

Report to Council



Date: January 13, 2020
File: 0610-01
To: Council
From: Doug Gilchrist, City Manager
Subject: Action Plan 2020
Report Prepared by: Angie Thiessen

Recommendation:

THAT COUNCIL receive for information, *Action Plan 2020* as attached to the report of the City Manager dated January 13, 2020.

Purpose:

To inform Council of the more significant actions to be undertaken throughout 2020 to deliver on Council priorities 2019 – 2022.

Background:

In April 2019, Council approved the *2019-2022 Council priorities* and directed staff to bring the 2020 action plan forward in January of 2020.

Action Plan 2020 is part of the “take action” step of the City’s strategic planning cycle [set priorities; communicate and align; take action; measure, report and improve]. The plan which was developed collaboratively by the City’s 10 divisions lists the actions staff will take to deliver on our strategic direction and achieve results. It is being introduced to hold ourselves accountable to Council priorities and respond to the community’s vision identified in *Imagine Kelowna*.

Action Plan 2020:

The plan includes close to 100 of the more significant actions across all City divisions that staff will undertake to advance Council and Corporate priorities. In 2020, projects that support Council’s priorities of community safety and social issues, transportation and vibrant neighborhoods, receive some emphasis. Yet the plan also ensures a balance of effort to each of the six Council priorities, including environmental protection and economic resiliency.

Corporately, the plan identifies some of the larger operational improvement initiatives which will enable staff to continue to deliver exceptional value to residents.

While the action plan provides a clear path forward, it is not an exhaustive list of the essential operational work we do as a City annually. Much of this work is undertaken in other operational and business plans within each division.

Next Steps:

In the spring of each year, staff will bring forward a report on our progress towards *Council priorities 2019 - 2022*. The first report will be in April 2020.

Action Plan 2021, and each subsequent annual action plan, will show the work completed and continuing from the previous action plan and the new work to be started.

Existing Policy:

Action Plan 2020 advances both the *Imagine Kelowna* community vision and *Council Priorities 2019 – 2022*.

Considerations not applicable to this report:

Internal Circulation:

Legal/Statutory Authority:

Legal/Statutory Procedural Requirements:

Financial/Budgetary Considerations:

Personnel Implications:

External Agency/Public Comments:

Communications Comments:

Alternate Recommendation:

Submitted by: A. Thiessen

Approved for inclusion:



Attachments:

Action Plan 2020 overview presentation

Action Plan 2020 document

cc: Senior Leadership Team