# Report to Council



**Date:** October 14, 2015

File: 1850-58

To: City Manager

From: Darryl Astofooroff, Public Works Manager

**Subject:** Amendment to Traffic Bylaw No. 8120

### Recommendation:

That Council receives the report from the Public Works Manager dated October 14, 2015 recommending that designated snow routes be implemented in the Traffic Bylaw No. 8120;

AND THAT Bylaw No. 11149 being Amendment No. 26 to Traffic Bylaw No. 8120 be forwarded for reading consideration;

AND FURTHER THAT Bylaw No. 11150 being Amendment No. 12 to Bylaw Notice Enforcement Bylaw No. 10475 be forwarded for reading consideration.

## Purpose:

To update Traffic Bylaw No. 8120 to allow for designated snow routes and amend the associated fee schedule within Bylaw Notice Enforcement Bylaw No. 10475.

# Background:

As a result of the extraordinary snow event in January 2015, staff conducted a review of its snow removal operations in an effort to improve service during future similar events.

Staff have implemented several changes to improve service including:

- Establishing a call centre at the fire hall to handle the large volume of calls typically received during extraordinary snow events;
- Tracking Service Request system analytics to allow for a visual representation of where calls originate;
- Reviewing availability of hired equipment
- Meeting with the Province to discuss challenges and improvements to service on Hwy 33 & Hwy 97; and

• Planning for improved public communications (press releases, social media, website updates).

Staff have also requested specialized equipment to allow for easier clearing of cul-de-sacs and narrow streets. These equipment requests will follow the 2016 budget process and be evaluated in relation to all priorities.

#### **Snow Routes:**

For future significant snow events, staff recommends implementing parking bans on designated Snow Routes. Eliminating vehicles from the street allows for a safer, more efficient and effective plowing operation. One of the greatest challenges staff face during snow clearing efforts is vehicles parked on local (residential) streets. Parking is typically not allowed on streets designated as collector or arterial so these pose much less of a problem for snow plows. Parked vehicles can slow down or inhibit snow clearing operations, may cause plowing-in of parked vehicles, and increase the risk of damage to vehicles. A temporary parking ban would allow plows to clear the snow from curb to curb safely and efficiently, and would eliminate several problems, such as snow building up beside parked cars and reduced road widths due to snow accumulations.

Staff have identified four areas for snow routes (see Schedule 'A'): Dilworth, The Ponds, Wilden and Magic Estates. These areas were selected due to their elevation, volume of culde-sacs, and past issues with parked vehicles. Additional areas may be implemented in the future as this program evolves.

## How Snow Routes would work:

- The City will issue an advisory. This advisory is meant to serve as a warning that
  parking bans will soon be in effect on Snow Routes. An advisory can be issued as a
  result of a forecast for an expected snow event, during a snow event or after a snow
  event. Vehicles should be moved as quickly as possible following this advisory but no
  later than 24 hours following the advisory.
- Parking bans will be in effect until the City declares they have been lifted. The parking ban will be announced through media, on the City's website, and through other communications channels.
- Snow clearing operations will be ongoing. Parked cars must be moved from Snow Routes when a parking ban is called. Vehicles that remain parked on these roads during the ban are subject to enforcement, up to and including a fine and tow. Currently the fine is \$50.
- Areas designated as Snow Routes would not be given any special consideration over other streets. Streets would still be cleared by their priority classification per Snow and Ice Control Policy No.332.

This amendment would have costs associated with sign installation at entrance points to selected Snow Route area neighborhoods estimated at \$10,000. Staff proposes to utilize the existing snow removal budget to fund this installation. Please see Schedule 'B' for the draft Snow Route sign as an example used in other cities.

#### Communications:

Residents on Snow Routes will be notified prior to the program implementation and neighbourhood signage installation. The notification will include the ability to sign up for Snow Route news through the City's eSubscribe system.

## **Internal Circulation:**

Stephen Fleming - City Clerk Fred Wollin - Supervisor, Traffic Operations Carla Weaden - Director, Communications and Information Services Greg Wise - Bylaw Services Manager

## Legal/Statutory Authority:

City of Kelowna Traffic Bylaw 8120

Existing Policy: Council Policy 332 - Snow and Ice Control

**Financial/Budgetary Considerations:** Installation of signs estimated at \$20,000 to be funded through the existing snow and ice control budget.

Considerations not applicable to this report: Legal/Statutory Procedural Requirements: Personnel Implications: External Agency/Public Comments:

Submitted by:

Darryl Astofooroff, Public Works Manager

Approved for inclusion: Joe Creron, Director, Civic Operations

cc: Corinne Boback, Legislative Coordinator

Schedule 'A'









