

City of Kelowna

Regular Council Meeting

AGENDA



Monday, April 15, 2019

9:00 am

Knox Mountain Meeting Room (#4A)

City Hall, 1435 Water Street

Pages

1. **Call to Order**
2. **Confirmation of Minutes** 2 - 6
Regular AM Meeting - April 8, 2019
Chauffeur's Permit Appeal Hearing - April 9, 2019
3. **Reports**
 - 3.1 **Journey Home Society** 60 m 7 - 26
To provide Council with an update regarding the progress to implement the Journey Home Strategy.
4. **Resolution Closing the Meeting to the Public**
THAT this meeting be closed to the public pursuant to Section 90(1)(k) of the Community Charter for Council to deal with matters relating to the following:
 - Provision of a municipal service
5. **Adjourn to Closed Session**
6. **Reconvene to Open Session**
7. **Issues Arising from Correspondence & Community Concerns**
 - 7.1 **Mayor Basran, re: Issues Arising from Correspondence** 30 m
8. **Termination**



City of Kelowna Regular Council Meeting Minutes

Date: Monday, April 8, 2019
Location: Knox Mountain Meeting Room (#4A)
City Hall, 1435 Water Street

Members Present Mayor Colin Basran, Councillor Maxine DeHart, Ryan Donn, Gail Given, Charlie Hodge, Brad Sieben, Mohini Singh, Luke Stack, and Loyal Wooldridge

Staff Present City Manager, Doug Gilchrist; Deputy City Clerk, Karen Needham, Strategic Transportation Planning Manager, Mariah VanZerr*; Transit and Programs Manager, Jerry Dombowsky*; Partnership Manager, Sandra Kochan*; Divisional Director, Alan Newcombe*; Divisional Director, Active Living & Culture, Jim Gabriel*; Legislative Coordinator (Confidential), Clint McKenzie*

Guests Present Honourable Ben Stewart*, MLA Kelowna West; Stephen Power*, Consultant, HDR

(*denotes partial attendance)

1. Call to Order

Mayor Basran called the meeting to order at 9:05 a.m.

2. Confirmation of Minutes

Moved By Councillor Wooldridge/Seconded By Councillor Donn

(Ro363/19/04/01) THAT the Minutes of the Regular AM Meeting of April 1, 2019 be confirmed as circulated.

Carried

3. Reports

3.1 STPCO Update and Regional Transportation Plan - Options Development Workshop

Staff:

- Provided a summary of SPTCO activities and an introduction to the workshop on the regional transportation plan.

Consultant, Steve Power:

- Highlighted findings from the regional transportation model.

- Outlined the Strategy Development Process.
- Reviewed the themes for strategy development.
- Reviewed Examples of Options for Consideration.
- Highlighted the next steps including public engagement and option evaluation.
- Responded to questions from Council.

Staff:

- Reviewed the 2019 workplan and schedule.
- Responded to questions from Council.

Moved By Councillor Stack/Seconded By Councillor Given

(R0364/19/04/01) THAT Council receives, for information the report from the Strategic Transportation Planning Manager, dated April 1, 2019, with respect to an Options Development Workshop for the Regional Transportation Plan (Connecting Our Region).

Carried

4. Resolution Closing the Meeting to the Public

Moved By Councillor Singh/Seconded By Councillor Stack

(R0365/19/04/01) THAT this meeting be closed to the public pursuant to Section 90(1)(c),(e),(k) and 2(b) of the Community Charter for Council to deal with matters relating to the following:

- labour relations or other employee relations;
- acquisition, disposition or expropriation of land or improvements; and
- provision of a municipal service
- negotiations with the provincial government

5. Adjourn to Closed Session

The meeting adjourned to a closed session at 10:49 a.m.

6. Reconvene to Open Session

The meeting reconvened to an open session at 3:42 p.m.

3.2 Active Living and Culture Grant Policy Review

Staff:

- Displayed a PowerPoint presentation providing an overview of the existing ALC grant structure.
- Outlined proposed policy structure under two policy areas – community grants and event support.
- Provided an overview of the proposed community grant framework including focus areas for each proposed policy.
- Discussed other funding models for community events that are determined through servicing agreements.

City Manager:

- Thanked staff for work on the policy framework.
- Highlighted the accountability built into the framework, balanced with reporting out to Council and the community.

Moved By Councillor Stack /Seconded By Councillor Given

(R0366/19/04/01) THAT Council receives for information the report from the Partnership Manager dated April 8, 2019 regarding proposed changes to Active Living & Culture grant policies and programs.

AND THAT Council endorses the proposed frameworks for community grants and event support as presented in the report from the Partnership Manager dated April 8, 2019, as a basis for new policies to be prepared for Council approval.

Carried

7. Issues Arising from Correspondence & Community Concerns

Deputy City Clerk:

- Provided information on the upcoming SD#23 Board-Council meeting scheduled for April 23, 2019 from 2 p.m. to 4 p.m.

Council:

- Commented on the Canyon Falls Middle School road network including plans for pick-up and drop off areas.

Councillor Sieben:

- Requested further information on the community court model as discussed during the Public Safety Liaison Report presentation at the afternoon meeting.

Moved By Councillor Sieben/Seconded By Councillor Wooldridge

(R0367/19/04/01) THAT staff report back to Council on what a Community Court model would look like for the City of Kelowna.

Carried

8. Termination

The meeting was declared terminated at 5:06 p.m.

Mayor Basran

kn/cm



Deputy City Clerk



**City of Kelowna
Chauffeur's Permit Appeal Hearing
Minutes**

Date: Tuesday, April 9, 2019
Knox Mountain Meeting Room (#4A)
Location: City Hall, 1435 Water Street

Members Present Mayor Colin Basran, Councillors Maxine DeHart, Gail Given, Charlie Hodge, Brad Sieben, Mohini Singh, Luke Stack and Loyal Wooldridge

Members Absent Councillor Ryan Donn

Staff Present City Manager, Doug Gilchrist, Deputy City Clerk, Karen Needham

(* denotes partial attendance)

1. Call to Order

Mayor Basran called the hearing to order at 4:01 p.m.

2. Chauffeur's Permit Appeal Hearing

RCMP:

- Spoke to the details as outlined in the RCMP's denial letter.
- Made comment on the issues influencing the decision.
- Responded to questions from Council.

Tejpal Randhawa, Appellant:

- Spoke to the hand written letter which was submitted.
- Advised that he currently has a Class 1 Commercial Vehicle License since 1991.
- Spoke to previous driving prohibitions and noted that all requirements had been completed.
- Spoke to the impacts on his family and his desire to continue to provide for them.
- Responded to questions from Council.

RCMP:

- Spoke to the difficulties of monitoring regular checks with the appellant.

Moved By Councillor Hodge/Seconded By Councillor Stack

R394/19/04/09 THAT Council confirms the decision of the RCMP to NOT issue a Chauffeur Permit to Tejpal Randhawa.

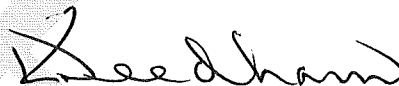
Carried
Councillor Singh - Opposed

3. **Termination**

The hearing was terminated at 4:50 p.m.

Mayor Basran

kn/acm



Deputy City Clerk

DRAFT

Report to Council



Date: April 15, 2019
File: 0000-00-00
To: City Manager
From: Social Development Manager, Active Living & Culture
Subject: Central Okanagan Journey Home Update

Recommendation:

THAT Council receive for information the presentation from the Executive Director of the Central Okanagan Journey Home Society dated April 15, 2019.

Purpose:

To provide Council with an update regarding the progress to implement the Journey Home Strategy.

Background:

On June 25, 2018 Council endorsed the Journey Home Strategy which included detailed implementation and funding plans. A key component for moving forward with the implementation of the Strategy was the formation of a Backbone Organization. In the fall of 2018, the Central Okanagan Journey Home Society (COJHS) was formed as a registered society. In February, 2019 Gaelene Askeland was hired as the Executive Director to oversee the work of the Society under the direction of the COJHS Board of Directors. Subsequently, the Society has also hired Saran Mallinson as the Systems Planner to facilitate the Strategy's actions related to systems planning and coordinated access.

Ms. Askeland will provide a presentation (attached) to update Council on the progress to implement the Journey Home Strategy. Her presentation will highlight the successes to date and outline the challenges to meet some of the identified needs.

Currently, City Staff are working with COJHS to develop a Memorandum of Understanding (MOU) that will be proposed to Council and the COJHS Board of Directors in the near future. The proposed MOU will outline principles, expectations, roles, responsibilities, and partnership opportunities between the City and COJHS in advancing the implementation of the Journey Home Strategy.

Internal Circulation:

Divisional Director, Active Living & Culture

Considerations not applicable to this report:

Legal/Statutory Authority:

Legal/Statutory Procedural Requirements:

Existing Policy:

Financial/Budgetary Considerations:

Personnel Implications:

External Agency/Public Comments:

Communications Comments:

Alternate Recommendation:

Submitted by: S. Wheeler, Social Development Manager

Approved for inclusion: J. Gabriel, Divisional Director, Active Living & Culture

Attachment: 2019-04-15 COJHS- Journey Home Update

Journey HOME



*Kelowna City Council presentation
April 15, 2019*

Central Okanagan Journey Home Society

The Journey Home is Kelowna's 5 year strategy to end homelessness in our community.

The Task Force that was initiated by the City in 2017 presented the strategy to Council in the spring of 2018.

The majority of the people on the Task Force stayed involved in the transition team that focused on executing the strategy.

The **Central Okanagan Journey Home Society** was established in the fall of 2018 to be the backbone organization that is responsible for executing the Journey Home Strategy to end homelessness in 5 years.

In February our Executive Director, Gaelene Askeland, started her role, and in March our Systems Planner, Dr. Saran Mallinson began her role.

JOURNEY HOME

Embodies our Community's Voice

*"We need leadership that
inspires and drives action"*
Design Lab Participant



The intentional approach of bringing new and different perspectives into an open discussion on this complex issue has been a **game changer** for our community.

It opened doors we never thought possible with new ideas and access to new resources to create a com drive the action-based strategy.

Central Okanagan Journey Home Society Progress

Start-up:

Office Set-up and Society Start-up Activities Complete
Staffing – ED and Systems Planner

Governance:

Board of Directors, Ex-Officios and Liaison
Six Committees of Board struck: Governance, Education & Advocacy, Coordination & Collective Efforts,
Communications, Resource Development, Development/Housing
Transition of Lived Experience Circle on Homelessness (LECoH) and Youth Advisory for Homelessness (YAfH)

Building Connections and Awareness

Involvement with leadership groups, communications teams, and planning teams for shelters, supportive
housing and response teams
Multiple presentations to interested groups about Journey Home and homelessness

Central Okanagan Journey Home Society Progress

Key Initiatives Underway

Initiatives Guided by LECoh: Homeless Simulator and PEOPLE Employment Services

Research Cluster – Local Researchers to conduct community participatory research to relevant to assisting in advancing the Journey Home Strategy implementation.

Capacity Building – A number of training and education opportunity have, and continue to be offered to service providers for example: Housing First for Youth, Housing First for Indigenous and Metis Peoples

Systems Mapping and Coordinated Access:

Research underway and building the foundation for mapping of services

Preparation underway for Systems Planning to enhance Coordinated Access Efforts

Exploring opportunities for a one-stop-shop model

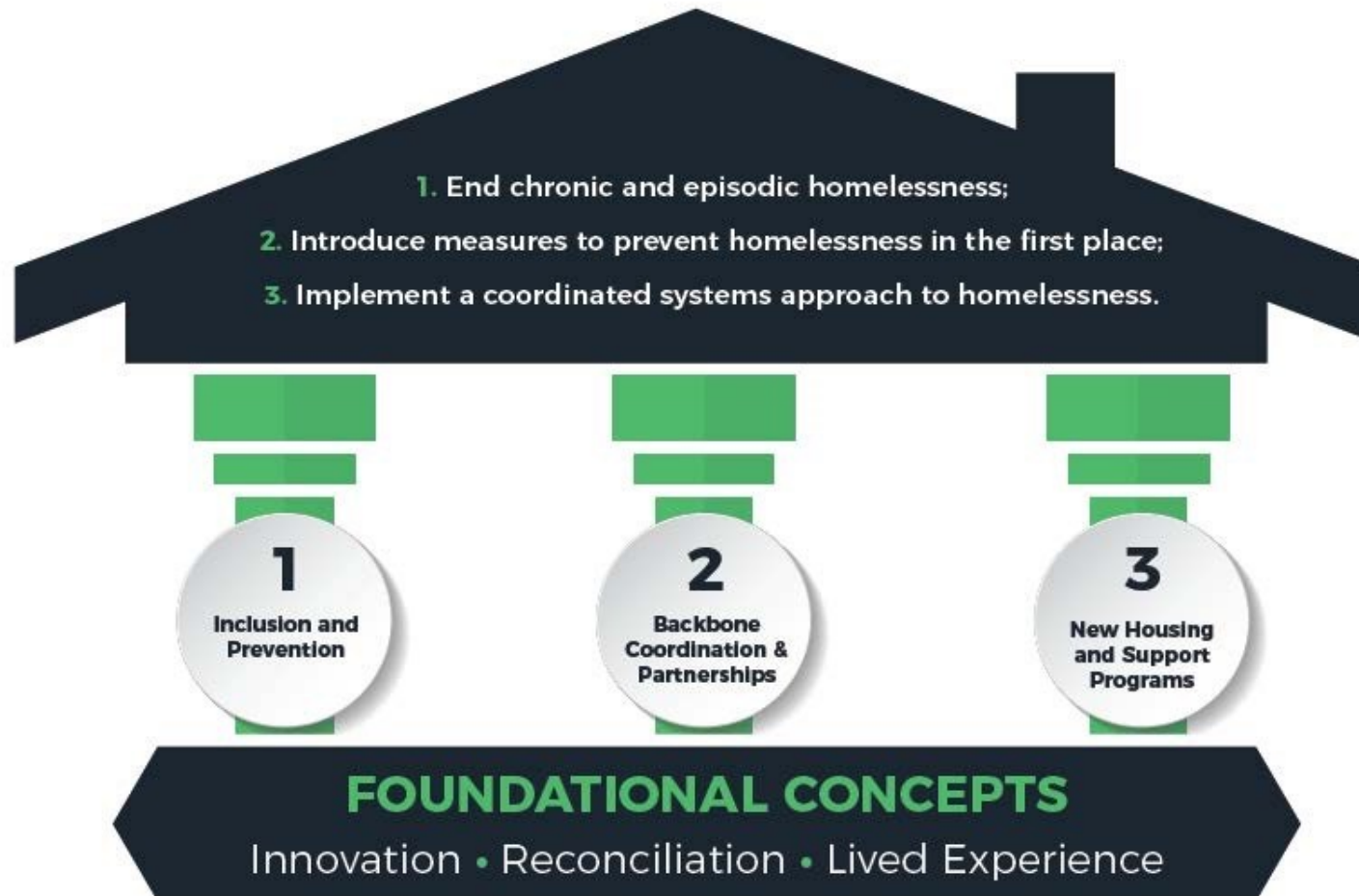
Shelter Design Lab

Best Practices application in the Kelowna Context

Designing a model for Shelters to ensure integration into the system of care

Informing funders by outlining Kelowna's preferred shelter model/needs

Central Okanagan Journey Home Society



**Central
Okanagan
Journey Home
taking on the
role of leading
implementation
of Strategy**

\$47M

**IMPLEMENTATION
COSTS OVER 5-YEAR PERIOD**

86 Units Complete (96 Housed)
101 units in Development Process
49 units soon to be announced
64 Units Left to be funded

01

HOUSING

\$18M

300

SUPPORTIVE HOUSING UNITS NEEDED

Long-term housing in buildings with supports onsite for people with complex needs (addictions, mental health, medical needs):

- BC Housing has currently committed to development of two buildings (88 units) and are in ongoing discussions regarding an additional 102 units.
- This leaves 110 units that are still required, an estimate of 3 buildings at a total estimated cost of approximately \$18M.

02

BACKBONE ORGANIZATION & COORDINATION

\$2.7M

A neutral Backbone Organization is proposed with focus on/and accountability for Journey Home Strategy implementation:

- Funding Coordination
- Homeless System Planning
- Capacity Building
- Leadership and Accountability
- Partnerships and Innovation

**\$1,092,678
raised to date**

03

SUPPORTS

\$26M

500

NEW PROGRAM SPACES

supporting people in rental housing across communities with wraparound supports following the Housing First model, including:

- Assertive Community Treatment
- Intensive Case Management
- Rapid Rehousing
- Prevention

HOUSING

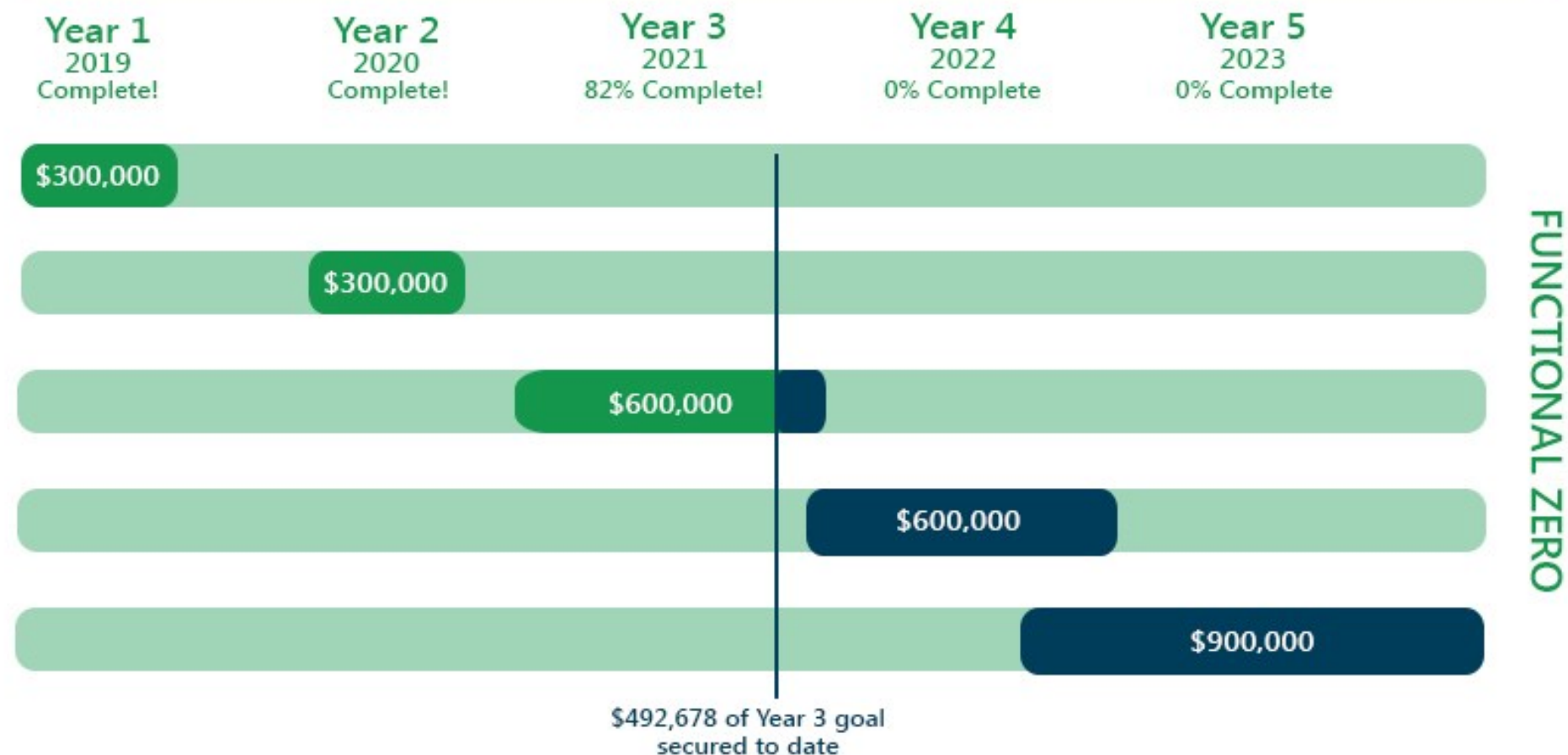
Long Term Supportive Housing	# of Units	# Housed	Timeline
HearthStone	46	51	November, 2018
Heath House	40	45	January, 2019
Agassiz	51		Estimated Fall 2019
McIntosh	50		Estimated Fall 2019
Soon to be announced	49		Opening Spring 2020
Total Number of Units	236		
Total Number of People Housed to Date		96	

***Housing Needed:
Strategy called for
300 supportive
housing units over
five years.***

***Since the publishing
of the strategy, 236
have been created!***

JOURNEY HOME FUNDRAISING

Raising \$2.7 million to fund the Journey Home Society for its first five years.



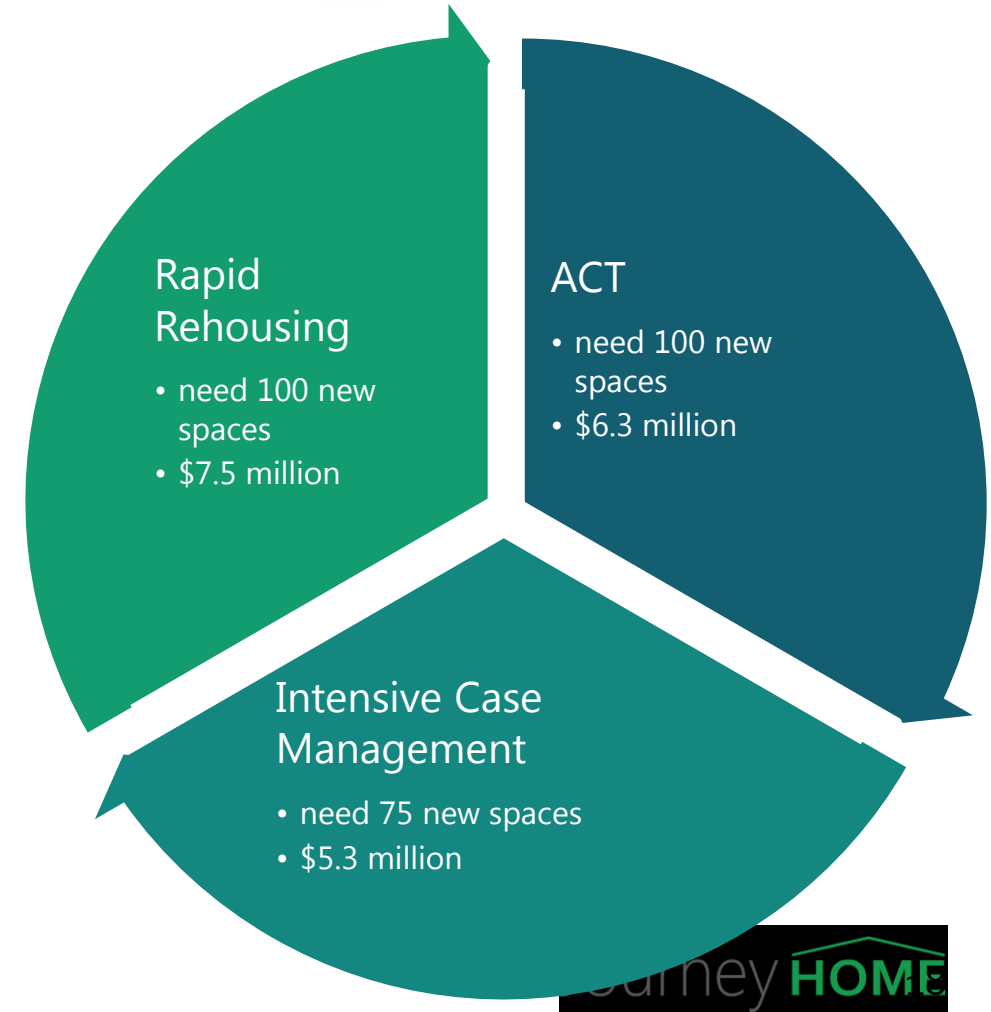
Housing with *Supports*

So what does *SUPPORTS* mean?

The ACT team is an interdisciplinary group with **Interior Health** that works intensively with people who have a psychosis diagnosis and are homeless or at risk of homelessness, and often have addictions or other tertiary disabilities.

ACT **does not work** with people who live with Fetal Alcohol Spectrum Disorder, other developmental disabilities, personality disorders, and those with drug-related psychosis. This is a huge gap.

Intensive Case Management is currently offered by Canadian Mental Health Association. They have 70 funded spaces currently. An additional 75 means we will need to double that current capacity. The Intensive Case Management provides weekly visits at minimum. Helps with daily life skills, obtaining ID, etc. No time limit on service



Supportive Housing

Who will be successful in Supportive Housing (Heath House, Hearthstone, Agassiz, McIntosh, etc.)?

People who can live in close proximity to others without much difficulty

Those who need the support of staff onsite – but don't take up too much staff time on a regular basis

Those who can live comfortably within a secure environment

Supportive Housing

Who will be NOT be successful in Supportive Housing?

People living with FASD, personality disorders, and others who struggle to regulate their emotions

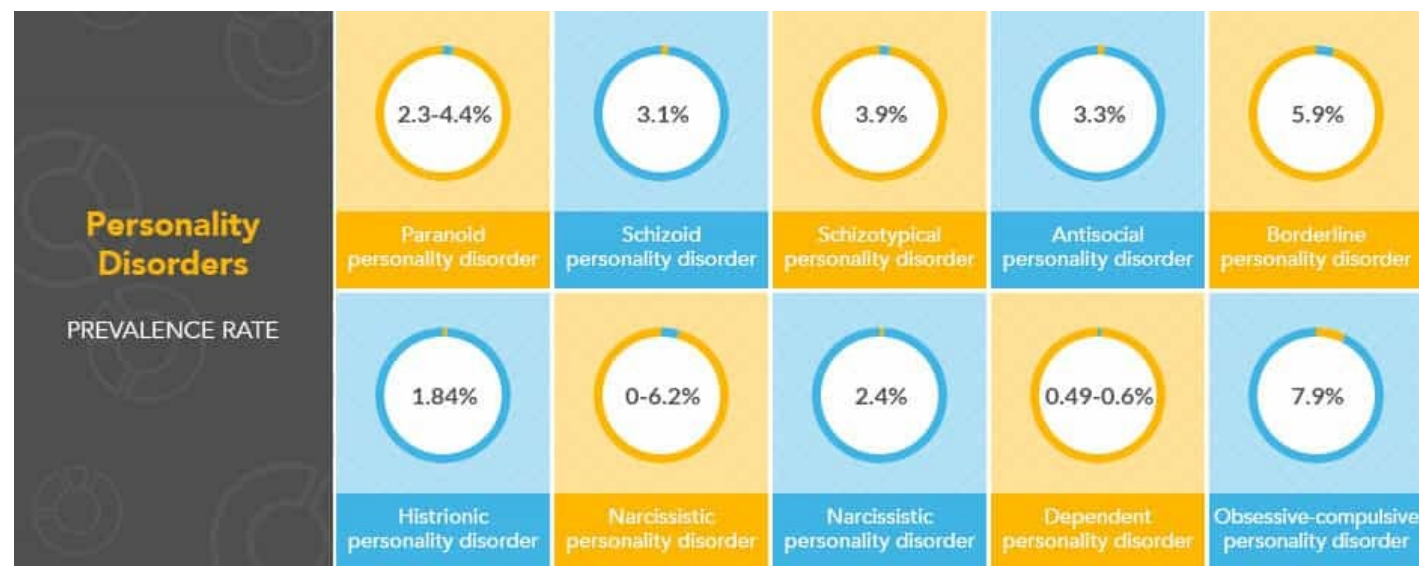
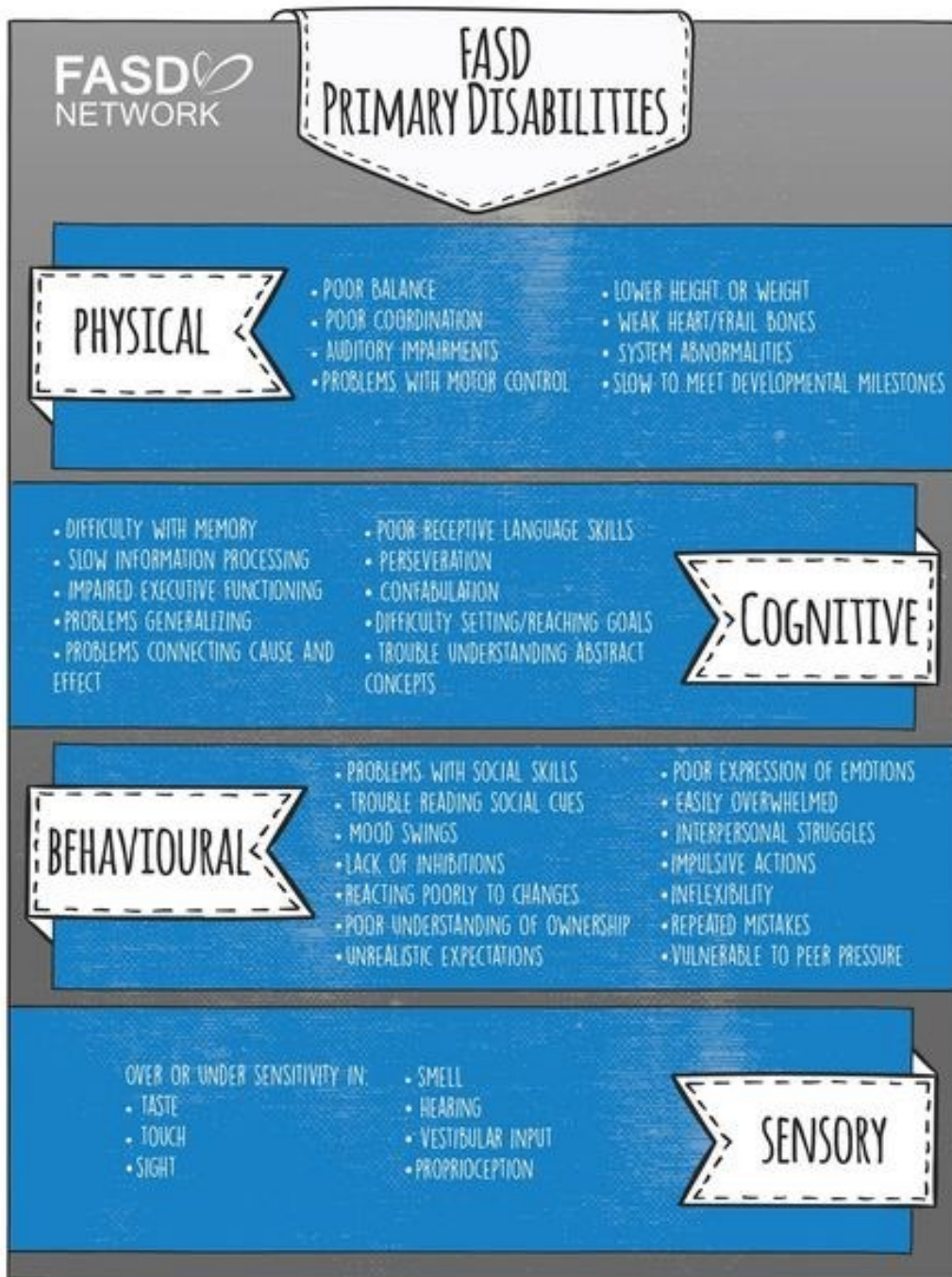
People who live with personality disorders who have really difficult behaviours

People who live with persistent mental illness and require a significant amount of staff resources

People who dislike their freedoms being curtailed living in a secure environment

People whose behaviours can be egregious to other residents and staff.

So in our present system, where does that leave the 50-70 or so of these citizens? *In our shelters.*



Desert Hope

And we wonder why they struggle with staying housed?



Why do they get stuck in shelter?

Intensive Supports Needed

Supportive housing as we have been building it under the Rapid Response to Homelessness funding (BC Housing) provides staff support, but not enough for this population. These folks need much more.

Too Challenging to Live in Buildings Housing 40 to 50 others

These residents become too challenging to manage within a building where 40-50 other people live. Their behavior often negatively affects other residents, and staff have to make very difficult risk management decisions, often ending in eviction.

Challenges in Keeping Housing

There is some funding under the Housing First program to pay for damages to units, but landlords don't like serious damage and are unlikely to give references or take in others through support programs.

Challenges in Transitioning out of Shelter

Their disabilities keep them from being able to save enough to get out.

How Can You Help Complete this Journey Home for our Citizens?

ADVOCACY

2-3 Smaller Number of Housing Units of With 24/7 Intensive Supports:

With the Ministries of Health and Mental Health and Addiction to work with the City and BC Housing on specific intensive housing for these most difficult to house people. Two or three smaller unit buildings with intensive 24 hour supports would meet the needs.

Supports – New Program Spaces:

With the Health Authority to increase the capacity of the ACT team and/or create another intensive multidisciplinary team that works specifically with those living with personality disorders. Coastal Health has a team in the downtown east side that works with that client base. Why can't we?

How Can You Help Complete this Journey Home for our Citizens?

AWARENESS RAISING

Know who our homeless people are.... and are not.

Keep learning about the struggles poor people in Kelowna face

Keep supporting diversity, in all of its forms, in our community

Be champions of Journey Home regionally, nationally and internationally

Keep supporting affordable housing initiatives!

How Can You Help Complete this Journey Home for our Citizens?

FUNDING

We are so thankful for the City's commitment of \$150,000 per year for the first three years of this project

WORKING IN PARTNERSHIP

We will need the City to support our other efforts to raise funds to achieve our goals, whether from other levels of government, foundations or other private donors.

A **Memorandum of Understanding** between the City and COJHS is under development:

- A Framework in principle to guide working together on the Journey Home Strategy Implementation
- Clarification of Roles
- Stressing the importance of a strong working relationship and providing a framework for exploring future opportunities

Our success at getting to Functional Zero is your success!

