

# Journey Home Task Force MEETING AGENDA



Wednesday, May 23, 2018

5:00 pm

KARIS Support Society

550 Rowcliffe Avenue, Kelowna, BC

			Pages
1.	Call to Order, Welcome & Introductions (Co-Chairs)	5:00 PM	
2.	Confirmation of Minutes	5:00 PM	3 - 5
May 10, 2018			
3.	Lived Experience Circle Update (Gerard Joyal)	5:05 PM	
4.	A Way Home Kelowna Update (Belinda Jackson)	5:15 PM	6 - 9
5.	Updated Draft Stakeholder Pledge (Co-Chairs)	5:35 PM	10 - 12
6.	Proposed Transition Team/Committee (Co-Chairs/Staff)	5:50 PM	
7.	Meeting Break	6:15 PM	
8.	Backbone Organization Structure Discussion (Co-Chairs)	6:25 PM	
9.	Funding & Contribution Needs Summary - Review (Co-Chairs)	6:50 PM	13 - 13
10.	Housing First - Overview (Gaelene Askeland)	7:00 PM	

Upcoming Important Dates

- June 4th - Stakeholder Pledge - Information Meeting
- June 6th - Task Force Meeting
- June 20th - Task Force Meeting
- June 25th - Final Journey Home Strategy Presentation to Council

Attachments

- A Way Home Kelowna Update Summary - *To be forwarded prior to the meeting*
- Draft Stakeholder Pledge - *To be forwarded prior to the meeting*
- Funding & Contribution Needs Summary



## Journey Home Task Force Minutes

Date: Thursday, May 10, 2018  
 Location: Urban Systems  
 1353 Ellis Street, Kelowna, BC

Task Force Members Present: Co-Chair, Martin Bell, Co-Chair, Dr. Kyleen Myrah, Ann Howard (BC Housing), Cheryl Miller\* (Central Okanagan Foundation), John Yarshenko (Interior Health Authority), Theresa Arsenault, QC, Gaelene Askeland, Tom Dyas\*, Diane Entwistle, Mike Gawliuk, Scott Lanigan, Carrie McDonald, Lisa McHaffie, Pam Moore, Brenda Plitt, Kelly Taverner, Shane Worman, Tina Larouche (Ki-Low-Na Friendship Society) and Diane Roy (Westbank First Nations)

Task Force Members Absent: Harleen Price (Ministry of Social Development & Poverty Reduction), Jennifer Houde (Okanagan Nation Alliance), Superintendent Brent Mundle (RCMP) and David Krysko

Staff Present: Social Development Manager, Sue Wheeler; Divisional Director, Active Living & Culture, Jim Gabriel; Neighbourhood Development Coordinator, Glenda Cooper; Communications Coordinator, Lisa Ruether; and FOI Legislative Coordinator, Sandi Horning

Guest: Gerard Joyal\* (Lived Experience Circle Convener)

(\* denotes partial attendance)

### 1. Call to Order, Welcome & Introductions (Co-Chairs)

The Co-Chair, Martin Bell, called the meeting to order at 5:11 p.m.

## 2. Confirmation of Minutes

**Moved by Theresa Arsenault/Seconded by Pam Moore**

THAT the Minutes of April 10, 2018 Meeting of the Journey Home Task Force be confirmed as circulated.

**Carried**

Co-Chair, Martin Bell:

- Provided an overview of the Agenda.

Task Force Member, Tom Dyas, joined the meeting at 5:15 p.m.

## 3. Update on Council Presentation of May 7, 2018 (Co-Chairs)

Co-Chairs, Dr. Kyleen Myrah and Martin Bell:

- Provided comment on the May 7, 2018 presentation to Kelowna City Council.

The Task Force Members had a discussion regarding their individual thoughts and comments on the presentation to Council.

## 4. Lived Experience Circle Update (Gerard Joyal, Lived Experience Circle Coordinator)

Gerard Joyal, Lived Experience Coordinator:

- Provided an update with respect to the Lived Experience Circle.
- Noted that the last circle had 108 participants.
- Provided an overview of how the Lived Experience Circle will evolve (focus groups and working group).
- Responded to questions from the Task Force Members.

## 5. Draft Journey Home Strategy Review Timeline (Co-Chairs)

Co-Chairs, Martin Bell and Dr. Kyleen Myrah:

- Provided an overview of the Journey Home Strategy timeline.
- Responded to questions from the Task Force Members.

## 6. Proposed Transition Plan: Moving from Strategy Development to Implementation (Co-Chairs/Staff)

Co-Chairs, Martin Bell and Dr. Kyleen Myrah:

- Provided an overview of the proposed Transition Plan.
- Requested feedback from the Task Force Members on following three (3) proposals:
  - the 9-month Transition Period;
  - the Committee Structure; and
  - the Transition Team.

Staff:

- Provided comment on the Committee structure.

The Task Force Members provided individual feedback on the three (3) proposals.

## **7. Meeting Break**

The meeting recessed at 6:13 p.m. The meeting reconvened at 6:35 p.m.

## **8. Backbone Organization Structure Discussion (Co-Chairs)**

Co-Chair, Martin Bell:

- Provided an overview of the Backbone Organization Structure discussions that have taken place.
- Responded to questions from the Task Force Members.

Task Force Member, Cheryl Miller, joined the meeting at 6:37 p.m.

The Task Force Members provided individual comment on the Backbone Organization Structure and its potential activities.

## **9. Review of Draft Stakeholder Pledge (Co-Chairs)**

Co-Chair, Dr. Kyleen Myrah:

- Displayed the proposed draft Stakeholder Pledge.
- Requested that the Task Force Members divide into small groups to discuss the pledge and provide feedback.

The Task Force Members divided into small groups and a representative from each group provided feedback regarding the draft pledge.

The Task Force Members had a discussion regarding the implementation of the Stakeholder Pledge.

## **10. Termination**

The Co-Chair, Martin Bell, reviewed the upcoming Task Force Meeting and Council presentation dates.

The meeting was declared terminated at 7:41 p.m.

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Martin Bell, Co-Chair

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Dr. Kyleen Myrah, Co-Chair

/slh

**Memo to:** Journey Home Task Force

**From:** Belinda Jackson, Project Coordinator, A Way Home Kelowna

**Date:** 23<sup>rd</sup> May 2018

**Issue:** Update on A Way Home Kelowna (AWHK) and alignment with Journey Home

**Summary:** A youth report back on Monday, 23<sup>rd</sup> April 2018 provided valuable insight into the priorities of youth. AWHK has a number of specific actions in Journey Home, the specifics around the relationship and partnership between AWHK and the Backbone Organization will be determined during the transition period.

**Key points:**

- Youth engagement:
  - A youth report back on Monday, 23<sup>rd</sup> April 2018 provided an opportunity for youth to provide their feedback on what we have heard to date and the priorities and actions for youth in Journey Home/ A Way Home Kelowna.
  - Youth suggested that their committee be called: Youth Advocates for Housing
- Guiding principles of Journey Home and A Way Home Kelowna are complimentary and allow a clear line of sight between the two pieces.
- The youth funding envelope has been accounted for in the Journey Home Strategy, based on the proportion of homeless youth to total homelessness in Kelowna.
- The table below outlines key youth priorities in Journey Home and alignment to A Way Home Kelowna. A Way Home Kelowna is in the process of developing a youth specific implementation plan (scheduled for release end of Summer 2018) to compliment Journey Home, this will build on the existing youth priorities in Journey Home and expand in greater detail around each priority.

## Journey Home

<i>Pillar</i>	<i>Action</i>	<i>Relevance to A Way Home Kelowna</i>
<i>Foundational Concept: Lived Experience</i>	1. Continue LivEx (Lived/ Living Experience) Circle and Youth Advisory Committee	Youth Advocates for Housing will be established to provide a platform for youth voice and to enable peer to peer relations between LivEx Circle, Backbone Organization and A Way Home Kelowna.
	2. Ensure a population focus is embedded in strategy implementation	Youth are a key population that is being embedded in Journey Home, a youth specific implementation plan is in development.
<i>Pillar 1: Inclusion &amp; Prevention</i>	1. Launch a public awareness campaign	Youth with lived experience in Kelowna identified the need to address discrimination and stigma around youth homelessness as a key priority.
	2. Develop easy to access resource guides	Youth with lived experience in Kelowna identified the need for consistent and clear resources that are easily understood and geared for varying reading and comprehension levels. Suggestions: youth service expectation statement, posters designed by youth for youth, Plain English guides.
	4. Work with key ministries to enhance positive housing transitions	Fostering partnerships with Ministry of Children and Family Development and Ministry of Social Development and Poverty Reduction to establish transition teams to support youth.
	5. Launch The Upstream Project for Youth pilot	An early identification and assessment tool that identifies students (in schools) at risk of homelessness or currently experiencing homelessness, it provides wrap-around supports to those students who have been identified as high risk.

<b>Pillar</b>	<b>Action</b>	<b>Relevance to A Way Home Kelowna</b>
<b>Pillar 2: Backbone coordination &amp; partnerships</b>	6. Enhance connections to healthy opportunities	Youth with lived experience in Kelowna highlighted the need for more recreation and healthy connections to foster community connections.
	3. Formalise Backbone Organization relationships, including with A Way Home Kelowna	Embedding AWHK through a formalised partnership to ensure youth priorities are delivered within a defined funding envelope.
	4. Rollout Coordinated Access & Assessment	Identified by youth and community as a requirement to addressing the gap between youth and adult service provision.
	5. Support the creation of an Okanagan Regional Partnership Table	Community identified the need to ensure a youth perspective is represented on such a table.
	7. Participate in regional, provincial and national learning communities	Adapting, applying and customising best practice from other communities through national learning communities to ensure Kelowna is adaptive and flexible to meeting youth priorities based on a solid evidence base.
<b>Pillar 3: Housing &amp; Supports</b>	3. Create a Landlord Roundtable	Youth with lived experience reflected on their experience with landlords and property managers and the need to provide a mechanism for dialogue and to address stigma and discrimination.
	4. Develop a sector-wide capacity building/ training agenda	Empowering youth service providers through capacity building and training will enable a holistic approach to providing services to youth.



<i><b>Pillar</b></i>	<i><b>Action</b></i>	<i><b>Relevance to A Way Home Kelowna</b></i>
	5. Support efforts to increase treatment beds, especially for young people in Kelowna	Youth with lived experience and community identified the need to set youth up for success by providing them with access to treatment beds to support them.
	6. Develop a person-centred approach to harm reduction and sobriety	Applicable to all ages. Youth reported the need to provide them with an environment that enables them to remain sober when discharged from treatment, as well as meeting them where they are at through a harm reduction approach.
	7. Apply a population focus to housing and programs	A minimum of 15% of people served in Journey Home programs and housing spaces will be youth up to the age of 24; this would include tailored Housing First for Youth and Youth Supportive Housing, Host/ Community Home models

## Journey Home Strategy – Stakeholder Pledge

### Journey Home Strategy Vision:

Driven by a commitment to action, the entire community is inspired to contribute collectively to an integrated system of care where every person feels valued and supported, and every journey leads home.

### Collective Values:

- ❖ *guided by* **LIVED EXPERIENCE VOICE**
- ❖ *enlightened through* **RECONCILIATION**
- ❖ *inspired by* **INNOVATION**
- ❖ *rooted in* **COMPASSION**
- ❖ *committed to uphold individual* **CHOICE**
- ❖ *compelled to ensure* **EQUITY**
- ❖ *strengthened by* **COLLECTIVE** *action*
- ❖ *committed to* **INCLUSION**
- ❖ *driven by* **COURAGE**
- ❖ *grounded in* **INTEGRITY**
- ❖ *rooted in* **DIGNITY**
- ❖ *founded on* **HONESTY** *and* **TRANSPARENCY**
- ❖ *energized by innovation to* **RESPOND** *and* **ADAPT** *appropriately*
- ❖ *dedicated to nurture* **RESILIENCY**

**Guiding Principles:** The following principles guide our collective work to support the Journey Home Strategy.

**Lived/Living Experience** We place people and their experiences at the centre of the work, always. This involves recognizing and respecting people who are homeless as experts in their own lives, their values, life situations and expressed needs. To understand this perspective, we strive to directly engage people with lived and living experience in developing and implementing the Journey Home Strategy.

The lens recognizes there is no one “type” of person experiencing homelessness and no one size-fits-all response. We recognize intersections of race, socio-economic status, gender, age, sexual orientation and religion, respecting that services will need to be flexible and adaptive to diverse needs.

**Innovation** As a collective, we endeavor to challenge ourselves as a community to be creative and innovative in our response to homelessness, leveraging best practices to inform made-in-Kelowna solutions. Being innovative also means bringing in expertise from other sectors, creating partnerships and thinking creatively about housing and supports. We have dug deep to draw in usual and unusual suspects in our community, defined new collaborations and identified potential ways of achieving the Strategy goals through social innovation, social enterprise and leveraging technology.

**Housing First** Housing First is a person-centred approach rooted in the belief that all people deserve housing and that anyone, even those with the most complex needs, can move directly from homelessness to housing in concert with appropriate supports. Viewing housing as a primary need was in direct contrast to the traditional service response, which required people who were homeless to stabilize their addictions and mental health prior to receiving housing. Housing First, instead, argued that in order for someone to address their illnesses or related-challenges, they must be first housed.

This approach has a wealth of research to support its effectiveness and has been adopted in several cities across Canada due to its effectiveness in ending homelessness long-term; as well as having a positive impact on public system use, reducing the cost of homelessness to health, justice, and community.

**Joint Leadership & Collaboration** This principle reflects the recognition that in order for this plan to be successful, everyone needs to be involved and do their part. Homelessness is a complex social issue involving multiple sectors and systems. Adequately responding to it, therefore, will require our collective effort and commitment. The Strategy will require commitment and action from all levels of government, including Indigenous government, non-profit providers, private sector, academia, living/lived experience, and Kelowna residents.

**Prevention** A true end to homelessness requires that we think about how we can respond to current homelessness, but think upstream about how to prevent it in the first place. This requires the development of more affordable housing and changing policies to ensure vulnerable groups, leaving systems such as child protection, treatment, health care, or justice, are not discharged into homelessness. It entails the provision of the resources and supports to stay housed, improve integration and social inclusion, and reduce the risk of recurrence of homelessness.

## We Pledge:

- Our commitment to the proposed Journey Home Strategy.
- To work collectively with other stakeholders to support the implementation of the Journey Home Strategy.
- To align our agency/organizations' programs and services with the Journey Home Strategy.
- To identify our strengths as an agency/organization so that we may seek out efficiencies between agencies to enable each to be strong contributors to the Journey Home Strategy.
- To identify what contributions and/or investments our agency/organization can provide to strengthen the implementation of the Journey Home Strategy.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Organization: \_\_\_\_\_

## Supports

Needed: \$26M over 5 years

100 program spaces of Assertive Community Treatment = **\$6.3M**

Possible funding partners: Interior Health, Justice, BC Housing, Ministry of Child & Family Development (MCFD)

75 program spaces of Housing First Intensive Case Management = **\$5.3M**

Possible funding partners: Homelessness Partnering Strategy (HPS), Health, BC Housing, MCFD, private donors

100 program spaces of Rapid Rehousing = **\$7.5M**

Possible funding partners: HPS, BC Housing, Social Development & Poverty (SDP), MCFD, donors

125 program spaces of Prevention = **\$1.5M**

Possible funding partners: HPS, BCH, SDP, MCFD, Justice, Health, United Way, Community Foundation donors

Programmatic supports (to cover operations over the course of the Strategy)  
for 110 units of Supportive Housing proposed = **\$5.5M**

Possible funding partners: Interior Health, Justice, BCH, MCFD

Needed: \$18M over 5 years

## Housing

### **110 units still needed**

- 2 buildings at ~55 units = **\$9M each**
- 3 buildings at ~37 units = **\$6M each**

Possible funding partners: BC Housing, Health, National Housing Strategy - CMHC, donors, private sector, City for land donations

### **Contributions required:**



**Land Costs:** \$3.3M total value, at \$30K per unit in central, accessible locations



**Construction Costs:** \$10.9M



**Soft Costs/Contingency:** \$3.8M estimated at 35% of construction costs

## Backbone & Coordination

Needed: \$2.6M over 5 years



Possible funding partners: City, donors, private sector, Community Foundations, HPS, United Way, others