

Partnership Reporting Framework

May 25, 2020



Connections Rationale **Proposed Categories**

Overview

Reporting objectives and process by category

Partnership Relationships



Partnership Reporting

Partnership Management

Business Unit

Staff Liaison

Partner



Internal Stakeholders- Partnership Oversight



Improve + Clarify

Internal + External

Roles

Systems

Oversight

Proposed Reporting Framework – Categories

STRATEGIC PARTNERSHIPS

- ➤ Major facilities
- ➤ Impact and reach
- ➤ Care of asset
- >Annual funding

FACILITY OPERATORS

Sport / rec facilities operated by NFPs

Public access and programming

Care of asset

Minimal funding

FACILITY USERS / PROGRAMS

Facility use agmts, simple leases, service agmts

Programs or events

Minimal funding

STRATEGIC PARTNERSHIPS

Annual Reporting

Objectives



Organization health

- √ Financial
- √ Governance
- ✓ Planning & Alignment

Asset Management

- √ Repairs / Maintenance
- ✓ Lifecycle Planning
- ✓ Reserves
- ✓ Regulatory & Safety Compliance

Community Impact

- ✓ Program Delivery
- √ Facility Usage
- ✓ Services

Strategic Partnerships – Proposed Process



Intake Q1

Report submitted by partner Facility inspection & report Reports circulated internally



Review Q2

Multi-dept roundtable review
Prepare dashboards
Identify follow up



Report Q2/Q3

Partnership Manager report to Council

Staff liaisons review follow up with partners

Documentation maintained by Partnership Office

FACILITY OPERATORS

Annual Reporting

Objectives



Organization health

- ✓ Financially sustainable
- √ Governance

Asset Management

- ✓ Repairs / Maintenance
- ✓ Lifecycle Planning
- ✓ Reserves
- ✓ Regulatory & Safety Compliance

Community Impact

- √ Facility Usage
- ✓ Services

FACILITY USERS / PROGRAMS

Periodic Review

Objectives



Organization health

- √ Financially sustainable
- √ Governance

Asset Management

- ✓ Repairs / Maintenance
- ✓ Regulatory & Safety Compliance

Community Impact

- ✓ Program Delivery
- √ Facility Usage

SUMMARY

Strategic Partnerships - comprehensive annual report for Council

Partnership health, activity and impact and comment on asset management

Annual reporting cycle informs budget preparation

Staff coordinate internal reporting in other categories

Very few organizations report directly to Council

Additional Options





Events







Questions?

For more information, visit kelowna.ca.