

Report to Council



Date: February 5, 2018
File: 1405-06
To: City Manager
From: Transit and Programs Manager
Subject: Glenmore-Midtown Transit Restructuring

Report Prepared by: Mike Kittmer, Transit Service Coordinator

Recommendation:

THAT Council receives, for information, the report from the Transit and Programs Manager dated February 5, 2018, with respect to the Glenmore-Midtown Transit Restructuring;

AND THAT Council approve the recommended service option and related Conventional Transit service adjustments to be implemented September, 2018

Purpose:

To seek Council approval of the recommended transit service option utilizing John Hindle Drive access to UBCO in September 2018.

Background:

2018 - Recommended Service Enhancements

With anticipated completion of John Hindle Drive in early 2018, a new transportation route will connect the Glenmore Valley directly to UBCO. This provides an opportunity to re-structure existing service from Glenmore to UBCO while optimizing existing service connecting Glenmore to downtown and Midtown centres.

Service changes in Glenmore were first introduced to the public in the Spring of 2017 during the Transit Future Action Plan and Transit Service Standards engagement. Residents were asked to comment on which destination, Downtown or Midtown, should have higher transit service frequency. Subsequently, two service options for enhancements to transit services were developed and presented to Council in a July of 2017 report which also detailed operating and capital budget impacts. The two service options were presented to the public in October of 2017 through a series of open-houses and an online survey; the results of which informed subsequent network and service level adjustments.

A revised network and service package is detailed within a report which is attached.

In addition to re-structuring the Glenmore service, new service is proposed to be introduced to serve the Academy Way neighbourhood. The recommended service package will be accommodated within the 2018 transit operating budget request and is consistent with the MOU authorized by Council in July 2017.

The scope of service changes outlined in the attached report are recommended as they will respond to increasing pressure on the transit system by improving the network, attract new ridership and adhering to the goals outlined in the Central Okanagan Transit Future Plan with minimal disruption to existing customers. Once these service changes have been implemented, an extensive monitoring review will take place on the impacts of these changes, and any need to pursue alternative actions can be evaluated.

Council's approval of the above service adjustments is sought in this regard.

Internal Circulation:

Transportation Planner
Financial Services

Financial/Budgetary Considerations: The recommended service option and related Conventional Transit service adjustments are accommodated within the 2018 transit operating budget request approved by Council in December 2017.

External Agency/Public Comments: BC Transit has reviewed and approved the report and attachments.

Considerations not applicable to this report:

Legal/Statutory Authority
Legal/Statutory Procedural Requirements
Existing Policy
Personnel Implications
Communications Comments
Alternate Recommendation

Submitted by:



J. Dombowsky, Transit and Programs Manager

Reviewed & approved by: R. Villarreal, Department Manager, Integrated Transportation

Approved for inclusion:



A. Newcombe, Divisional Director, Infrastructure

Attachment 1 - Glenmore-Midtown Transit Restructuring

Attachment 2 - Glenmore-Midtown Transit Restructuring Presentation

cc: Divisional Director, Infrastructure
Divisional Director, Financial Services
R. Williams, Regional Transit Manager, BC Transit
M. Boyd, Planning Manager, BC Transit