

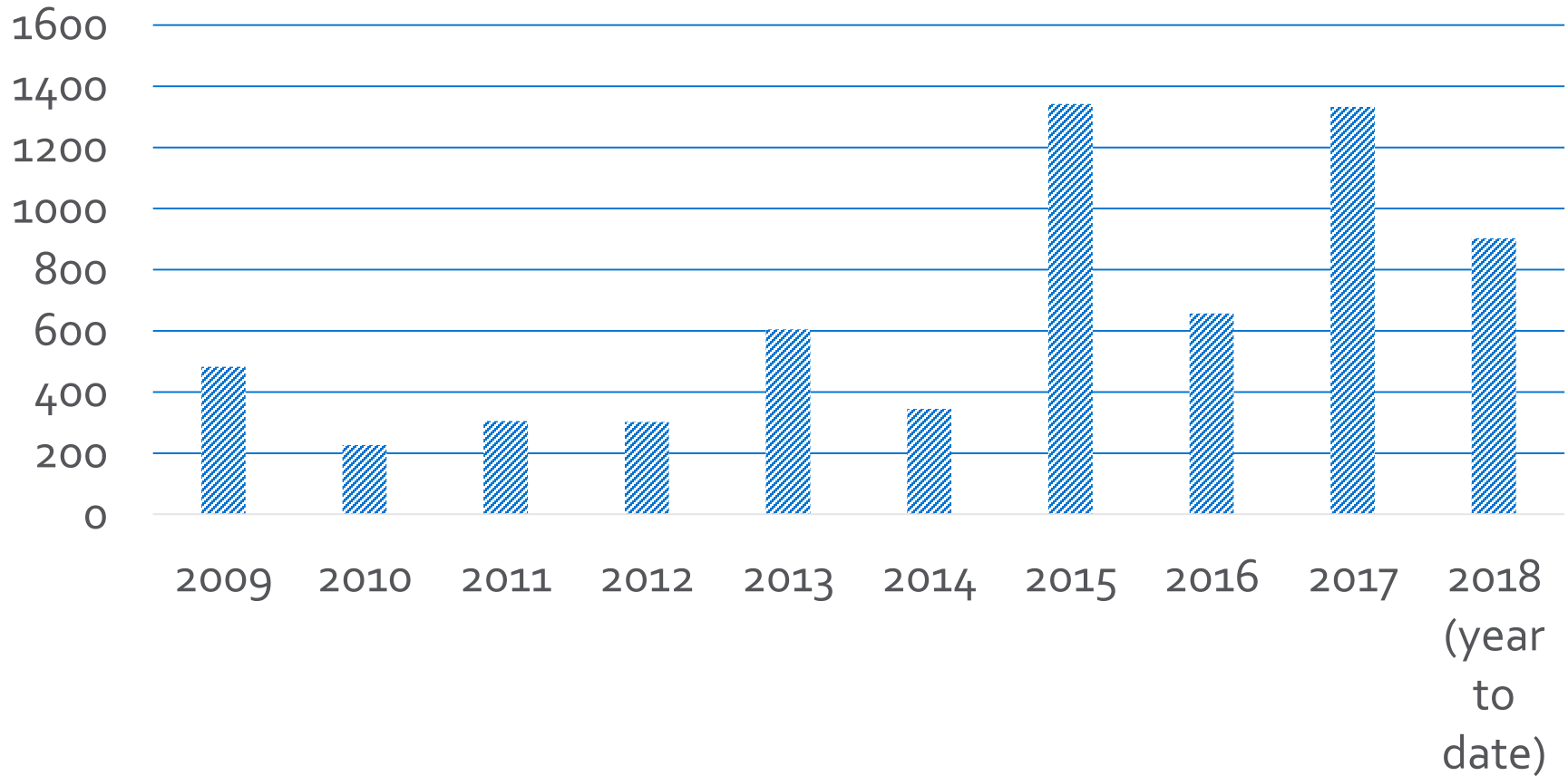


Snow and Ice Program

May 14, 2018

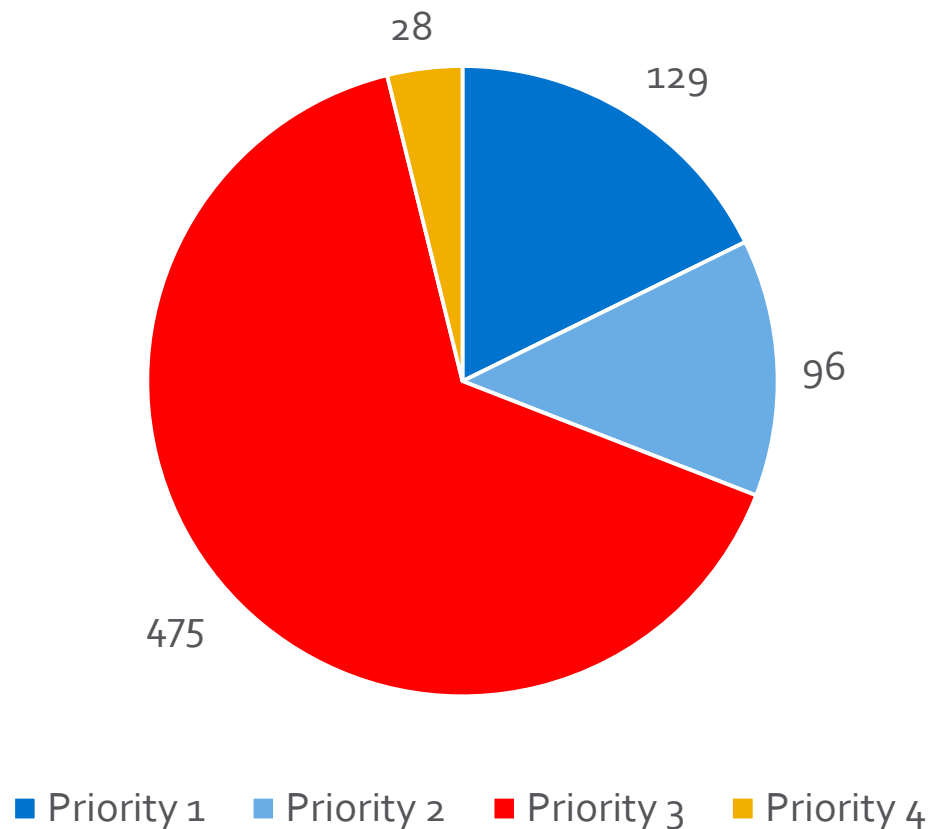
Service Requests

Annual Service Requests for Snow & Ice Clearing on Roads

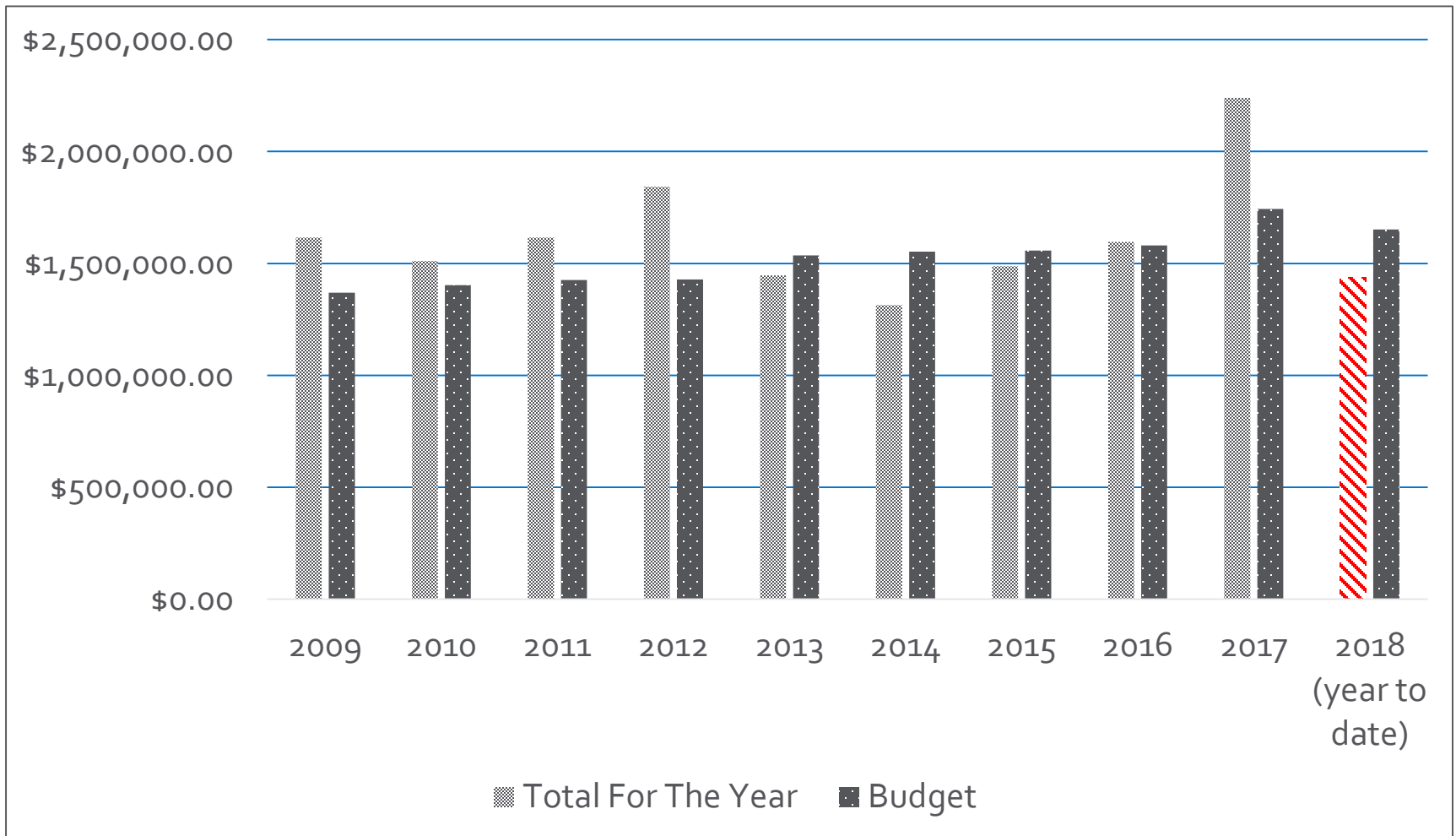


Service Requests by Priority Classification

37cm snowfall - December 27, 2017 to January 5, 2018



Annual Budget vs Actual Spent



How Can We Do Better?

- ▶ Increase communication efforts through advertising, social media, and signage
- ▶ Use GPS technology to monitor progress in the field in real time and allow for a quicker transition between operators during shift changes
- ▶ Add additional resources for snow removal for specific tasks; i.e. cul-de-sacs in higher elevation neighborhoods, multi-use corridors
- ▶ Hire additional snow removal contractors and increasing annual contractual/retainer period
- ▶ Adding additional standby staff to cover weekends
- ▶ Adding additional snow routes (parking bans during large snow events within neighbourhoods)

Options for 2019 Budget

- ▶ Option 1
 - ▶ Status quo with no increase to the annual snow removal budget. Add additional snow routes.
- ▶ Option 2
 - ▶ Increase the annual snow removal budget by \$256,000 to cover shortfalls as the average experienced over the last two years. Also add additional snow routes.
- ▶ Option 3 (preferred)
 - ▶ Increase the annual snow removal budget by \$400,000 to enhance service levels; hire additional contractors to improve response time into residential (Priority 3) streets and add additional resources. Also add additional snow routes.

Additional Snow Routes

- ▶ Three neighbourhoods:
 - ▶ Black Mountain
 - ▶ Kirschner Mountain
 - ▶ Academy Way



Questions?

For more information, visit kelowna.ca.