

City of Kelowna

Regular Council Meeting

AGENDA



Monday, June 27, 2016

9:00 am

Knox Mountain Meeting Room (#4A)

City Hall, 1435 Water Street

Pages

1. Call to Order

2. Confirmation of Minutes

2 - 7

AM Meeting - June 13, 2016

3. Resolution Closing the Meeting to the Public

THAT this meeting be closed to the public pursuant to Section 90(1) (e) and (f) of the Community Charter for Council to deal with matters relating to the following:

- Acquisition, Disposition, or Expropriation, of Land or Improvements; and
- Law Enforcement.

4. Adjourn to Closed Session

5. Reconvene to Open Session

6. Reports

6.1 Homelessness and Related Social Issues Update

60 m

8 - 17

To provide Council with an update regarding homelessness and related social issues.

6.2 Divisional Director, Communications & Information Services, Verbal Report, re: Mayor & Council Correspondence

10 m

To review the current process with respect to Mayor & Council Correspondence.

7. Issues Arising from Correspondence & Community Concerns

7.1 Mayor Basran, re: Issues Arising from Correspondence

30 m

8. Termination



City of Kelowna Regular Council Meeting Minutes

Date: Monday, June 20, 2016
 Location: Knox Mountain Meeting Room (#4A)
 City Hall, 1435 Water Street

Council Members Present: Mayor Colin Basran and Councillors Maxine DeHart, Ryan Donn*, Gail Given, Tracy Gray, Brad Sieben, Mohini Singh and Luke Stack

Council Members Absent: Councillor Charlie Hodge

Staff Present: Acting City Manager, Doug Gilchrist*; Deputy City Clerk, Karen Needham; Divisional Director, Corporate & Protective Services, Rob Mayne*; Divisional Director, Infrastructure, Alan Newcombe*; Parks & Building Planning Manager, Robert Parlane*; Financial Planning Manager, George King*; Financial Services Director, Genelle Davidson*; and Legislative Systems Coordinator, Sandi Horning

(* denotes partial attendance)

1. Call to Order

Mayor Basran called the meeting to order at 9:02 a.m.

2. Confirmation of Minutes

Moved By Councillor DeHart/Seconded By Councillor Gray

R501/16/06/20 THAT the Minutes of the AM Meeting of June 13, 2016 be confirmed as circulated.

Carried

3. Reports

3.1 Lost Creek Neighbourhood Park Development

Staff:

- Displayed a PowerPoint presentation summarizing the Lost Creek Neighbourhood Park Development.

Councillor Donn joined the meeting at 9:05 a.m.

Staff:

- Responded to questions from Council.
- Advised that staff is considering a review of the DCC Parkland allocation.
- Advised that there are approximately 17 undeveloped neighbourhood parks within the City.
- Advised that the design of the park will be done in-house.

Divisional Director, Infrastructure:

- Clarified that any staff discussions with the neighbourhood residents would make it clear that this project would be assessed with all other parks for priority through the budget process and that the City cannot commit to anything at this time.

Acting City Manager:

- Responded to questions regarding park development and who should be paying the initial development costs.
- Confirmed that part of the OCP review will include park development options.
- Staff need to look at all City programs that advance park development (DCC Parkland ratio calculation; Partners in Parks Program; Local Area Service process).
- Confirmed that due to topography, the already developed parks in the area are not within walking distance of the proposed park site.
- Clarified how the DCC Parkland program functions.

Council:

- Expressed a concern with the expectations of the neighbourhood residents
- Expressed a concern with the time line and the administration costs associated.
- Expressed a concern that there may not be enough information for Council to make an informed decision.
- Had a discussion regarding various park development options.

Moved By Councillor Given/Seconded By Councillor Stack

R502/16/06/20 THAT Council receives, for information, the report from the Parks and Buildings Planning Manager dated 7 June, 2016 with respect to Lost Creek Neighbourhood Park Development;

AND THAT Council directs staff to work with the Neighbourhood group and the Developer to define the details of the partnership and report back to Council with the partnership details for Council's consideration;

AND FURTHER THAT Council will consider the Lost Creek Neighbourhood Park Development proposal in conjunction with all other outstanding park development projects.

Carried

Councillor Sieben:

- Inquired if Council could be provided with a list of the 17 undeveloped neighbourhood parks and where they are on the priority list.

Divisional Director, Infrastructure:

- Advised that the 10-Year Capital Plan lists the 17 undeveloped neighbourhood parks.
- Would be willing to hold a workshop for Council on the undeveloped parks and how the DCC Parkland acquisition program works.

Council:

- Would like to know how park development is funded and the implications of shifting the DCC park acquisition and DCC park development ratio percentage.

Moved By Councillor Sieben/Seconded By Councillor Given

R503/16/06/20 THAT Council directs staff to hold a workshop with respect to the current status of undeveloped parks within the City.

Carried

3.2 Base Budget Workshop

Staff:

- Displayed a PowerPoint presentation summarizing the City's base budget process and responded to questions from Council.
- Confirmed that the City of Kelowna does not do program level budgeting.
- Confirmed that surplus funds are assigned to reserves in order to plan for the future and minimize risk.
- Downloading by the Federal and Provincial Governments have impacts to the budget that our beyond the City's control.

Acting City Manager:

- Responded to questions from Council with respect to the City's Project Charter program and Working Planning system.

Council:

- Noted that this presentation would be useful during Council orientation.

Moved By Councillor DeHart/Seconded By Councillor Sieben

R504/16/06/20 THAT Council receives, for information, the report from the Financial Planning Manager dated June 20, 2016 with respect to the City's base budget.

Carried

4. Resolution Closing the Meeting to the Public

Moved By Councillor Sieben/Seconded By Councillor DeHart

R505/16/06/20 THAT this meeting be closed to the public pursuant to Section 90(1) (e) of the Community Charter for Council to deal with matters relating to the following:

- Acquisition, Disposition, or Expropriation, of Land or Improvements.

Carried

5. Adjourn to Closed Session

The meeting adjourned to a closed session at 11:12 a.m.

6. Reconvene to Open Session

The meeting reconvened to an open session at 11:45 a.m.

7. Issues Arising from Correspondence & Community Concerns

7.1 Councillor Gray, re: Okanagan Regional Library Renovations - Request to Present to Council

Councillor Gray:

- Advised that Okanagan Regional Library is requesting to present to Council with respect to the renovations to the downtown branch.

Deputy City Clerk:

- Read the request to Council.

Moved By Councillor Sieben/Seconded By Councillor Donn

R506/16/06/20 THAT Council receives, for information, the request from the Okanagan Regional Library to have a delegation present to Council on June 27, 2016 with respect to the Kelowna Downtown Library Branch renovation;

AND THAT Council directs staff to schedule the requested presentation.

Carried

7.2 Deputy City Clerk, re: Meeting with School District No. 23 Board of Trustees - Proposed Agenda Items

Deputy City Clerk:

- Read the list of proposed Agenda items received from the School District and inquired if Council had any items they wished to discuss.

Council:

- Would like to discuss the potential change to the school bus program as there is talk that the School District would like to utilize local transit.
- Would like to understand how the School District prioritizes its Capital Plan.
- Inquired as to the status of the discussions with the School District with respect to school site acquisitions and dispositions.
- Inquired as to the status of the request from the School District to change the times of the school zones and the implications that would have on City signage.
- Inquired as to the status of request to partner with the School District with respect to snow removal.

Acting City Manager:

- Clarified staff-staff discussions with respect to school site acquisitions and dispositions.
- Will look into the proposed change to the school zone times and the snow removal issue.

7.3 Mayor Basran, re: Westbank First Nation

Mayor Basran:

- Advised that Council received a letter from Westbank First Nations thanking the City for supporting their proposed additions to reserve.

7.4 Mayor Basran, re: UBCM

Mayor Basran:

- Confirmed that 7 members of Council are attending the upcoming UBCM Convention; however, only 6 rooms have been booked.
- Will have the Mayor's Confidential Secretary try and find another room.

7.4 Councillor Donn, re: Lady of the Lake

Councillor Donn:

- Made comment regarding a recent Kelowna-Kasugai Sister City Association meeting in which the Lady of Lake program was discussed.
- Noted that the City of West Kelowna has introduced a youth ambassador program and inquired if Council would be interested in considering a similar program for the City of Kelowna.

Acting City Manager:

- Confirmed that the Lady of the Lake program is run by the Lady of the Lake Society and that the only role the City plays is providing annual funding.
- Believes that there is currently a review underway of the City's funding for the Lady of the Lake Society. Will have staff provide an update to Council.

8. Resolution Closing the Meeting to the Public

Moved By Councillor Singh/Seconded By Councillor Sieben

R507/16/06/20 THAT this meeting be closed to the public pursuant to Section 90(1) (f) of the Community Charter for Council to deal with matters relating to the following:

- Law Enforcement.

Carried

9. Adjourn to Closed Session

The meeting adjourned to a closed session at 12:03 p.m.

10. Termination

The meeting was declared terminated at 12:08 p.m.

Mayor

/slh

Seedham

Deputy City Clerk

DRAFT

Report to Council



Date: June 22, 2016

File:

To: City Manager

From: J. Gabriel, Divisional Director, Active Living & Culture

Subject: Homelessness and Related Social Issues Update

Recommendation:

THAT Council receives, for information, the Report from the Divisional Directors of Active Living & Culture dated June 22, 2016 with respect to homelessness and related social issues.

Purpose:

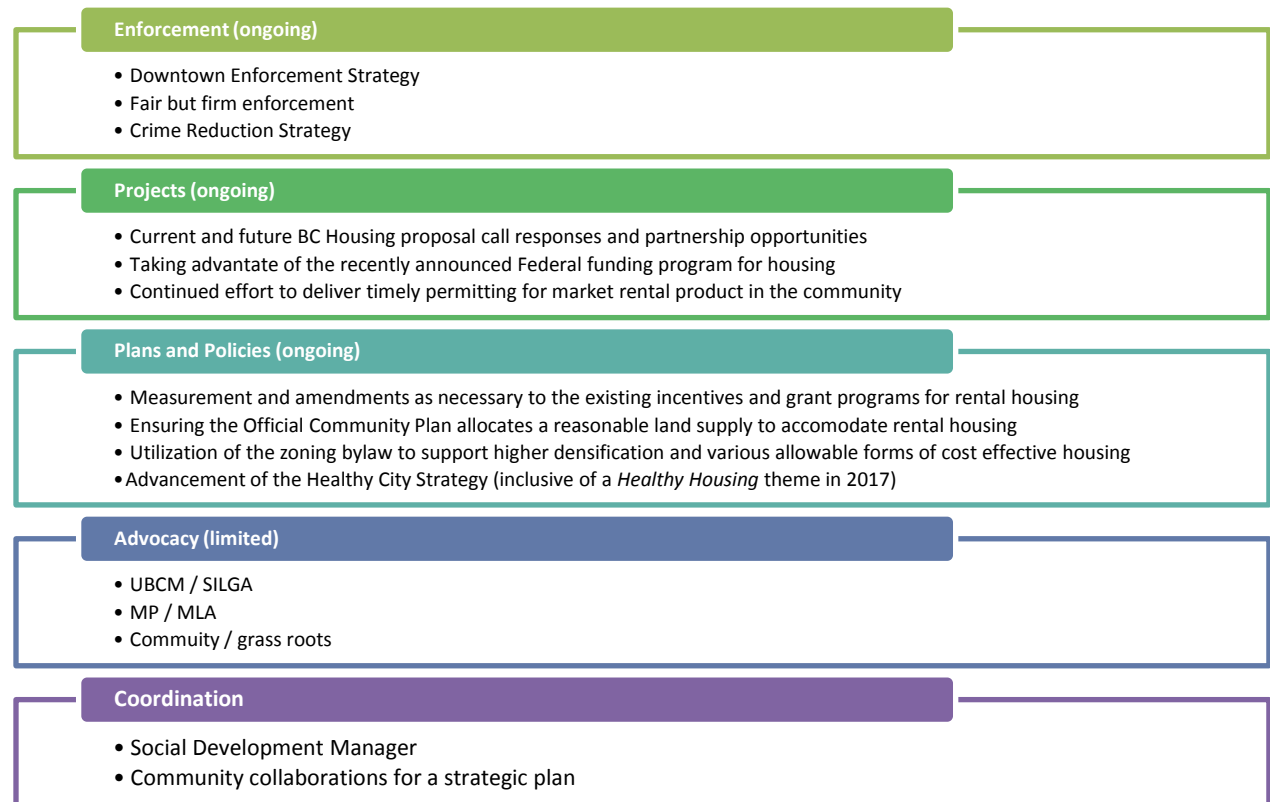
To provide Council with an update regarding homelessness and related social issues.

Background:

Over the past year some social issues, such as homelessness, have become more prevalent in Kelowna, and in fact, across the country.

There are many programs, policies and actions currently undertaken by the City of Kelowna and local agencies, which collectively have a positive impact. Discussion with these local service providers has indicated that a greater level of coordination will produce more impactful results at a faster pace. With the City acting as a convener for many agencies, NGOs, businesses, advocates and volunteers in the community, a more targeted effort will be possible. This effort will include a review of various City directed programs, policies and projects, but also coordination of the community advocates that deliver services directly and other levels of government who provide funding.

In the diagram below are categories of "effort" which work toward reducing homelessness. Each category has varying levels of resource, activity and resulting impact (short-term or long-term).



These areas of effort have much greater depth of detail than portrayed here however, the diagram is intended to show that a multi-faceted approach is needed to address the complex social issues related to housing, homelessness and street-level social issues in Kelowna. Thankfully, there are many committed local social agencies as well as many successful models to draw from around North America, when developing a made-in-Kelowna solution.

Community Collaborations

Numerous community groups, social agencies and prominent members of our city are anxious to advance an effort to reduce homelessness. This is demonstrated through various activities by local agencies and their ongoing discussions with staff, as well as recent correspondence and requests of City Council. Collectively their efforts make a difference.

A collective impact approach is critical as homelessness and related issues will take a community effort to address. “*Collective impact* is the commitment of a group of actors from different sectors to a common agenda for solving a complex social problem. In order to create lasting solutions to social problems on a large-scale, organizations - including those in government, civil society, and the business sector - need to coordinate their efforts and work together around a clearly defined goals”.

Coordination with a long term vision will allow more immediate action to advance now but remain consistent with a calculated and strategic long term view. One that includes an understanding of the roles of other stakeholders (social agencies, other levels of government, the business community, etc.), respects our limited resources and ensures that we are directing our energy to a focus area that will deliver a positive, long-standing result.

Social Development Manager

It's anticipated that the new Social Development Manager position will be in place in the coming weeks. As discussed in the November 9, 2015 Council report, that provided additional background on the homelessness issue and included two key directions:

- The development of a made-in-Kelowna approach to address homelessness
- The establishment of a new position to act as a convener and or collaborator between City departments and partnering agencies

Not one individual or agency is able to solve this issue on their own, but a dedicated City presence is required. This new position will begin to fill that role, both internally and externally.

In moving this initiative forward an immediate work plan for this position includes:

- Take an inventory of the current state of affairs
 - Connect with internal stakeholders and external stakeholders
 - Understand the landscape and roles of service providers and funding allocations
 - Review historical plans and documents
- Develop an understanding of existing efforts
 - Research and build City connections where appropriate
 - Connect with working groups and or committee's established to address homelessness and related issues
- Conduct additional research (comparative analysis of success and failures from other communities)
 - Build on the November 2015 Council report "Homelessness - Municipal Strategies-Working Models"
- In collaboration with key stakeholders recommend an approach to the development of an "Addressing Homelessness Strategic Plan", for Council's consideration
- Develop a Strategic Plan
 - Regular updates provided to Council
 - Through process, determine City's role and functions provided by others
- Resource and plan implementation

It is anticipated that staff will report back to Council later in 2016 regarding development of plan. It should also be noted that the numerous programs, policies, projects and coordination efforts already underway, will continue to occur until the Strategic Plan is complete.

Current Activities

While a longer term strategy is being prepared staff and partners are currently active on many fronts to address acute concerns. Examples of activities include:

- Working with Interior Health Authority on harm reduction and needle management
- Working with partners to address storage of homeless possessions and the safe keeping of such while they are receiving services from agencies and sleeping within shelters
- Increasing the access to programs such as Assertive Community Treatment (ACT)
- Continually monitoring the Downtown Enforcement Strategy for evidence of diffusion and displacement through the RCMP's CompStat data analysis
- Ongoing discussions with BC Housing on joint solutions to Kelowna's housing/homelessness challenges
- Exploration of housing partnership opportunities on City land

Internal Circulation:

J. Gabriel, Divisional Director, Active Living & Culture
D. Gilchrist, Divisional Director, Community Planning & Real Estate
R. Mayne, Divisional Director, Corporate and Protective Services
J. Foster, Communications Supervisor

Considerations not applicable to this report:

Existing Policy:

Legal/Statutory Authority:

Personnel Implications:

Communications Comments:

Alternate Recommendation:

Legal/Statutory Procedural Requirements:

External Agency/Public Comments:

Submitted by: J. Gabriel, Divisional Director, Active Living & Culture
D. Gilchrist, Divisional Director, Community Planning & Real Estate

Cc: James Moore - Department Manager, Policy & Planning

HOMELESSNESS & RELATED SOCIAL ISSUES



MULTI-FACETED APPROACH

Enforcement (ongoing)

Projects (ongoing)

Plans and Policies (ongoing)

Advocacy (limited)

Coordination

COMMUNITY COLLABORATIONS

- ▶ Collective Impact approach
- ▶ Social Development Manager - role of convener
- ▶ Work plan and areas of focus



SOCIAL DEVELOPMENT MANAGER

Immediate work plan for this position will include:

- ▶ Inventory
- ▶ Research and understanding of current services
- ▶ Comparative analysis of success and failures
- ▶ Collaboration with key stakeholders
- ▶ Recommend approach to the development of an “Addressing Homelessness Strategic Plan” for Council’s consideration
- ▶ Develop plan
- ▶ Resource and plan implementation

CURRENT ACTIVITIES

- ▶ Harm Reduction and needle management
- ▶ Storage of homeless possessions
- ▶ Access to programs such as Assertive Community Treatment (ACT)
- ▶ Downtown Enforcement Strategy
- ▶ Discussions with BC Housing
- ▶ Exploration of housing partnership opportunities

Questions and comments