



Bylaw Services Council Presentation

February 5th, 2018

Agenda

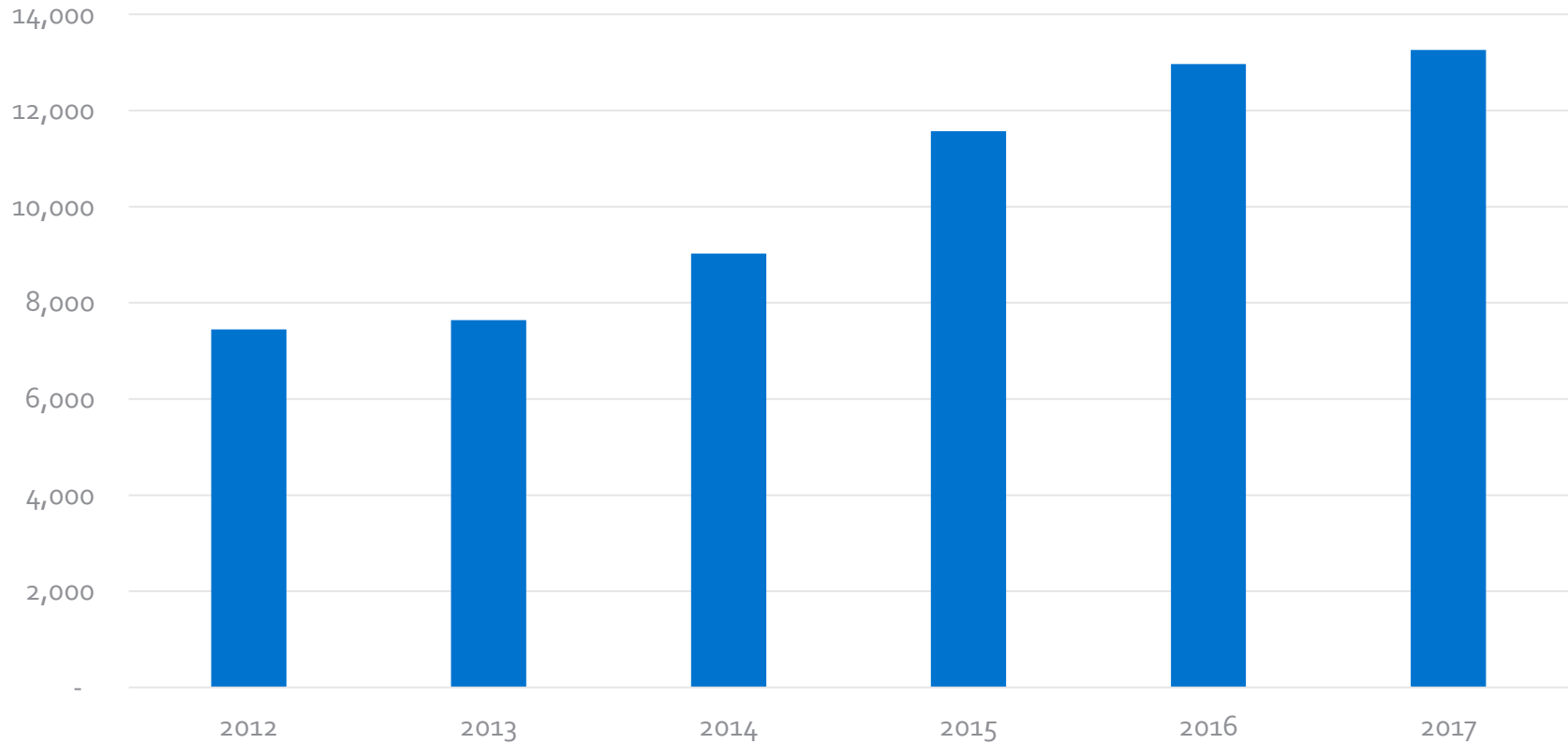
- 1) Historical Overview of Bylaw Activities
- 2) Current State of the Bylaw Department
- 3) Planning for our Future and Next Steps

Historical Overview

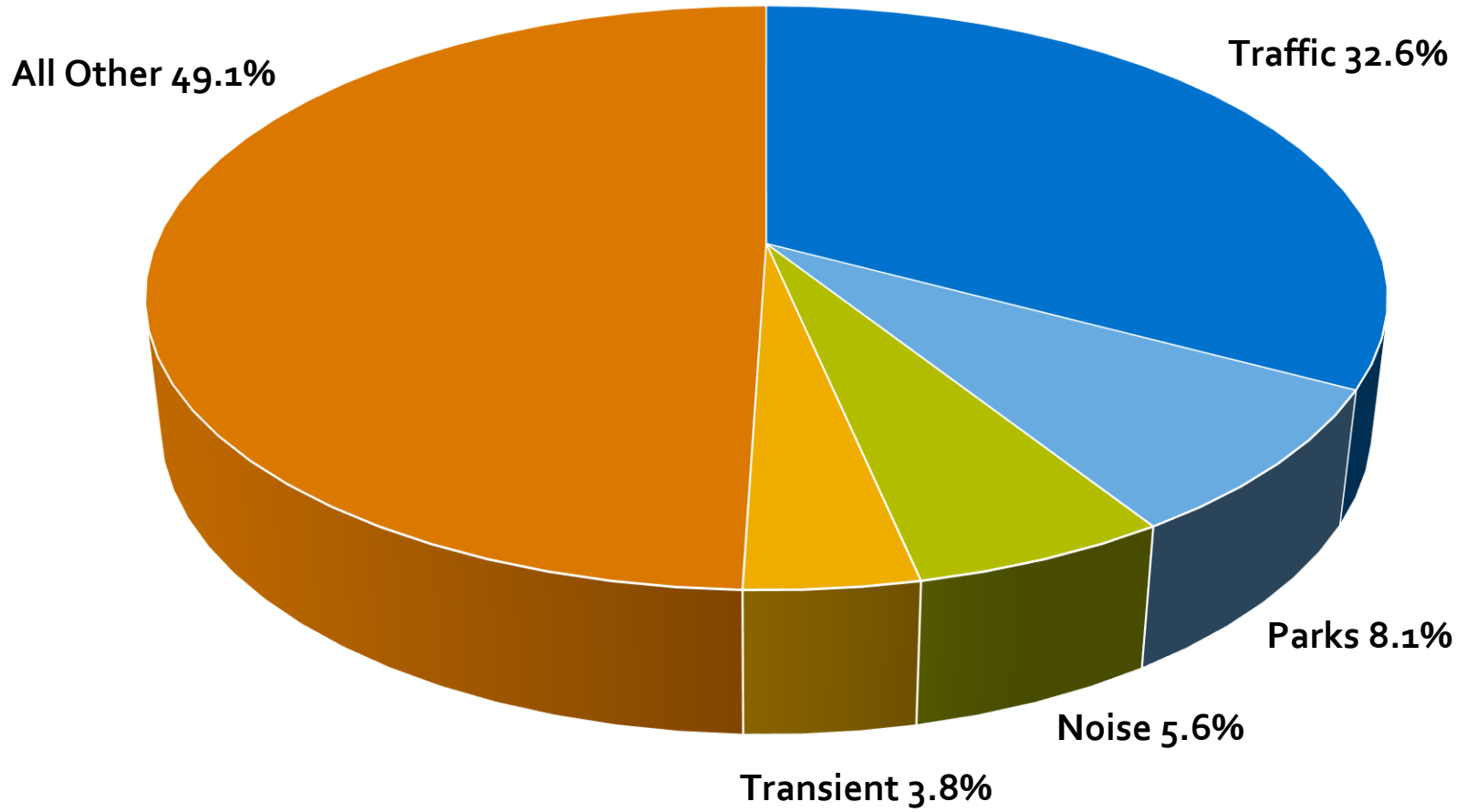
- 1) Traffic / Parking Enforcement
- 2) Property Nuisances / Noise
- 3) Compliance and Enforcement Focused

Bylaw Services Activity

Bylaw Services Requests by Year



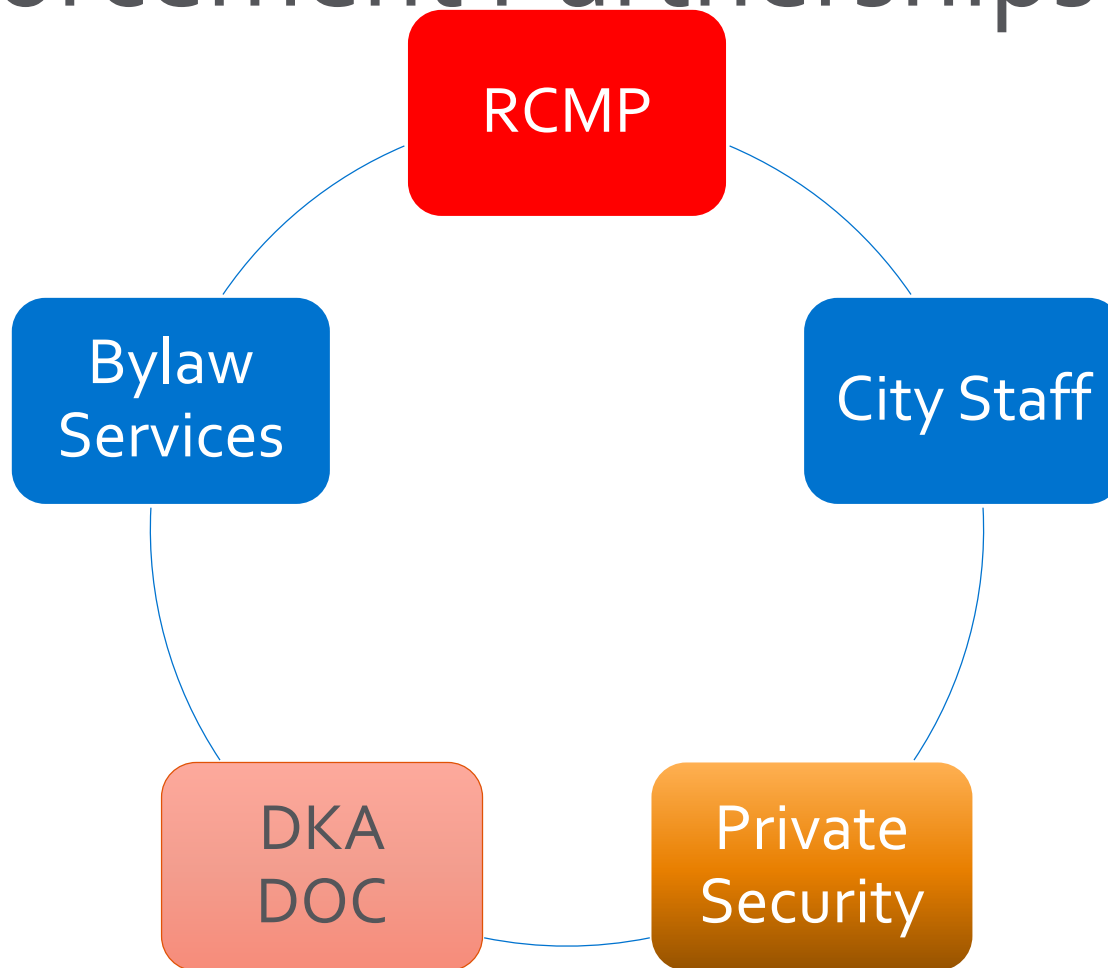
Bylaw Services Service Requests by Type



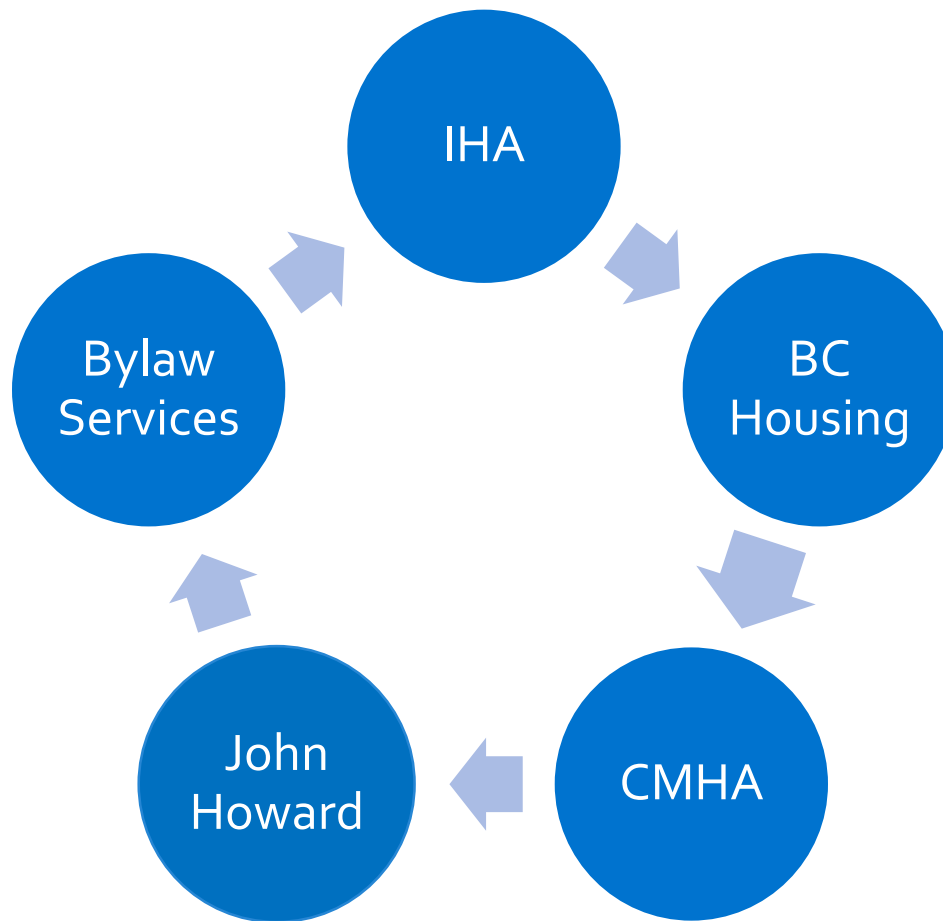
Moving Forward – At a Glance

- ▶ Partnerships with External Stakeholders
- ▶ Alternative Compliance or Enforcement Methods
 - ▶ – Restorative Justice – Community Mediation
- ▶ District / Zone Enforcement
- ▶ Root Causation for Success
- ▶ 5 E's of Compliance
 - ▶ Education, Engagement, Engineering, Enforcement, Evaluation

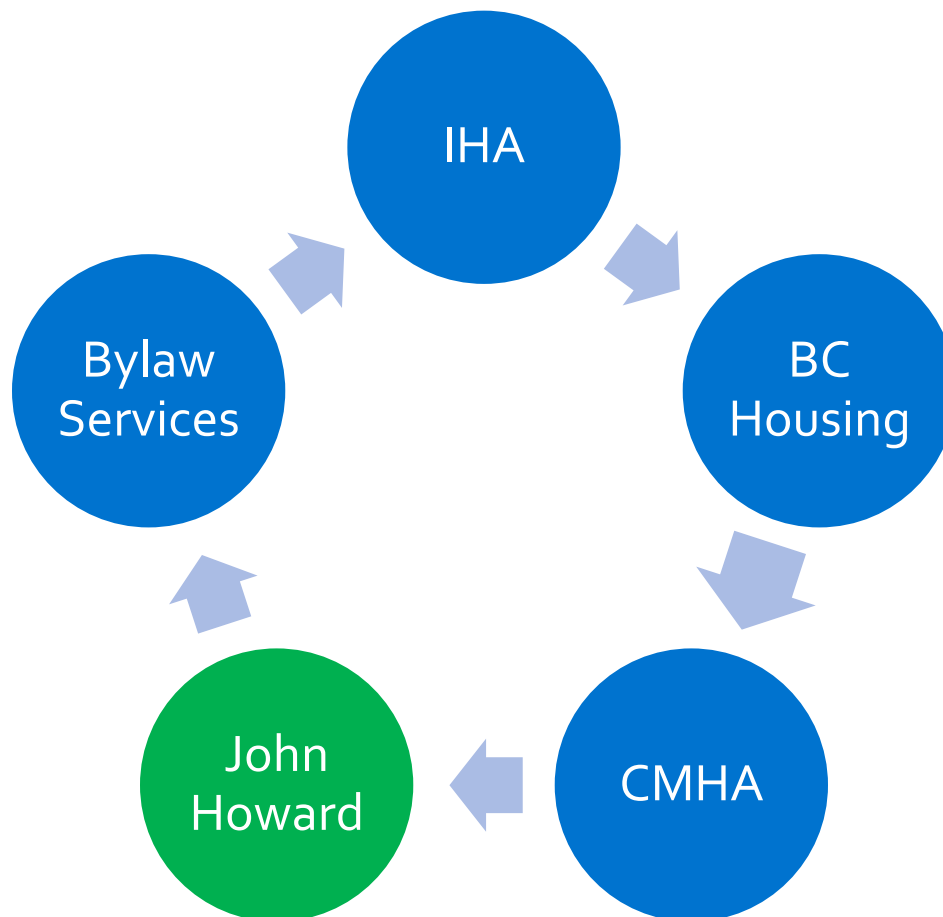
Moving Forward Enforcement Partnerships



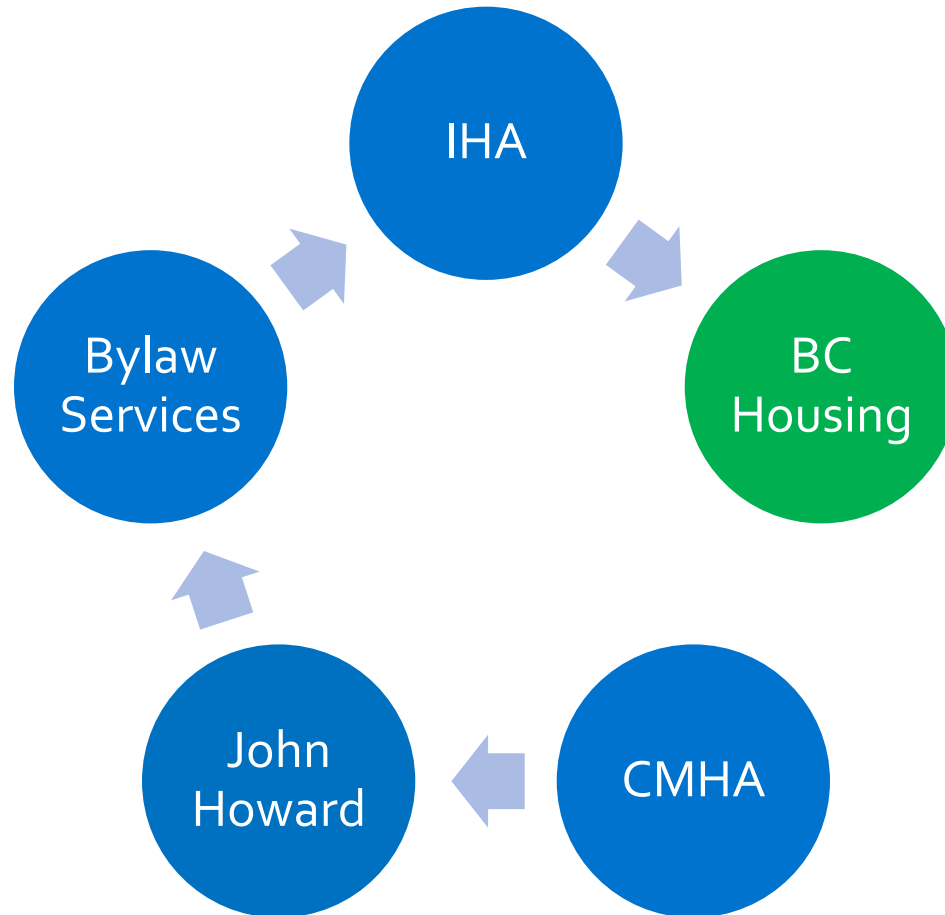
Moving Forward Community Partnerships



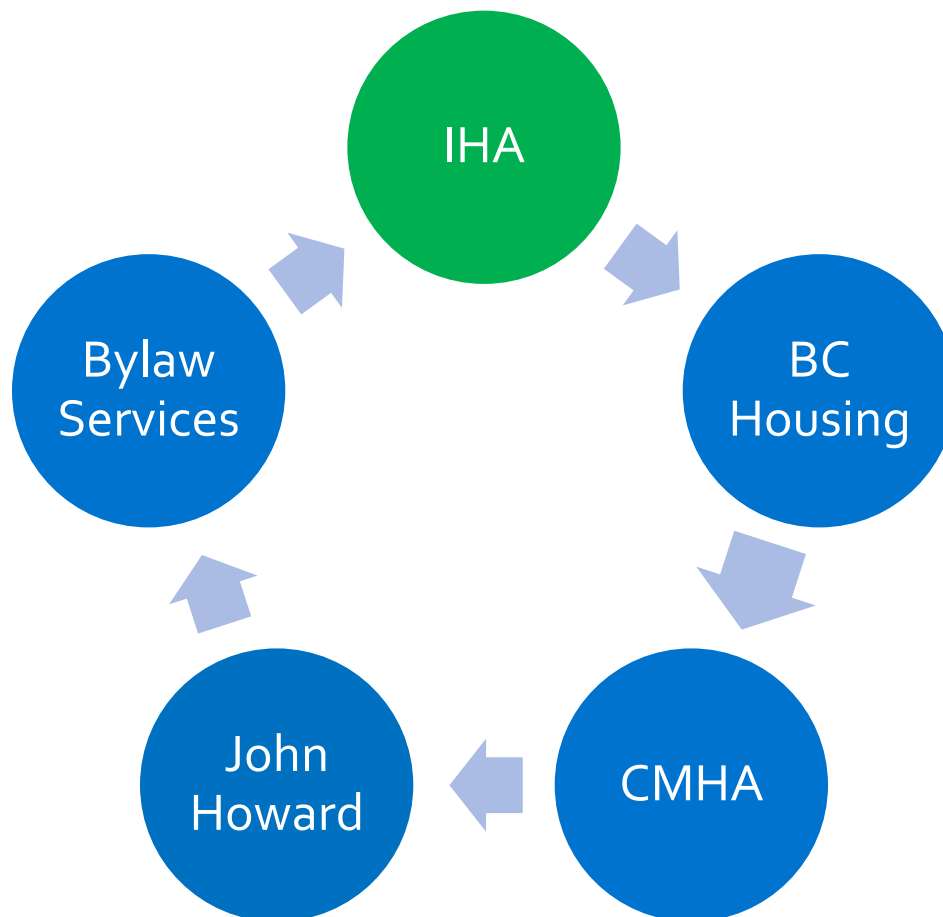
Community Partnerships - Alternative Compliance



Community Partnerships - Outreach



Community Partnerships - Harm Reduction

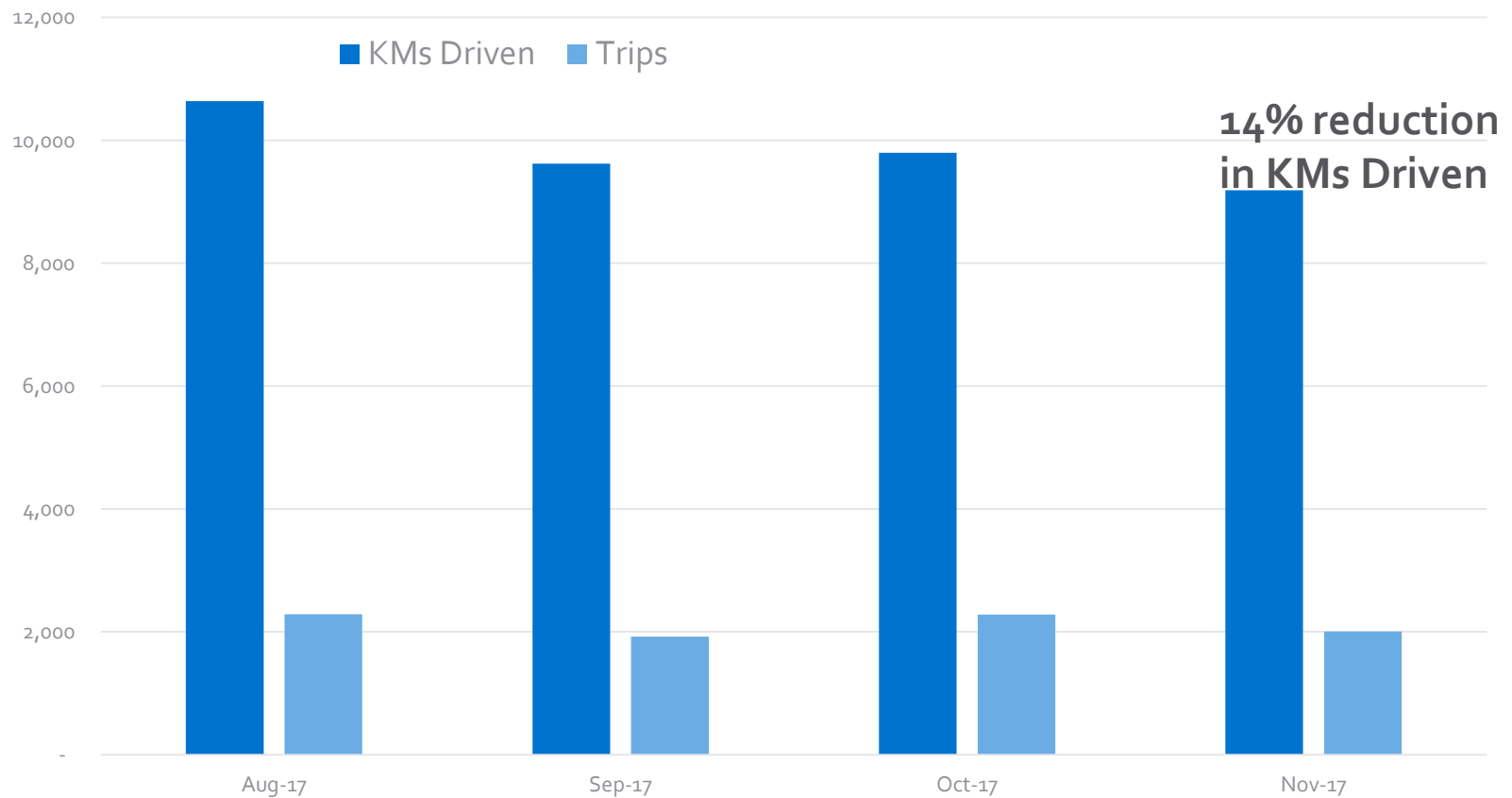


Community Partnerships - Public Safety



- ▶ DKA – On Call
- ▶ BC Transit
- ▶ Paladin Security
- ▶ Kelowna Parking
- ▶ RCMP - DEU

Moving Forward Zone Enforcement



Moving Forward Root Causation

- ▶ Data analytics
- ▶ File review and analysis
- ▶ Managing resources

Moving Forward – Summary

- ▶ Partnerships
- ▶ Alternative Compliance or Enforcement Methods
- ▶ Zone Enforcement
- ▶ Root Causation for Success
- ▶ 5 E's of Compliance
 - ▶ Education, Engagement, Engineering, Enforcement, Evaluation

2018 Priorities

- ▶ Agriculture Enforcement – Sexsmith / Appaloosa / Glenmore Road

- ▶ Good Neighbour Bylaw
 - ▶ Amendments – Panhandler / Street Entertainment

- ▶ High Impact Problem Properties

- ▶ Sign Bylaw



Questions?