



Public Safety Report: Update & Action Plan

APRIL 8, 2019



Overview

I CAN BE ONE WITH GODLINESS.
I CAN RELIEVE PAIN
WITHOUT OBLIVION.
I CAN BE HAPPY
WITH WHAT I NEED.
I CAN BE IN COMMUNITY.
I CAN BE LOVED.
I CAN BE OPEN TO A WAY.
I CAN BE
A BEAUTIFUL

A person with a red backpack and a cap stands on a grassy hill, looking out over a city and a large body of water. The city features several tall apartment buildings, a marina with many sailboats, and industrial areas with warehouses. A long bridge spans the water in the background. The scene is captured from a high vantage point, looking down at the city and across the water.

Taking the lead

Taking the Lead – **Complete**

- ▶ Director of Community Safety position created
- ▶ Central Okanagan Journey Home Society - council presentation, April
- ▶ Public Safety Citizen Survey - council presentation, April

Taking the Lead – **Complete**

- ▶ Community Well-being Leadership Table
- ▶ Homeless Individuals and families Information System
- ▶ Council Policy, example: Zoning Bylaw

Taking the Lead – **In Progress**

- ▶ Emergency Shelter (Navigation Centre) Design Lab
- ▶ Social Policy Framework – Key Learning Paper - final budget item
- ▶ Reviewing Community Committee Framework

Taking the Lead – **In Progress**

- ▶ Developing Shared Communications & Key Message Project
- ▶ Stakeholder and Business Community Roundtable Meetings
- ▶ Improved Data Sharing & Awareness – RCMP & Others

Taking the Lead – **Future Activity**

- ▶ Regional Engagement & Partnership – **resolution recommended**
- ▶ 2020 – 2024 Community Safety Well-Being Strategy



Enforcement

Enforcement – **Complete**

- ▶ Kelowna Outreach & Situation Table - **KOaST**
- ▶ 6 officers added to 2019 Budget, 1 more proposed – final budget item
- ▶ Operational Plans – RCMP & Bylaw - council presentation, April
- ▶ Security & Business Continuity Manager
- ▶ Expanded contract security use – final budget item

Enforcement – **In Progress**

- ▶ RCMP & Police Service Resource Study
- ▶ Review of Tiered Policing Model options
- ▶ PACT Team expansion, 4 to 7 days per week
- ▶ Community Court - **resolution recommended**

Enforcement – **Future Activity**

- ▶ RCMP Auxiliary Program

A photograph showing a woman with blonde hair smiling and hugging a person with long brown hair from behind. The person being hugged is wearing a red shirt. The background is a blurred indoor setting, possibly a community center or office, with other people visible. A dark grey banner with white text is overlaid across the middle of the image.

Mental Health & Substance Use

Mental Health & Substance Use – **Complete**

- ▶ Homelessness Simulator pilot - Combats Stigma
- ▶ PEOPLE Employment Services – Peer Engagement Program
- ▶ Mental Health and Substance Use Community Service needs identified in the Journey Home Strategy
- ▶ Recent Expanded Substance Use Services in Kelowna

Mental Health & Substance Use – **In Progress**

- ▶ Interior Health Update – Council Presentation, TBD
- ▶ Interior Health is continuing to expand local services and program
- ▶ Development of shared messages and coordinated communications planning: City, COJHS, IHA, BCH & RCMP

Mental Health & Substance Use – **Future Activity**

- ▶ Investigate training and practices to reduce stigma and promote non-stigmatizing language



Basic needs

LIVED EXPERIENCE

Basic Needs – **Complete**

- ▶ New Supportive Housing being built
- ▶ Peer Employment capacity nearly in place to provide local organizations the ability to make use of PEOPLE Employment Services in 2019

Basic Needs – **In Progress**

- ▶ Emergency Shelter (Navigation Center) Design Lab
- ▶ Agencies Working in Partnership to seek 'bridge' housing solutions

Basic Needs – **Future Activity**

- ▶ Purpose built, right size, balanced location, best practice operated, community supported emergency shelter and navigation center
- ▶ Washrooms, Water & Transportation
- ▶ Extreme Weather Plans – Hot & Cold



Questions?

For more information, visit kelowna.ca.