

# Report to Council



**Date:** April 29, 2019  
**File:** [RIM Classification Number]  
**To:** Council  
**From:** Doug Gilchrist, City Manager  
**Subject:** Council Priorities 2019 – 2022  
Report Prepared by: Mike McGreer

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## **Recommendation:**

THAT COUNCIL Council approve the 2019-2022 Council Priorities as attached to the report of the City Manager dated April 29, 2019;

AND THAT COUNCIL direct staff to bring the 2020 action plan forward in January 2020;

AND FURTHER THAT Council direct staff to report back on the progress of the 2019 – 2022 Council Priorities in spring 2020.

## **Purpose:**

To receive Council approval for the 2019 – 2022 Council Priorities.

## **Background:**

The Council Priorities documents articulate the six focus areas and the 26 specific results Council wants to achieve during its term. The focus areas are:

1. Community safety
2. Social & inclusive
3. Transportation & mobility
4. Vibrant neighborhoods
5. Economic resilience
6. Environment

The City's Senior Leadership Team also outlines the corporate results required for the organization to deliver on Council's priorities and the Vision put forth by the community in Imagine Kelowna. The

subsequent actions are required to deliver the desired results, create performance measures and report on progress annually.

The documents are an important first step to formalizing the City's strategic planning process. Over the next two years, a number of new elements will be delivered, including:

- 2020 (January): Define the specific projects required to advance Council's priorities and the City's business objectives in an Annual Action Plan document published in January each year.
- 2020 (Spring): Report on progress – completed annually (e.g. report card or dashboard).

For the first time Council priorities and results, and corporate results are presented in one document. The combined presentation is symbolic of the team approach required to create a great city. The documents present the focus areas, shifts and improvement required to address immediate challenges and prepare for the future. It does not outline all the City's base business, nor does it present a detailed plan to achieve the results – the specific projects will follow in an Annual Action Plan document to be published in January 2020, after the budget is approved.

The focus on results will enable the organization to be adaptable and agile, while ensuring accountability to our Citizens. Using the results-based approach balances the need to provide sufficient direction with the need to allow flexibility to find creative solutions, adjust quickly to changes in the community, and take advantage of opportunities as they arise.

**Next Steps:**

Following Council's approval, the priorities will be communicated to the public through a variety of channels, and through the organization to identify areas for immediate action, and to inform work planning and budget direction for 2020.

**Existing Policy:**

Council Priorities 2019 - 2022 will advance the Imagine Kelowna community vision endorsed by Council in July 2019.

**Considerations not applicable to this report:**

**Internal Circulation:**

**Legal/Statutory Authority:**

**Legal/Statutory Procedural Requirements:**

**Financial/Budgetary Considerations:**

**Personnel Implications:**

**External Agency/Public Comments:**

**Communications Comments:**

**Alternate Recommendation:**

Submitted by: M.McGreer

Approved for inclusion:



Attachments:

Council Priorities Overview presentation

Council Priorities poster  
Council Priorities summary  
Council Priorities 2019-2022 document

cc: SLT