



# Temporary Changes to Parking Operations

March 23, 2020



# Current Situation

- ▶ Significant decrease in business area parking demand over the past week related to COVID-19
  - ▶ By the end of last week, downtown and south pandosy on-street parking was trending toward 30-40% of normal
- ▶ Request from Downtown Kelowna for concessions
- ▶ Pay parking and time restrictions are a tool to regulate use of parking spaces
- ▶ Parking revenues support operations, maintenance, debt repayment and future infrastructure

# Recommendations

- ▶ Until May 31, 2020:
  - ▶ No-charge on-street parking within the Downtown and South Pandosy Urban Centres (business districts)
  - ▶ Monthly parking permit holders may defer payment for one-month if not currently in use due to remote work, self-isolation or layoff
  - ▶ Monthly permit holders able to cancel without notice
- ▶ All other bylaws, rates and time restrictions maintained
- ▶ Follow direction from Provincial Health Officer regarding distancing:
  - ▶ Encourage short-term customer visits and support for restaurant take-out
  - ▶ Support employees working remotely
- ▶ Provide support for the pandemic response

# Additional Measures

- ▶ Residential or Accessible Parking Permits that expire during the City Hall closure will be honoured
- ▶ Shift to complaint based/safety violation model (vs. proactive) for enforcement outside core areas
- ▶ Enforcement of vehicles parked over 24 hours has been suspended unless secondary concern (i.e. obstruction/safety, etc.)
- ▶ Many staff redeployed to daily cleaning of high contact surfaces in parkades and on parking meters/pay stations



## *Questions?*

For more information, visit [kelowna.ca/parking](http://kelowna.ca/parking).