

Fleet Services NAPA Parts Program Review



Background: Prior to 2013

- ▶ Parts procured on as-needed basis
- ▶ Inefficiencies:
 - ▶ Technicians sourced parts (taking away from mechanical duties)
 - ▶ Increased down time
 - ▶ Pricing not always considered
 - ▶ Significant administration required
 - ▶ 5,000 P.O.'s
 - ▶ 1,800 credit card transactions

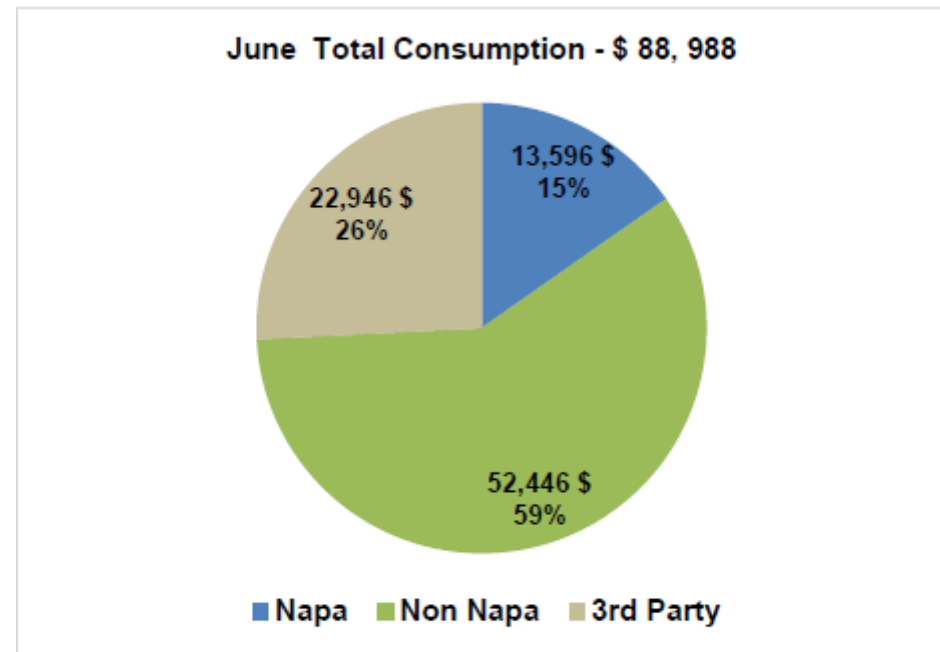
New Partnership:

- ▶ RFP awarded (2012): NAPA
- ▶ City provided small warehouse space
- ▶ NAPA provides:
 - ▶ Procurement/administration
 - ▶ Inventory control / tracking
 - ▶ Favorable pricing
 - ▶ Electronic KPI's



Recommendations

- Fill Rate
- Inventory review
- Customize / confirm Performance Indicators
- More comprehensive analysis of agreement



*Napa Parts account for 15% of total consumption for the month

Next Steps

- ▶ New competition prior to expiration of the current agreement (Dec. 2020)
 - ▶ Integrate consultant recommendations where possible

