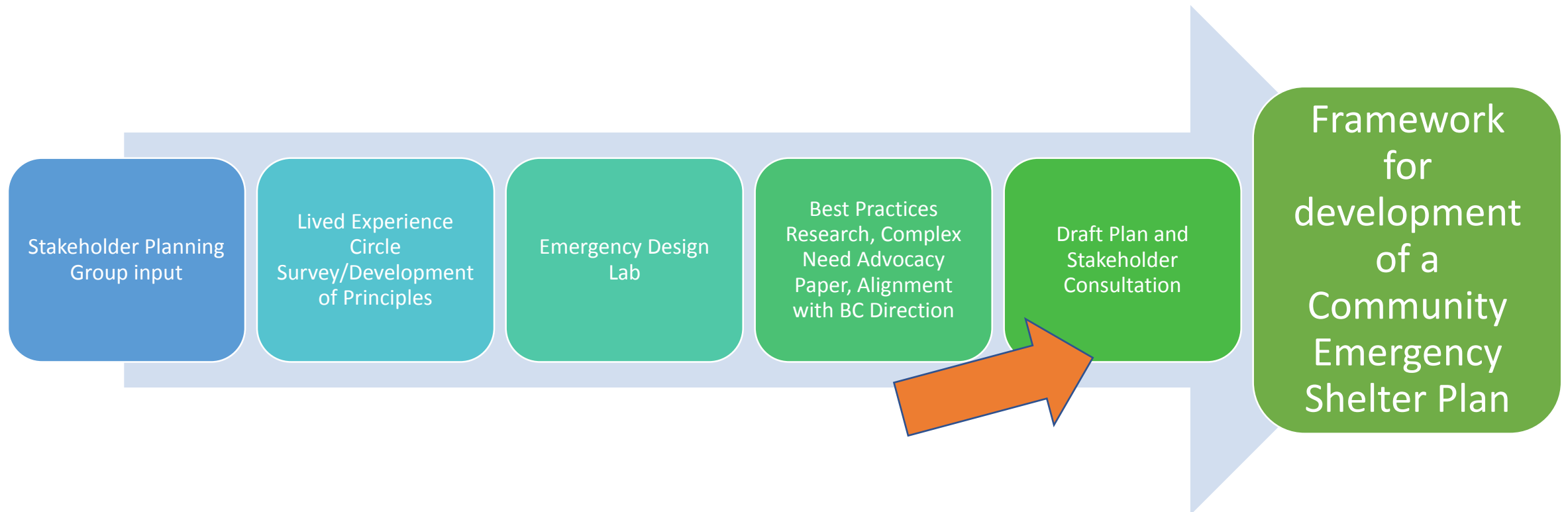
Consultation regarding the Evolution towards a Community Plan

Emergency
Shelter Design
Lab

Emergency
Shelter Location
Criteria
Complex Needs
Advocacy Paper
Current Provincial
Directions

Framework to
consult with
Stakeholders
regarding
working
towards a
Community
Emergency
Shelter Plan

Emergency Shelter Design Lab Process



Lived Experience Principles

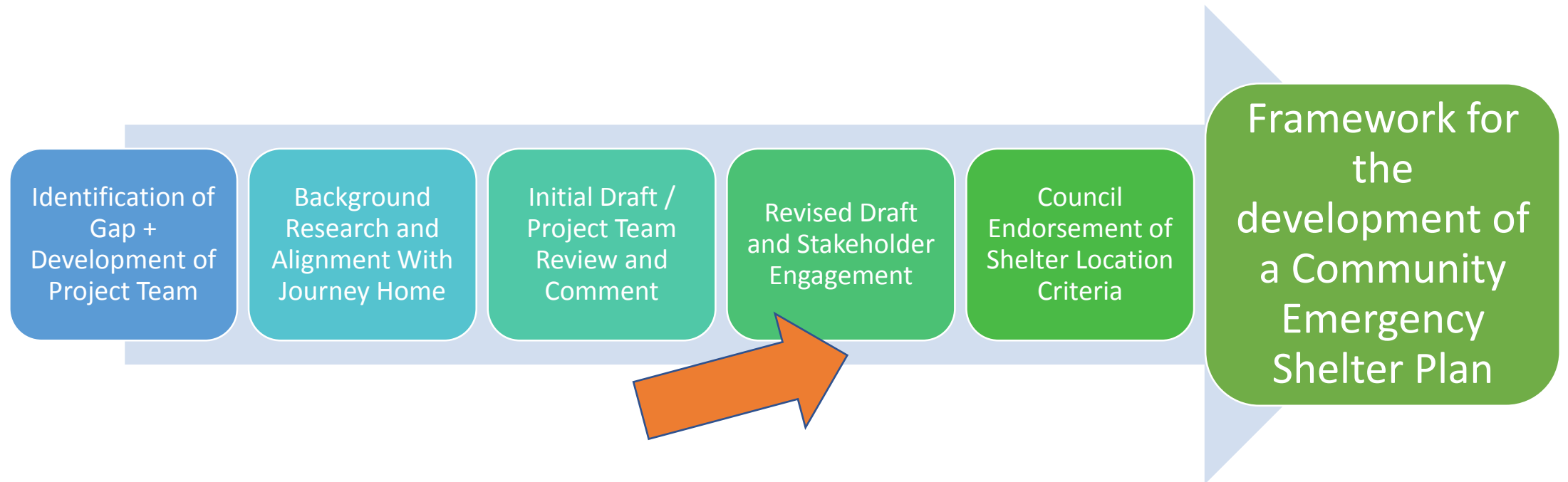


Emergency Shelter Design Lab

3 Primary Themes

- Lived Experience principles of choice, connection, healing and as overarching values
- Concept of moving towards a 'Navigation Site' emerged focused on choice-centred, housing-focused approach
- Coordinated shelter system delivery with smaller, dispersed shelters, accommodating a range of populations and needs

Emergency Shelter Location Criteria

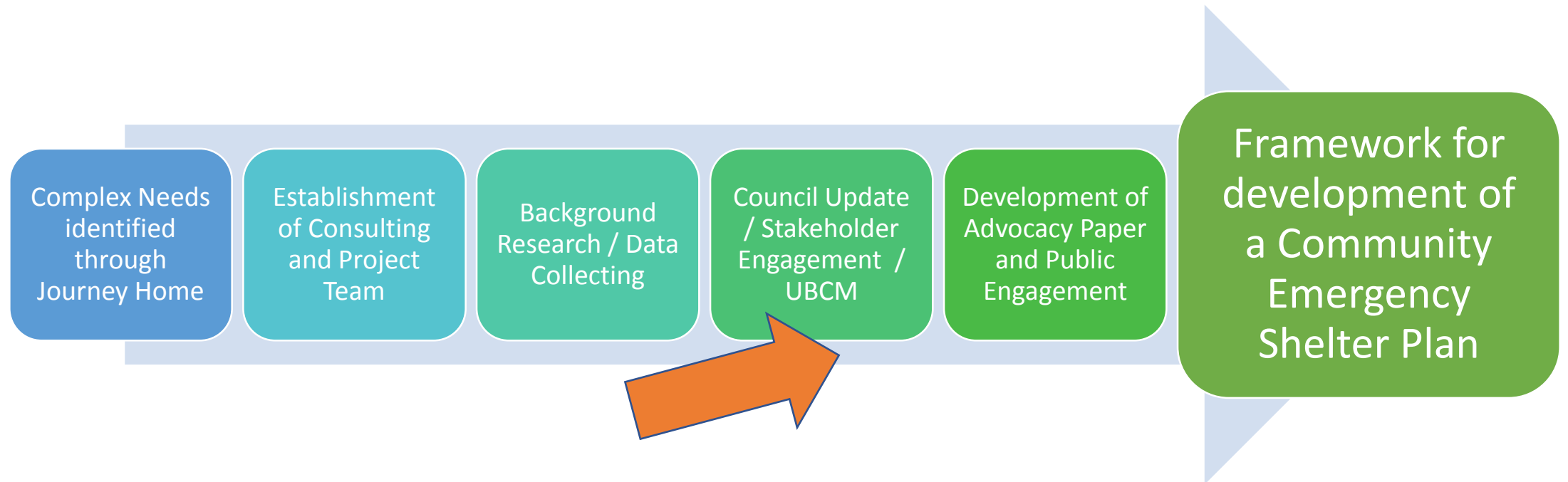


Emergency Shelter Location Criteria

Multiple dimensions framework

- Informed by Shelter Design Lab recommendations.
- Purpose to design a multiple dimension framework that includes components that guide the process and contribute to shelter location decisions:
 - Equity and Inclusion lens
 - Operational design and program models
 - Policy – land use requirements
 - Supports and services access
 - Community Engagement
- Embeds ‘smart practices’ focused on consideration of the complexity of contexts that influence shelter location decisions.

Complex Needs Advocacy Paper

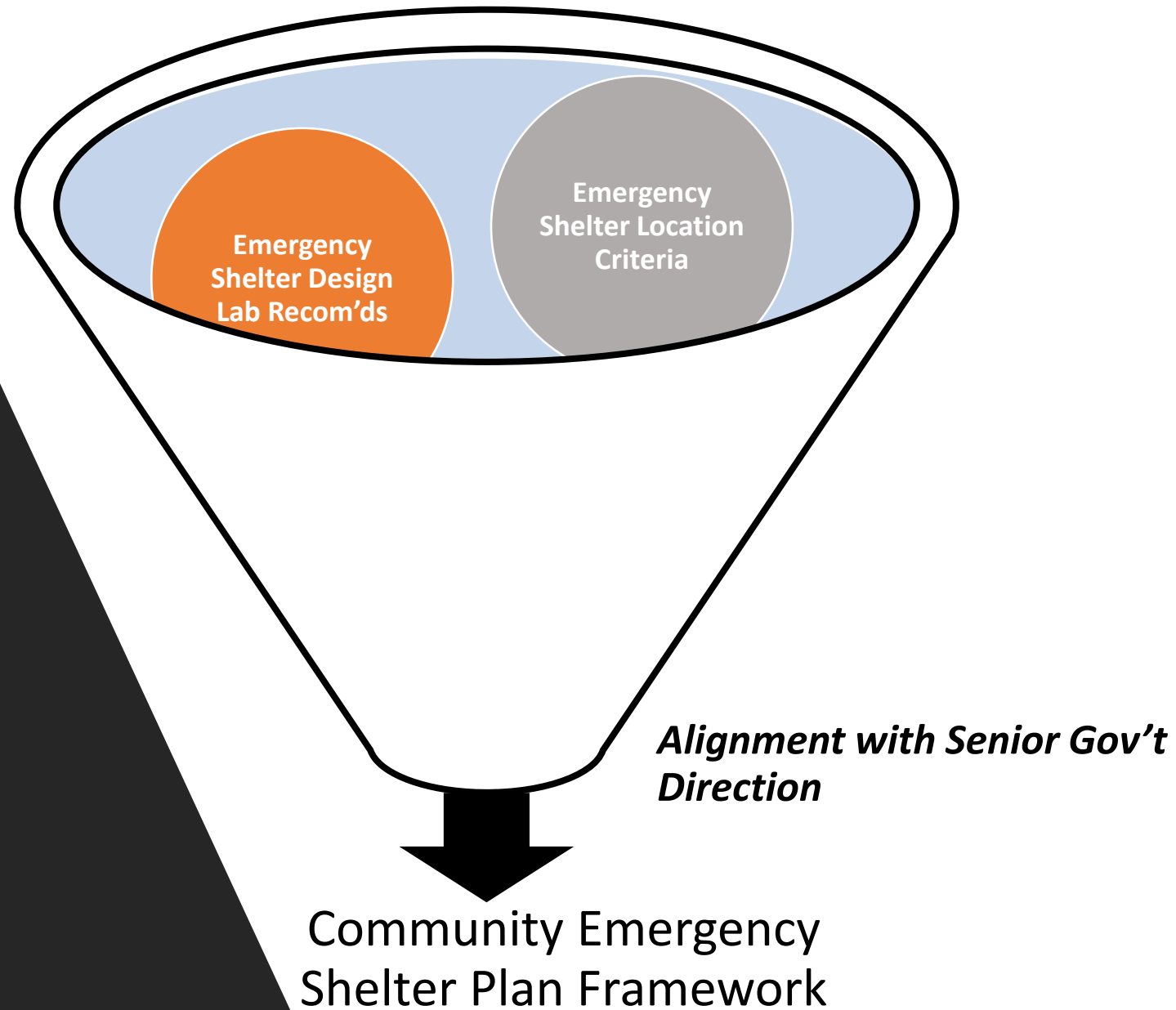


Complex Needs Advocacy Paper

Focused on Continuum of Care Framework

- Addressing the needs of clients with complex health needs and aligning the *Emergency Shelter Design Lab* with the outcomes of the evidence based Complex Needs Advocacy Work.
- Guide invest in infrastructure, housing and resources to meet the needs of the regions' most housing vulnerable.
- Facilitating and advocating with our provincial leaders for housing and support services (Navigation Centre and Housing First models)

Informing a
framework for
consultation
regarding a
Community Plan



Framework for Stakeholder Consultation

Working towards a Community Plan for Future Shelter Service Delivery

- System wide approach for the delivery of emergency shelters
- Person-centred, housing-focused approach
- Adoption of a model based on best practices providing a range of health and wellness services
- Development of a model to ensure continuity of care through coordination, collaboration, and operation standards
- Lived Experience principles and leadership embedded
- Equity and inclusion plan encompassing operation standards, physical design and staff training.

Estimated Timeline	Activity
Quarter 4, 2020	<ul style="list-style-type: none"> • Consultation with local stakeholders regarding Emergency Shelter Design Lab outcomes, proposed Emergency Shelter Location Criteria, and framework to support the concept of developing a Community Emergency Shelter Plan. Based on consultation outcomes of, further planning will unfold
Quarter 4, 2020	<ul style="list-style-type: none"> • Presentation of final Shelter Design Lab recommendation for Council information. • Update to Council on the stakeholder consultation outcomes related to concept of Community Emergency Shelter Plan
Quarter 4, 2020	<ul style="list-style-type: none"> • Complex Needs Engagement Plan (Phase 1) - Ground Softening to educate and informing local government and service providers on the Advocacy Work
Quarter 1, 2021	<ul style="list-style-type: none"> • Finalization of Emergency Shelter Criteria framework and presentation to Council for consideration and endorsement
Quarter 1-3, 2021	<ul style="list-style-type: none"> • Complex Needs Engagement Plan (Phase 2) – Public Engagement • Feasibility phase for Complex Needs Project • Completion on development of Completion Advocacy Paper.

Next Steps



Positioning Kelowna for Success

- Shelter System is vital component of Continuum of Care
- Alignment with Provincial direction
- Solid basis for advocacy to Senior Gov't for investment

A resilient, effective, and adaptable emergency shelter system within the Homeless Serving System continuum of care is vital to ensuring that the experience of homelessness is rare, brief when it does occur, and doesn't reoccur.