

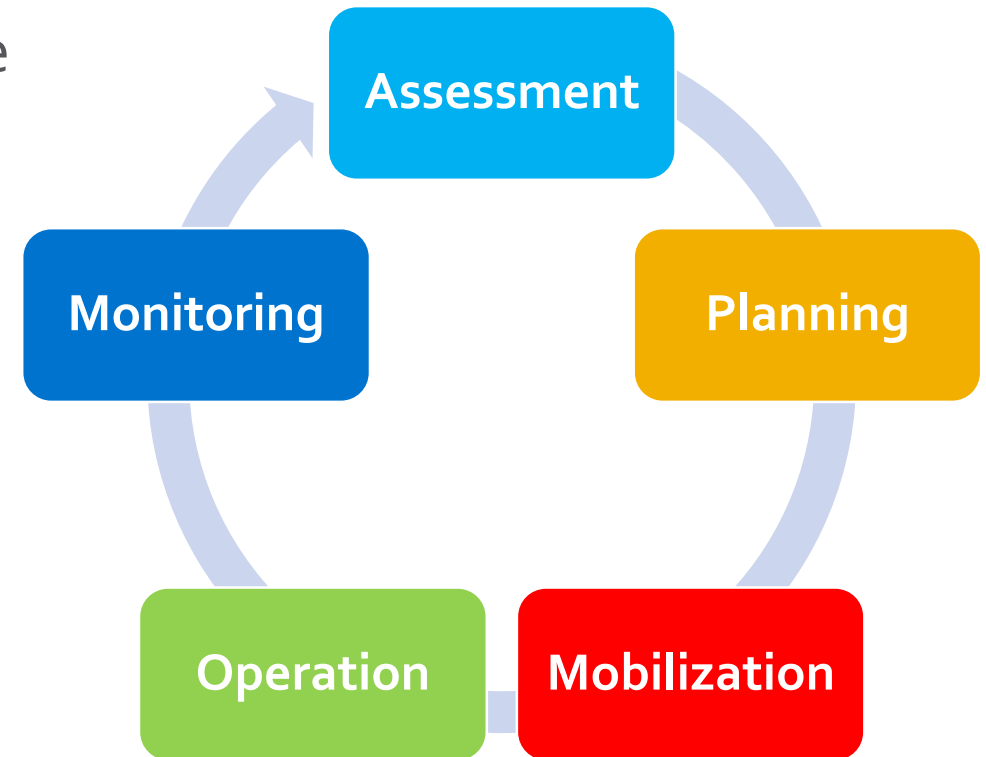


Community Inclusion Team : Update

Coordinated Approach to Planning for the Integration of Supportive Housing to Local Neighbourhoods

Community Inclusion Team: Update

- ▶ City convened and established Team
- ▶ Mandate further defined / Terms of Reference formalized
- ▶ Two Sub-Committees formed
 - ▶ Community Safety
 - ▶ Communications & Public Engagement
- ▶ Community Safety: abridged model implemented for Fuller Bridge Housing



Communications & Public Engagement

- ▶ Convened the partners – Journey Home Society, BC Housing, Interior Health, Operators, Strong Neighbourhoods
- ▶ Three common goals

1.
Address knowledge gaps and
increase understanding

2.
Create a communications and
public engagement approach for
future projects

3.
Identify specific tactics for
Samuel Place and Stephen
Village

Addressing awareness and information gaps

- ▶ Journey Home collaborative campaign
 - ▶ Create awareness and empathy around the social issues facing Kelowna
 - ▶ Supports and enhances individual organizations' campaigns
 - ▶ Campaign will roll out in phases as funding is secured
 - ▶ Includes media outreach, content development and digital campaign
- ▶ Interior Health anti-stigma campaign and has launched a new storytelling site
- ▶ Resident Association meetings focused on community safety

Creating a framework for future projects

- ▶ Best practices and cross-jurisdictional research completed
- ▶ Defining roles and responsibilities for each partner
- ▶ Standards emerging for engagement:
 - ▶ Pre-announcement activities with partners
 - ▶ Development Permit Application public notification process
 - ▶ Lead up to opening and first six months of operations
 - ▶ Community Advisory Committees

Community Advisory Committees

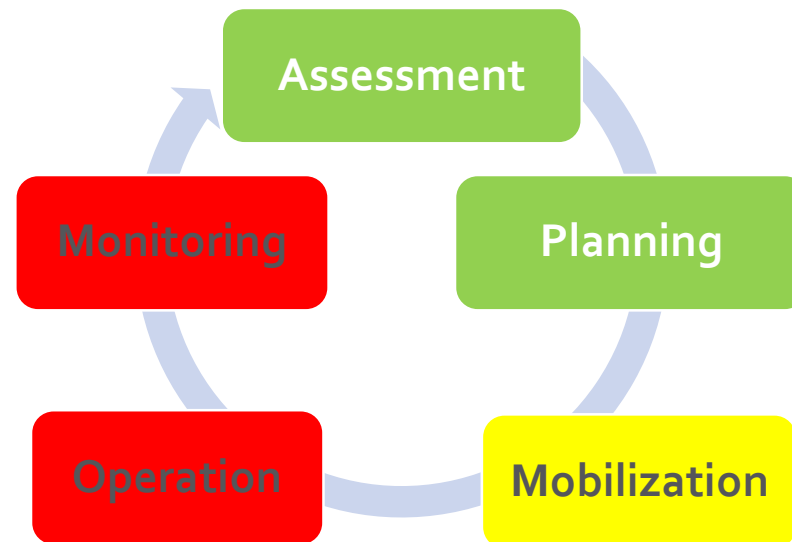
- ▶ Build positive relationships amongst the community, the building operators and the program partners
- ▶ Facilitate information sharing and dialogue
- ▶ Identify and resolve any issues, opportunities and concerns related to building operations
- ▶ Support the success of the housing with supports building in the neighbourhood
- ▶ Identify community building opportunities through the established Strong Neighbourhoods Program

Samuel Place and Stephen Village

- ▶ Led by BC Housing and John Howard Society
- ▶ Engagement and information sharing with neighbourhoods
 - ▶ Establish the Community Advisory Committee
 - ▶ Neighbourhood outreach by John Howard Society and BC Housing
 - ▶ Tours of the facility

Samuel Place: Community Safety

- ▶ Crime Prevention Through Environmental Design (Audit) complete
- ▶ 19 Recommendations: assessed and prioritized with viable improvements underway
- ▶ Community Safety Department Liaison established for Operator
- ▶ Rutland Residence Association presentation (March 11)
- ▶ Fire Services working with operator
- ▶ Proactive “security” plan determined for enhanced and responsive enforcement, as needed
 - ▶ Benchmark data established





Questions?

For more information, visit kelowna.ca.