



# Seasonal Transit Service Changes & Operations Facility Capacity

January, 2020



# Purpose

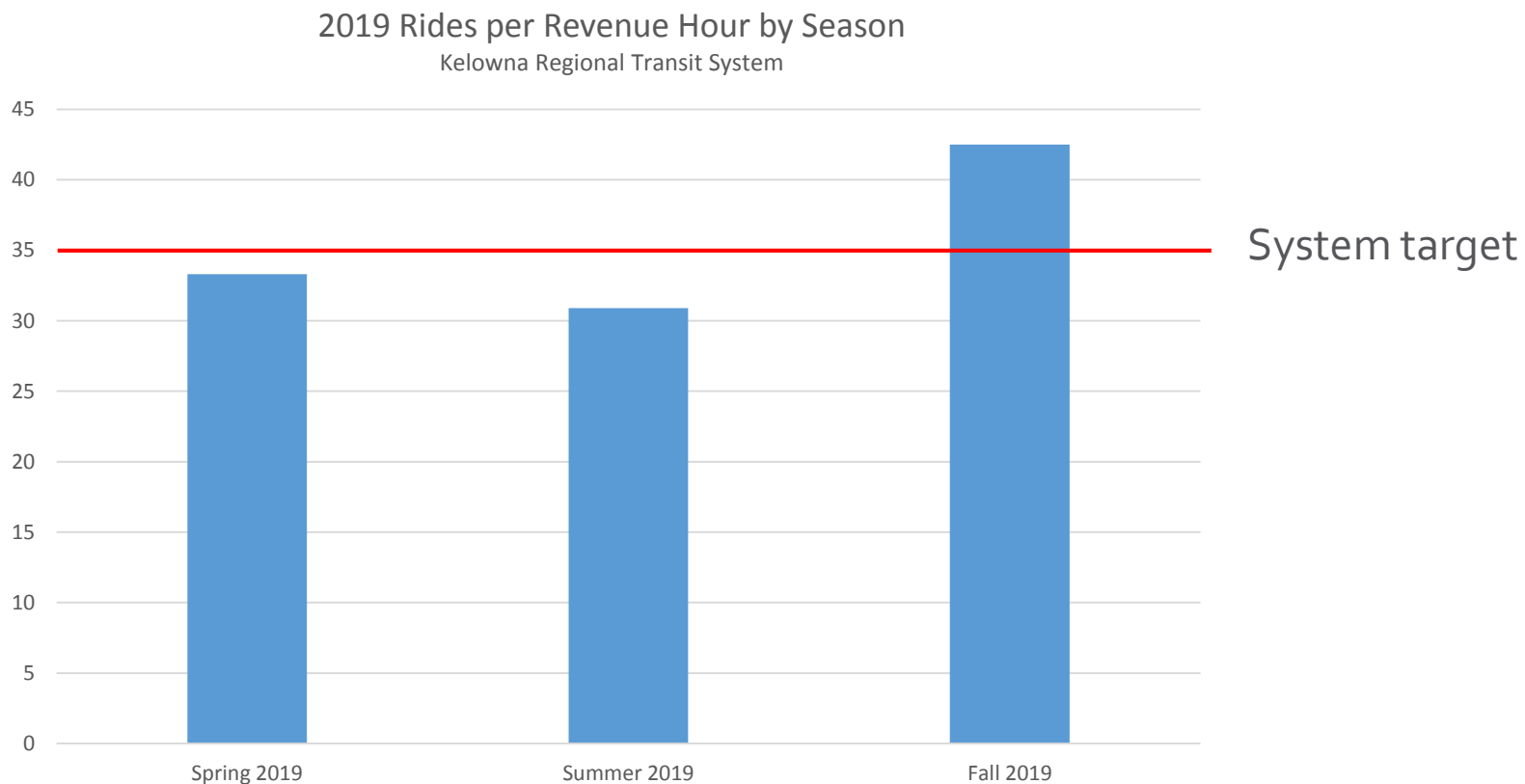
TO inform Council of the Spring/Summer adjustments to transit service levels.

AND TO update Council on efforts to relieve constraints at the current transit facility.

# System-Level Ridership

- ▶ 15% ridership growth over past two years.
- ▶ 30% greater productivity in the Fall/Winter period vs. Spring.
- ▶ 38% greater in the Fall/Winter period vs. summer.

# Seasonal Ridership Fluctuations



# Spring/Summer Service Changes

- ▶ Seasonal discontinuation of #13 Quail Ridge, #4 Pandosy-UBCO and select trips on other routes serving Post-Secondary and Secondary Schools.
- ▶ Discontinuation of underperforming trips and reductions to service frequency on select routes.
- ▶ Increased Sunday service frequency – route 10 North Rutland.

# September 2020

- ▶ Approved 950 hour service off-peak service expansion.
- ▶ Bus blocking changes to improve efficiencies and reduce peak-bus demand.
- ▶ Focus resources on meeting demand and improving schedule reliability on routes 8 and 97.

# Interim Paratransit Facility





*Questions?*